



MARCH 10, 2021

CAO FORUM: NAVIGATING LEADERSHIP IN THE “NEW NORMAL”

Virtual via Zoom

CAO Forum includes an all-day event March 10 plus 3 additional online sessions April 21, October 27 and November 26 focused on navigating leadership in the “new normal”.

The CAO Forum is an annual offering for local government Chief Administrative Officers (CAOs) to connect with their colleagues and discuss issues of mutual concern in a congenial atmosphere. Local governments have demonstrated incredible resilience, adaptability, and leadership throughout the past year and CAOs are now moving forward working to anticipate and navigate the uncharted waters of the “new normal.” The 2021 Forum will feature interactive presentations and panel discussions to help local government leaders move forward with strength and resilience. **Register online:** [2021 CAO Forum](#)



T. 250.383.7032 E. office@lgma.ca [LGMA | CAO Forum](#)

REGISTRATION DEADLINE

March 3, 2021

Registration is limited to CAOs, appointed Deputy CAOs and Executive Director CEOs of Affiliate Members

CAO Forum sessions can be used towards Continuous Professional Learning credits

Early Bird Rates for members until February 10:
\$500 + GST LGMA Member

Regular Rates starting Feb 11:
\$550 + GST LGMA Member
\$600 + GST Non-Member

Cancellations

Cancellations are accepted without penalty before **March 3, 2021**

No refunds after March 3

[Register Online](#)

before March 3

8:30 – 9:00 a.m.	Virtual Café & Networking
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Enjoy a chance to connect with your peers over your favorite coffee or tea while Candace Witkowskyj, Senior Program Manager and Nancy Taylor, Executive Director of the LGMA welcome you to kick off the 2021 CAO Forum: Navigating Leadership in the “New Normal.”



9:00 – 10:30 a.m.	Using Technology to Move Forward in the Post-Pandemic World
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Panelists:

- Jeremy Denegar CAO, District of Lillooet**
- Guillermo Ferrero, CAO, City of White Rock**
- Brian Reardon, CAO, Regional District of Central Okanagan**
- Chuck Brady, Director of Business Development, Colliers Project Leaders**

Join panelists in discussing how to move forward using the technological advancements gained during the pandemic. Hear strategies on how to use technology differently to engage employees, build internal capacity, enhance accessibility for citizens, and use data to develop programming.

LGMA Gratefully acknowledges
the financial support of:



10:30 – 10:45 a.m.	REFRESHMENT BREAK
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CAO FORUM PROGRAM ADVISORY COMMITTEE

The program was designed with the input of experienced local government practitioners:

Heather Avison, CAO, City of Terrace
Jeremy Denegar, CAO, District of Lillooet
Linda Glenday, CAO, District of Squamish

Lisa Spitale, CAO, City of New Westminster
Donny Van Dyk, CAO, City of Penticton

10:45 – 11:45 a.m.	Managing Legal Considerations in the Transition to a “New Normal”
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Presenter: Don Lidstone, QC, Lidstone & Company

As the world shifts to a “new normal,” local governments will be transitioning from the Public Health Orders that governed much of 2020. Local governments have been faced with new legal considerations and more will no doubt arise as we enter this transitory phase. Hear more about how these changes will impact local government.

LGMA Gratefully acknowledges
the financial support of:

LIDSTONE & COMPANY

11:45 a.m. – 12:45 p.m.	LUNCH
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12:45 – 1:45 p.m.	Labour Relations During Uncertain Times
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Panelists: Kevin Woolliams, Managing Director, HR West Consulting
Carolyn MacEachern, Barrister & Solicitor, Young Anderson

The pandemic brought about unique, never before experienced labour considerations that commanded immediate adaptivity and flexibility by local government everywhere. The pandemic has also brought about new considerations regarding performance management, mental health, accessibility, and even staff recruitment. Join panelists for this important discussion on how to navigate these unique challenges and what labour relations look like for the post-pandemic world.

LGMA Gratefully acknowledges
the financial support of:

YA YOUNG ANDERSON
BARRISTERS & SOLICITORS

1:45 – 2:00 p.m.	REFRESHMENT BREAK
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2:00 – 3:00 p.m.	Optimizing the “New Normal”: How to Be Better on the Other Side
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Interactive Networking Discussion

Though the pandemic has surfaced many issues and challenges, it has also acted as a catalyst for a great deal of positive change. This interactive brainstorming session will highlight how to surface the positives during this time and carry them forward for the better. Bring your ideas and take this opportunity to learn from your peers’ collective wisdom.

3:00 p.m.	Adjournment
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Included in your CAO Forum Registration is access to Individual Sessions to be delivered virtually:

Indigenous Relationship Building Through an UNDRIP Lens

Wednesday, April 21, 2021, 10 – 11:30 a.m. PST

Presenter: Robert Janes, QC, JFK Law Corporation

The Province has adopted the Declaration on the Rights of Indigenous Peoples Act that confirms the United Nations Declaration on the Rights of Indigenous Peoples as the framework for reconciliation in B.C. The Act supports the transparent, co-operative, staged approaches through which the Province will work collaboratively with Indigenous peoples and engage with business and local governments on programs, policies, legislation, and decisions affecting Indigenous peoples and their rights. What does this mean for local governments in general and more specifically for you as the CAO? Join this session to learn more about this new legislation.

Nuts & Bolts Session

Wednesday, October 27, 2021, 10 – 11:30 a.m. PST

The ever-popular session where CAOs can informally discuss common problems and the solutions that are working for them. CAOs will have an opportunity to post their topic and delegates will vote on an agreed set of topics to be discussed at the beginning of the session.

Fostering Resilient Communities

Friday, November 26, 2021, 10 – 11:00 a.m. PST

Presenter: Diane Kalen-Sukra, Kalen Consulting

Addressing increasing public hostility and harassment of elected officials and staff during COVID, featuring both short and long-term solutions.