

POST FALLS 2019

CATEGORY	TOTAL # CARDS	OFFICE	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	BLANK		INSURANCE	
	29	POST FALLS									
FRONT DESK			82.76%	3.45%	6.89%	3.45%	0%	0%		MEDICAID	51.73%
RECEPTION			82.76%	13.79%	0%	0%	0%	0%		PRIVATE	24.14%
WAITING TIME			58.62%	17.24%	3.45%	13.79%	3.45%	3.45%		PRIVATE PLUS MEDICAID	6.89%
NURSES			79.32%	6.89%	3.45%	6.89%	0%	0%		NO INSURANCE	3.45%
THOROUGHNESS			75.87%	6.89%	3.45%	3.45%	6.89%	6.89%		BLANK	13.79%
PROVIDER COMMUNICATION			79.31%	3.45%	3.45%	0%	10.34%	10.34%			
OVERALL			75.87%	0%	10.34%	0%	10.34%	10.34%			