

CONTACTS

Need more information? Use this handy list to contact our benefit vendors directly with your questions.

Benefit	Vendor	Phone Number	Website
General Information	Sonrava Health Benefits Department	Phone: 866-523-4359 Fax: 714-481-0835	employeebenefits@westerndental.com
Medical (PPOs)	Blue Shield, powered by Personify Health	800-442-7247	www.mycarehc.com
Medical (HMOs) <i>Only available to team members in California.</i>	Kaiser Permanente	800-278-3296	www.kp.org
Health Savings Account	WEX	866-451-3399	www.wexinc.com/contact/health/
Health Savings Account <i>Only available to team members in California.</i>	Kaiser Permanente	800-278-3296	www.kp.org/healthpayment
Dental	Sonrava Health	800-992-3366	Sonrava.benefitsinfo.com
Dental	Companion Life	877-676-5789	www.companionlife.com
Vision	Companion Life	877-676-5789	www.companionlife.com
Accident Insurance	Companion Life	877-676-5789	www.companionlife.com
Critical Illness			
Hospital Indemnity	Mutual of Omaha	800-877-5176	www.mutualofomaha.com
Flexible Spending Accounts	WEX	866-451-3399	www.wexinc.com/contact/health/
Life & AD&D	Companion Life	877-676-5789	www.companionlife.com
Short-Term Disability	Companion Life	877-676-5789	www.companionlife.com
Long-Term Disability	Mutual of Omaha	800-877-5176	www.mutualofomaha.com

Benefit	Vendor	Phone Number	Website
401(k) Plan	Voya	855-817-1667	westerndental401k.voya.com
Employee Assistance Plan	HealthySpark	800-968-8143	www.firstsuneap-healthyspark.com
Maternal Health	Ovia Health	N/A	www.oviahealth.com/join-support@oviahealth.com
Cancer Coverage	Genomic Life	844-694-3666	www.genomiclife.com/navigation@genomiclife.com
Identity Theft	IDShield	888-807-0407	www.shieldbenefits.com/sonrava/overview
Legal	LegalShield	888-807-0407	
Ticket Discounts	TicketsatWork	Direct: 866-273-5825 Toll Free: 800-331-6483	www.ticketsatwork.com (company code: WDO714)
Commuter Benefits	WEX	866-451-3399	customerservice@wexhealth.com
Leave of Absence	Alight	866-523-4359	westerndental.myleaveproservice.com/
Pet Insurance	Spot	800-905-1595	Use EB_SONRAVA www.spotpet.link/sonrava

ELIGIBILITY

EMPLOYEES

All active full-time team members regularly scheduled to work 30 or more hours per week (16 or more days per month for doctors) are eligible for health and welfare benefits. Coverage will begin on the first of the month following 60 days of continuous, active, full-time employment.

ELIGIBLE DEPENDENTS

You may also enroll dependents. Eligible dependents include your:

- Legal spouse.
- Domestic partner (registered in the state of residence).
- Children, children under legal guardianship, stepchildren, or adopted children.
- Enrolled children who have reached age 26 and are physically or mentally incapable of self-support and rely on you for support and maintenance (medical certification required).