

ThryvPay® Fee Schedule



ThryvPay Fee Type	ThryvPay Fee	When is this fee charged?
Credit Card - Surcharge Disabled		
Credit Card Reader & Mobile Tap-To-Pay Transaction Fee	2.6 % + \$0.30	Fee Charged on Each Approved Transaction
Credit Card Checkout & Mobile Transaction Fee	2.9% + \$0.30	Fee Charged on Each Approved Transaction
Credit Card Refund Transaction Fee	\$0.10	Fee Per Credit Card Refund Transaction
Credit Card - Surcharge Enabled		
Credit Card Reader & Mobile Tap-To-Pay Transaction Fee	3.0% + \$0.30	Fee Charged on Each Approved Transaction
Credit Card Checkout & Mobile Transaction Fee	3.0% + \$0.30	Fee Charged on Each Approved Transaction
Credit Card Refund Transaction Fee	\$0.10	Fee Per Credit Card Refund Transaction
Debit/Prepaid Card/Web-Charge/Scheduled Credit Card Payments - Not Eligible for Surcharge		
Credit Card Reader & Mobile Tap-To-Pay Transaction Fee	2.6% + \$0.30	Fee Charged on Each Approved Transaction
Credit Card Online & Mobile Transaction Fee	2.9% + \$0.30	Fee Charged on Each Approved Transaction
Credit Card Refund Transaction Fee	\$0.10	Fee per Credit Card Refund Transaction
Automated Bank Transfers / eCheck Fees		
Bank Transactions	\$1.00 min or 1% up to \$9.00	Per Bank Transaction
Bank Refund	\$0.75	Per Bank Refund
Bank Return	\$5.00	Per Bank Returned Check for Non-sufficient Funds
Scheduled Payment Fee		
Scheduled Payment Transaction Fee	\$1.00	Transaction Fee for Each Scheduled Successful Payment
Chargebacks and Related Fees		
Chargeback Request or Return Processed	\$20.00	Per Credit Card Dispute Leading to a Chargeback
Retrieval Request Processed	\$20.00	Chargeback Request for Documentation
Bank Representation Processed	\$20.00	Per Bank Dispute Leading to Representation
Arbitration case	\$20.00	Per Chargeback Arbitration Case, Additional Fees May Apply Directly from Networks
Deposit Fees		
Deposit fee	\$0.00	Fee for Funding/Depositing Funds in Merchant Account
Deposit failure	\$5.00	Deposit failure fee if account details are incorrect, changed or no longer accessible.
Debit Overdraft Fee	\$30.00	When there is no ThryvPay balance available to cover a refund, dispute or transaction fee, we attempt to debit your bank account and fail due to insufficient funds.

Visit thryv.com for more information.