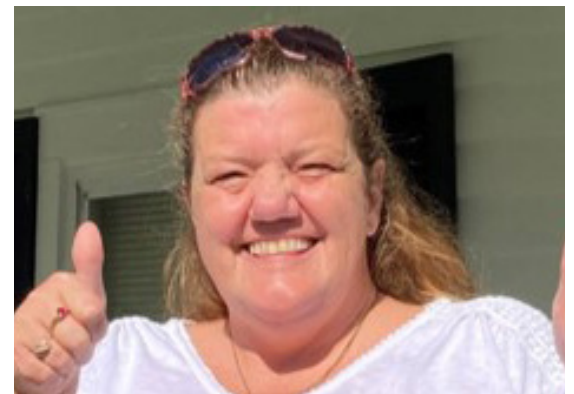


**KEEPING OUR NEIGHBORS
WARM, DRY AND SAFE**



IMPACT REPORT





2020

THE YEAR TO ADAPT

What a year for our organization to live into its name.

COMMUNITY

At a time when many felt isolated from community, we found unique ways to still help our community. Without volunteers, we remained impactful while staying safe.

HOUSING

During this year, our homes became our sanctuaries, and we all realized the importance of having a warm, dry and safe home to shelter in.

SOLUTIONS

As an essential business at the beginning of the pandemic, our team continued to work to make homes safe to live in.

We replaced roofs, installed access ramps, built handrails and assisted with new construction.

In these unprecedented times, Community Housing Solutions was able to adapt and find ways to continue to live into its mission to make Guilford County homes warmer, drier and safer by providing repairs and ownership opportunities to low-income homeowners.

123

HOMES REPAIRED



21

RAMPS CONSTRUCTED

208

INDIVIDUALS SERVED



5
NEW HOMES



CHS built affordable, attractive, energy-efficient homes in High Point and Greensboro. 2 homes were built where homes were destroyed by the 2018 tornado in East Greensboro.



“

We now have a place to sleep and at this time, a place to shelter is the most important.

”

156
VOLUNTEERS
contributing 3,703 hours

*CHS typically uses more than 800 volunteers contributing more than 10,000 hours. Despite reduced volunteer labor, we were still able to make 123 home repairs.

MAKING GUILFORD COUNTY HOMEOWNERS

WARMER DRIER SAFER
WITH REPAIRS AND OWNERSHIP OPPORTUNITIES

90%

NOTICED IMPROVEMENT
IN ACTIVITIES OF DAILY
LIVING

81%

BELIEVE REPAIRS OR
MODIFICATIONS
PREVENTED A FALL

96%

WERE SATISFIED OR
EXTREMELY SATISFIED WITH
REPAIRS AND STAFF

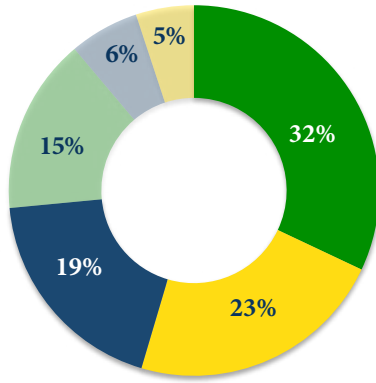
“

I was not able to leave my home until this ramp was installed. Last year I fell going down the stairs outside of my home. Now I can get in and out of my home safely.

”

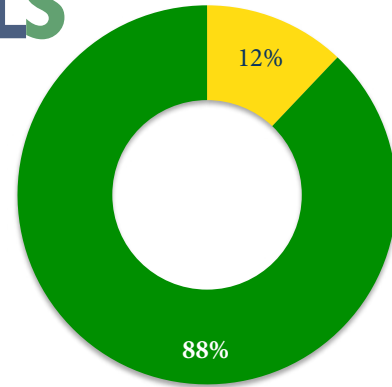


FINANCIALS



Income

- Government
- Foundations
- Businesses
- Program Income
- Faith/Civic Organizations
- Individuals



Expenses

- Home Repair & New Construction
- General Operating

Thank you for caring for our neighbors and helping slowly change the distribution of wealth so that hopefully one day everyone will have some financial security to pass on. Homeownership is definitely a beginning.

Carrie Little, The David and Claudia Babb Reich Family Foundation



This is what CHS is all about ... working with and for our Guilford County neighbors who need homes that are warmer, drier and safer. We are grateful to all who supported us during this unprecedented year as we learned to adapt yet still live out our mission.



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Located in the Greensboro Housing Hub at 1031 Summit Ave., Greensboro, NC 27405