

CATEGORY	TOTAL # CARDS	OFFICE	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	BLANK		INSURANCE	
	25	POST FALLS									
FRONT DESK			96.00%	4.00%						MEDICAID	68%
RECEPTION			88.00%	8.00%				4.00%		PRIVATE	8%
WAITING TIME			92.00%	8.00%						PRIVATE PLUS MEDICAID	8%
NURSES			92.00%	8.00%						NO INSURANCE	0%
THOROUGHNESS			88.00%	4.00%				8.00%		BLANK	16%
PROVIDER COMMUNICATION			92.00%	4.00%				4.00%			
OVERALL			92.00%	4.00%				4.00%			