

CATEGORY	TOTAL # CARDS	OFFICE	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	BLANK		INSURANCE	
	5	HAYDEN									
FRONT DESK			40.0%	60.0%	0.0%	0.0%	0.0%	0.0%		MEDICAID	60%
RECEPTION			80.0%	20.0%	0.0%	0.0%	0.0%	0.0%		PRIVATE	0%
WAITING TIME			40.0%	40.0%	0.0%	20.0%	0.0%	0.0%		PRIVATE PLUS MEDICAID	0%
NURSES			60.0%	40.0%	0.0%	0.0%	0.0%	0.0%		NO INSURANCE	20%
THOROUGHNESS			80.0%	20.0%	0.0%	0.0%	0.0%	0.0%		BLANK	20%
PROVIDER COMMUNICATION			80.0%	20.0%	0.0%	0.0%	0.0%	0.0%			
OVERALL			80.0%	20.0%	0.0%	0.0%	0.0%	0.0%			