

CATEGORY	TOTAL # CARDS	OFFICE	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	BLANK		INSURANCE	
	23	POST FALLS									
FRONT DESK			87.00%	4.00%	9.00%					MEDICAID	39%
RECEPTION			87.00%	9.00%	4.00%					PRIVATE	22%
WAITING TIME			61.00%	26.00%	9.00%	4.00%				PRIVATE PLUS MEDICAID	13%
NURSES			87.00%	13.00%						NO INSURANCE	4%
THOROUGHNESS			83.00%	17.00%						BLANK	22%
PROVIDER COMMUNICATION			87.00%	13.00%							
OVERALL			78.00%	17.50%		4.50%					