

FAQ: TURN ON MULTI-FACTOR AUTHENTICATION (MFA)

DID YOU KNOW?

Enabling MFA can Prevent 99% of Automated Hacking Attacks

(Microsoft)

WHY BOTHER WITH MFA?

Passwords alone can be stolen or guessed, especially if they are short, use common words, or are reused. MFA makes it harder for cybercriminals to break into your accounts.

CAN MFA BE HACKED?

While MFA is very effective, it's not invincible. Some cybercriminals use social engineering to trick users into granting access. For example, they may flood you with MFA requests, hoping you'll prove one out of frustration or confusion.

WHAT IF I RECEIVE A REQUEST WHEN I'M NOT TRYING TO LOGIN?

If you receive an MFA request and you aren't logging in, don't approve it. Instead:

- Contact the account's platform immediately.
- Change your password for the account.
- Update any other accounts that use the same password – this is why every password should be unique to the account.