

Stantone Mechanical Handling Limited

Quality Policy

This policy statement will be communicated to employees, customers, suppliers, contractors and on request.

Stantone Mechanical Handling Limited (SMHL) is a customer focused business providing its customers with Mechanical Handling Solutions of the highest standards in quality, satisfaction, delivery and value for money.

SMHL is a leading provider in Sales, Renting and Leasing of Mechanical Equipment Aids such as Forklifts, Access Platforms, Utility Vehicles, Commercial Cleaning Equipment and the provision of Customer Support Services including training, servicing, spares and remedial works.

The Senior Management Team are responsible for:

- Providing leadership, resources and commitment.
- Establishing, implementing, integrating and maintaining an ISO 9001:2015 compliant Quality Management System (QMS).
- The continuous improvement of products, equipment and services through PDAC improvement cycle.
- Setting and monitoring Quality Objectives compatible with the business' strategic direction and that address risks and opportunities both internally and externally.
- Training and support of each employee to gain an understanding of the importance of the QMS, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the business.
- QMS is maintained and managed through a consistent and systematic approach.
- Compliance in Quality, Health & Safety and Environmental law.

The QMS will be:

- Monitored and measured through the Quality Objectives as well as business and operational KPIs.
- Evaluated via external and internal audits, customer feedback, employee engagement and the annual QMS Senior Management Review.
- Continually improved based on the outcomes of the above.

Nigel Martin

Managing Director

Stantone Mechanical Handling Limited

Date: 01/07/2025