

# VA United FC

## Program Payment Policy

### PLAYER PAYMENT EXPECTATIONS

Please read this entire document to understand the payment policies. When you accept a spot on a VA United team, you are agreeing to ALL of the following:

- VA United club fee payments and/or team fee payments from the prior year must be paid in full before accepting a spot on a roster for the next year.
- Filling a roster spot on a team is a commitment for the entire year as defined in the Program Description posted on our website: <https://www.vaunited.org/programinformation>
- Acceptance of a position obligates the family to pay the player's entire program fee (including the non-refundable \$250 deposit) for the full soccer year, regardless of circumstances that may limit the player's activity or ability to play. VA United players are also responsible for team fees which can vary by age/team.
- Agreeing to set up all Club fee payments on an automatic recurring billing (if not paid in full) upon team acceptance.
- Remitting all payments on time for any program according to the payment schedule, including Club and Travel Fees.
- If you choose to pay in installments, payment due date each month is customizable. If your auto draft cannot be processed for any reason, you must log in to your PlayMetrics account to manually submit payment by the 30th of the month. If payment is not received by the 30th of the month, your player may be suspended from all player privileges including, but not limited to, tryouts, training, games, camps and tournaments. If a player account remains delinquent once registration for tryouts opens, the player will be barred from tryout registration and participation.

### REFUND POLICY

- No refunds will be given at any time, except in cases where the player suffers a season-ending injury or if the family relocates to a geographic location making it impossible for the player to continue playing for their VA United team.
- Injuries that cause a player to miss part of a season but are not 'season-ending' are not eligible for a refund.
- If a player is unable to fulfill the full year commitment for personal reasons, any remaining Club fee balance will be due based upon the club payment schedule.
- Players must complete the Club Fee Refund and Waiver Request form and clearly provide details about their season-ending injury or relocation. For situations of financial hardship, families should request Financial Assistance via PlayMetrics. Players will need to provide documentation supporting their request. Please allow 7-10 days for VA United staff to review your situation. All decisions are final.
- If a fee waiver or refund is approved, initial fees including the \$250 deposit are non-refundable.