

JCPS ESL ON-DEMAND INTERPRETATION

2022-2023



Computer App



For JCPS employee use only. Do not display or share on-demand access information with parents, students, family advocates, or any agency.

- Go to insight.languageline.com (Chrome or Firefox)
- Enter the Authentication Code: **WB9HWY3R47**
- Name your device: "**location #**" + "**last name**" + "**computer**"
[300C Smith Computer]
- Tap "Activate Device"
- Select language
- Select "audio" or "video" and place your call directly from your computer



Mobile Device



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- Download "**LanguageLine Insight**" from your App Store
- Enter the Authentication Code: **WB9HWY3R47**
- Name your device: "**location #**" + "**last name**" + "**mobile**"
[300C Smith Mobile]
- Tap "Activate Device"
- Select language
- Select "audio" or "video" and place your call directly from the app on your mobile device



Over the Phone (landline)

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- Dial 1-844-932-1616
- Say the language you need
- Provide Authorization Code (your school's 7-digit phone number)
- Brief the interpreter
- The interpreter will assist you in connecting with the call recipient