



## Submitting a **CRITICAL ILLNESS INSURANCE CLAIM**

**We understand life can be stressful, especially when you are having to deal with submitting a Critical Illness Insurance claim.** Companion Life Insurance Company utilizes a process that prioritizes the needs of employees. You can download the form by logging in to My Online Benefit at [CompanionLife.com/insureds](https://CompanionLife.com/insureds). You can also call 877-676-5789 or email [CompanionService@CompanionLife.net](mailto:CompanionService@CompanionLife.net) to request a form.



### **TO SUBMIT A CLAIM, THE FOLLOWING DOCUMENTS MUST ACCOMPANY EACH CLAIM:**

1. Insured's Statement of Claim
  - Must be completed with each filed claim.
  - Be sure to answer every question.
2. Authorization Form
  - You or an authorized representative must sign and date authorization to allow physicians to release medical records to Companion Life.
3. Prior Treatment Form
  - Please include provider fax numbers to expedite the process, if possible.
4. Physician's Statement
  - This statement is to be completed by the medical provider.

**To avoid delays, it is imperative to complete the entirety of the form.**

Completed claim forms and supporting documentation can be emailed to [CompanionClaims@CompanionLife.net](mailto:CompanionClaims@CompanionLife.net), faxed to 563-557-3360 or mailed to:

**Companion Life Insurance Company  
PO Box 1535  
Dubuque, IA 52004-1535**