# Privacy Policy & SMS Terms for HollandDebtSolutions.com

Effective Date: July 14, 2025

This Privacy Policy outlines the practices of Holland Debt Solutions, LLC ("we," "our," or "us") regarding the collection, use, and protection of personal information obtained through our website: https://www.hollanddebtsolutions.com. This policy applies only to information collected through this site and any forms or communications submitted by users.

### 1. Information We Collect

We may collect the following types of personal information:

- Name, phone number, email address, and mailing address
- Financial and debt-related details you choose to share
- Communication preferences (including SMS opt-in)
- Any other information voluntarily submitted through our website forms, email, or direct contact

### 2. How We Use Your Information

We use your personal information solely to:

- Contact you regarding your inquiry or our services
- Provide and improve our debt solution services
- Respond to questions or requests
- Send occasional updates about our services or changes to our policies (if you have opted in)

#### 3. SMS Communications & Terms

By opting in to receive SMS (text message) communications from Holland Debt Solutions, you agree to the following terms:

- You may receive messages including appointment reminders, service updates, account notifications, and other relevant alerts.
- Messaging frequency may vary.
- Message and data rates may apply.
- To opt out at any time, text STOP.
- For help or support, text HELP or visit our website at https://www.hollanddebtsolutions.com.
- SMS consent is not shared with third parties or affiliates.

### 4. Information Sharing

We do not sell, rent, or share your personal information—including SMS consent—with third parties or affiliates. Your information is used strictly for internal business purposes to assist in delivering the services you requested.

### 5. Your Rights

At any time, you may contact us to:

- Access or review your personal data
- Update or correct your information
- Request deletion of your data
- Withdraw consent or raise concerns about our use of your information

### 6. Data Protection

We implement appropriate administrative, technical, and physical safeguards to protect your data. Any sensitive information submitted via the website is encrypted and securely stored.

#### 7. Contact Us

If you have questions about this policy or our data practices, you can contact us at:

Phone: (601) 620-2360

Email: stacy@hollanddebtsolutions.com

## 8. Policy Updates

We may update this Privacy Policy periodically. Changes will be posted on this page with an updated effective date.