

We Value Your Feedback: Participate in the CAHPS Survey!

At Coeur d Alene Pediatrics, your health and satisfaction are our top priorities. To ensure we are meeting your needs and continuously improving our services, we invite you to participate in the annual Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey.

What is the CAHPS Survey?

The CAHPS survey is a nationally recognized tool designed to gather feedback from patients about their experiences with healthcare providers and systems. The survey covers various aspects of patient care, including:

- Communication with doctors and nurses
- Ease of accessing healthcare services
- Quality of care received
- Responsiveness of healthcare providers
- Overall satisfaction with healthcare services

Why Your Feedback Matters

Your insights are invaluable in helping us understand what we are doing well and where we can improve. By participating in the CAHPS survey, you directly contribute to enhancing the quality of care for all our patients. Your feedback helps us:

- Identify areas needing improvement
- Implement changes to enhance patient experience
- Maintain high standards of patient care

How to Participate

If you are selected to participate in the CAHPS survey, you will receive an invitation via email. The survey is confidential, and your responses will be used solely to improve our services. Participation is voluntary, but we strongly encourage you to share your experiences with us.

Thank You for Your Support

We greatly appreciate your time and feedback. By participating in the CAHPS survey, you play a crucial role in helping us provide the best possible care to you and our community.

Thank you for being a valued patient at Coeur D Alene Pediatrics