

CATEGORY	TOTAL # CARDS	OFFICE	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	BLANK		INSURANCE	
	32	HAYDEN									
FRONT DESK			75.000%	6.250%	12.500%	3.125%	0.000%	3.125%		MEDICAID	37.50%
RECEPTION			75.000%	15.625%	6.250%	0.000%	0.000%	3.125%		PRIVATE	46.87%
WAITING TIME			59.375%	15.625%	9.375%	6.250%	6.250%	3.125%		PRIVATE PLUS MEDICAID	6.25%
NURSES			87.500%	6.250%	3.125%	0.000%	0.000%	3.125%		NO INSURANCE	3.13%
THOROUGHNESS			81.250%	6.250%	6.250%	0.000%	3.125%	3.125%		BLANK	6.25%
PROVIDER COMMUNICATION			81.250%	3.125%	9.375%	0.000%	3.125%	3.125%			
OVERALL			78.125%	9.375%	3.125%	0.000%	6.250%	3.125%			