

CATEGORY	TOTAL # CARDS	OFFICE	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	BLANK		INSURANCE	
	19	CDA									
FRONT DESK			79.00%	11.00%	5.00%			5.00%		MEDICAID	53%
RECEPTION			79.00%	11.00%	5.00%			5.00%		PRIVATE	26%
WAITING TIME			68.00%	16.00%	11.00%			5.00%		PRIVATE PLUS MEDICAID	0%
NURSES			90.00%	5.00%				5.00%		NO INSURANCE	0%
THOROUGHNESS			89.00%					11.00%		BLANK	21%
PROVIDER COMMUNICATION			95.00%					5.00%			
OVERALL			90.00%	5.00%				5.00%			