

CATEGORY	TOTAL # CARDS	OFFICE	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	BLANK		INSURANCE	
	24	CDA									
FRONT DESK			83.33%	12.50%	0.00%	4.17%	0.00%	0.00%		MEDICAID	84%
RECEPTION			91.67%	4.17%	4.17%	0.00%	0.00%	0.00%		PRIVATE	8%
WAITING TIME			75.00%	16.67%	4.17%	0.00%	4.17%	0.00%		PRIVATE PLUS MEDICAID	0%
NURSES			91.67%	8.33%	0.00%	0.00%	0.00%	0.00%		NO INSURANCE	0%
THOROUGHNESS			87.50%	8.33%	0.00%	0.00%	0.00%	4.17%		BLANK	8%
PROVIDER COMMUNICATION			95.83%	0.00%	0.00%	0.00%	0.00%	4.17%			
OVERALL			91.67%	4.17%	0.00%	0.00%	0.00%	4.17%			