

RECOGNIZE & REPORT PHISHING SCAMS

WHAT ARE PHISHING SCAMS?

Deceptive messages that mimic trusted sources to trick you into revealing sensitive data or installing malware. Recognizing and reporting these scams is essential to protecting yourself and your organization.

HOW TO SPOT A PHISHING EMAIL

- Too-good-to-be-true offers
 - Free money, prices, luxury items
- Urgent or threatening language
 - “Act now!” “Your account will be deleted!”
- Requests for personal info
 - Passwords or financial data
- Unfamiliar attachments or links
 - Hover to preview URLs
- Mismatched sender addresses
 - Slight misspellings or odd domains
- Poor grammar or generic greetings
 - “Dear Customer”

CAUGHT A PHISHING ATTEMPT?

1. Stay calm. Don't click or reply
2. Report the email
3. Block the sender
4. Delete the email