

CATEGORY	TOTAL # CARDS	OFFICE	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	BLANK		INSURANCE	
	25	CDA									
FRONT DESK			68.00%	24.00%	0.00%	0.00%	0.00%	8.00%		MEDICAID	64.00%
RECEPTION			80.00%	8.00%	0.00%	0.00%	0.00%	12.00%		PRIVATE	16.00%
WAITING TIME			84.00%	4.00%	0.00%	4.00%	0.00%	8.00%		PRIVATE PLUS MEDICAID	0.00%
NURSES			88.00%	0.00%	0.00%	0.00%	4.00%	8.00%		NO INSURANCE	4.00%
THOROUGHNESS			80.00%	4.00%	4.00%	0.00%	4.00%	8.00%		BLANK	16.00%
PROVIDER COMMUNICATION			80.00%	4.00%	0.00%	8.00%	0.00%	8.00%			
OVERALL			84.00%	4.00%	0.00%	4.00%	0.00%	8.00%			