

Notice of Nondiscrimination Title VI of the Civil Rights Act of 1964

The Heart of Iowa Regional Transit Agency (HIRTa) complies with Title VI of the Civil Rights Act of 1964 and other related nondiscrimination statutes. Title VI and other related nondiscrimination statutes prohibit unfair and inequitable treatment of any person based on race, color, national origin, sex, age or disability.



Notification of Rights

Title VI of the 1964 Civil Rights Act provides that "no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance"

(42 U.S.C. Section 2000d).

HIRTa Public Transit is committed to ensuring no person is excluded from, or denied the benefits of, its transit services based on race, color, national origin, age, disability, religion, or sex, as protected by Title VI of the Civil Rights Act of 1964.

The US DOT issued a Final Rule under the American Disability Act (ADA) and Section 504 of the Rehabilitation Act of 1973 which took effect on July 13, 2015. Per this final rule, HIRTa is required to make reasonable modifications or accommodations policies and practices to ensure individuals with disabilities have equal access to our transit programs and services.

HIRTa will consider all requests for reasonable modifications so individuals with disabilities have equal access to our services.



How to File a Complaint

If you believe that while accessing HIRTa's programs, activities or services, you have been discriminated against because of your race, color, national origin, sex, age or disability, you may file a complaint by mail, fax or email with:

Julia Castillo, CEO
HIRTa Public Transit
2824 104th St. Urbandale, IA 50322
515-309-9281 or 1-877-686-0029
jcastillo@ridehirta.com

If the complainant is dissatisfied with the resolution by HIRTa, the same complaint may then be submitted to the Office of Employee Services-Civil Rights for investigation.

Iowa Department of Transportation Office of Employee Services - Civil Rights

515-239-1427 | 800 Lincoln Way, Ames, IA 5001

Complaints may also be filed with the following two organizations no later than 180 days after the date of the alleged discrimination:

Iowa Civil Rights Commission

400 East 14th Street Des Moines, IA 50319-1004
515-281-4121 | 800-457-4416

FTA's Office of Civil Rights

Attention: Title VI Program Coordinator
East Building, 5th Floor - TCR
1200 New Jersey Ave., SE
Washington, DC 20590
816-329-3770

