



COMMUNITY EVENTS & MERCHANDISE INTERN

Location: Scarborough, ON
Duration: Winter 2027 (January-April)
Wage: Unpaid (for academic credit)
Work Type: Hybrid

About Us

The Scarborough Shooting Stars are a professional CEBL basketball franchise committed to delivering exceptional game day experiences and engaging the community through high-impact events and activations. We take pride in creating memorable moments for fans, partners, and the Scarborough community through basketball, entertainment, and meaningful connection.

Role Overview

We're looking for an enthusiastic Events & Merchandise Intern to support the Scarborough Shooting Stars' off-season operations. This role focuses on merchandise inventory management, order fulfillment, community event logistics, and operational support. The successful candidate will help ensure our merchandise program runs efficiently while assisting with camps, tournaments, and community initiatives that keep our brand active throughout the off-season.

What You'll Do

- Assist with merchandise inventory counts, stock organization, and storage management.
- Pick, pack, and fulfill online merchandise orders accurately and efficiently.
- Process shipments and coordinate order fulfillment logistics.
- Respond to customer inquiries regarding merchandise orders and product availability.
- Maintain organized inventory records and assist with restocking merchandise.
- Support the planning and execution of community events, basketball camps, clinics, and tournaments.
- Assist with event setup, teardown, transportation, and logistics.
- Help prepare event materials, equipment, and merchandise displays.
- Perform general operational and administrative duties to support the business operations team.
- Lift and transport merchandise, event equipment, and supplies (up to 30 kg).

What We're Looking For

- Interest in sports business, operations, logistics, or event management.
- Strong organizational skills and attention to detail.
- Excellent communication and customer service skills.
- Ability to manage multiple projects in a fast-paced environment.
- Comfortable working independently and as part of a team.
- Proficiency with Microsoft Office or Google Workspace.
- Ability to lift up to 30 kg.
- A valid driver's licence is considered an asset.

What You'll Gain

- Hands-on experience in professional sports business operations.
- Experience managing e-commerce fulfillment and inventory systems.
- Exposure to community event planning and execution.
- Practical skills in logistics, operations, customer service, and merchandising.

Our Environment

We're an energetic, collaborative, and inclusive team that thrives on creativity and execution. Interns are treated as valued contributors, receiving hands-on mentorship and opportunities to play an active role in delivering memorable game day and community experiences.