

CASE STUDY

LEADERS IT 

FINANCIAL CRIME:

Rapidly mobilising a delivery team for a financial crime transformation.

OUTCOME: 12 Roles filled

Leaders IT mobilised 12 specialists across five roles, creating an integrated project delivery capability for the bank's financial crime transformation program.

Governance through a PMO Manager and PMO Lead overseeing reporting, RAID and assurance.

Planning through a Master Scheduler managing dependencies, critical paths and remediation schedules.

Delivery through three Senior Project Managers leading **workstreams**, risk and stakeholder engagement.

Business analysis through six Business Analysts translating AML/CTF obligations into requirements and remediation outcomes.

Performance support through Launch and Elevate, providing structured development for participating consultants.

The team works alongside Leaders IT's 30-person AML Quality Control cohort, extending capability across project delivery and operations.

Together, the engagement demonstrates Leaders IT's ability to mobilise coordinated governance, planning, delivery and business analysis expertise for complex financial crime transformation.

BACKGROUND:

An independent review into suspected money laundering at one of the bank's branches identified significant deficiencies in its management of money laundering and terrorism financing risk.

The bank's regulators subsequently applied additional capital requirements, required a review of non-financial risk management and commenced an enforcement investigation.

The bank established a financial crime transformation program to remediate its AML/CTF systems, processes and frameworks. The program is expected to run for three years or more.

For a remediation program of this kind, delivery is itself under scrutiny. Additional capital requirements remain in place until remediation is complete, so the bank must be able to evidence progress: findings traced to remediation actions, actions delivered to an agreed plan, and status reported through governance that stands up to Board and regulator review. That places significant weight on project delivery capability.

SOLUTION:

Leaders IT mobilised 12 specialists to provide an integrated project delivery capability for the bank's financial crime transformation program.

01. Governance: A PMO Manager and PMO Lead managed governance, reporting, RAID, resource tracking and delivery assurance.

02. Planning: A Master Scheduler managed the integrated schedule, dependencies and critical paths against remediation milestones.

03. Delivery: Three Senior Project Managers led remediation workstreams, supported by six Business Analysts translating AML/CTF obligations and findings into remediation requirements.

Rather than filling individual roles, Leaders IT built one coordinated delivery structure, bringing together specialists with banking, regulatory remediation, AML/CTF and financial crime expertise. Support continued through Leaders IT's Launch and Elevate 90-day development programs, providing coaching and mentoring to help consultants build stakeholder relationships and deliver effectively in a regulated environment.