

About HIRTA

Who we serve

We provide door-to-door transportation to the general public, including persons with disabilities.

HIRTA serves Boone, Dallas, Jasper, Madison, Marion, Story, and Warren counties.

Scheduling

Rides can be scheduled by calling 1 (877) 686-0029, emailing erides@ridehirta.com, or using the HIRTA On Demand smartphone app.

Accessibility

HIRTA provides accessible transportation options for riders of all abilities with vehicles equipped to accommodate mobility devices and other accessibility needs.

Contact Us

 erides@RideHIRTA.com

 1 (877) 686-0029

 www.RideHIRTA.com

  @RideHIRTA

HIRTA Public Transit is committed to ensuring no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, age, disability, religion, color, sex or national origin, as protected by Title VI of the 1964 Civil Rights Act. If you feel there has been a violation of this policy, a complaint may be filed with the HIRTA Executive Director by phone at 1 (877) 686-0029 or in writing to: 2824 104th St. Urbandale, IA 50322. For more information on HIRTA's Title VI obligations, please visit www.RideHIRTA.com. Services are open to the general public, including persons with disabilities, as required by the American's with Disability Act.

Non-Discrimination Policy

HIRTA PUBLIC TRANSIT

For anyone
for any reason





How to Ride

Schedule a ride

Call us at 1 (877) 686-0029 or email erides@ridehirta.com and let us know the date, time, and destination of your ride.

You may also use the HIRTA On Demand smartphone app to schedule, cancel, and pay for rides on-demand!

Get on the bus

Be ready for your ride at least 10 minutes early. The driver will assist you if needed, just let us know! When your bus arrives, board the bus and pay the fare.

Enjoy your trip!

All passengers must be seated with their seatbelt secured. If you use a wheelchair, scooter, or need additional assistance, our drivers will make sure you are secure.

Fares

All prices are for one-way. Prices and availability subject to change. Please reach out for more information for an out-of-town trip.

In-town \$3.00

In-county \$6.00

This service is partially funded through Aging Resources of Central Iowa.

Service Hours

HIRTA's service hours vary by community.

Visit www.RideHIRTA.com or call 1 (877) 686-0029 for more information.



HIRTA
On Demand

Download the
**HIRTA On Demand app on the
App Store or Google Play.**

