AN ORDINANCE AMENDING A FRANCHISE TO THE COTTER TV CABLE CO., ESTABLISHING THE CONDITIONS AND LIMITATIONS UNDER SAID FRANCHISE, AND FOR OTHER PURPOSES.

WHEREAS, The City Council of the City of Cotter, Arkansas, on the 7th day of November, 1968, grant to Cotter TV Cable Co., a franchise to operate and maintain a cable television system in the City of Cotter, Arkansas; and

WHEREAS, Cotter TV Cable Co. did assign the right and privilege of Ordinance No. 144 to Teleservice Corporation of America, Inc.

NOW, THEREFORE BE IT ORDAINED by the City Council of the City of Cotter, Arkansas, that:

Section 1. That all terms of the franchise adopted on November 7th, 1968, by Ordinance No. 144 remain in full force and effect and except as herein specifically amended.

Section 2. That Section 8 of the aforesaid franchise be and hereby is amended to read as follows:

"Section 8. Rates

Charges to subscribers for television and radio signals shall be fair and reasonable and no higher than necessary to meet all lawful costs of operation (assuming efficient and economical management) including a fair return on the investment and shall not be higher than the rate charged subscribers outside the City of Mountain Home which is presently \$9.95 per month.

Section 3. When a customer's service is reported or found to be interrupted, it will be restored as promptly as possible, but in the event it remains out of order through no fault of the customer, in excess of twenty-four (24) consecutive hours, after knowledge by the company of the interruption, the company will refund the pro-rate part of that months charges for the period of days during which the service was not provided. This refund may be accomplished by a credit on a subsequent bill for cable service. If the trouble is fault of customer's property,

no adjustment will be given and there could be a possible wervice charge.

Section 4. The amendment of Franchise hereby set forth shall become effective July 10, 1984.

Section 5. EMERGENCY CLAUSE. It is hereby ascertained and declared that there is an immediate need for this ordinance in order to amend a franchise to the Cotter TV Cable Co.; therefore, an emergency is declared and this ordinance being necessary for the preservation of the public peace, health and safety shall be in full force and effect from and after its passage.

PASSED AND APPROVED this 10th day of July , 1984.

MAYOD

TTEST

CIMVOLDE