Illawarra & South Coast Central Service Office Inc

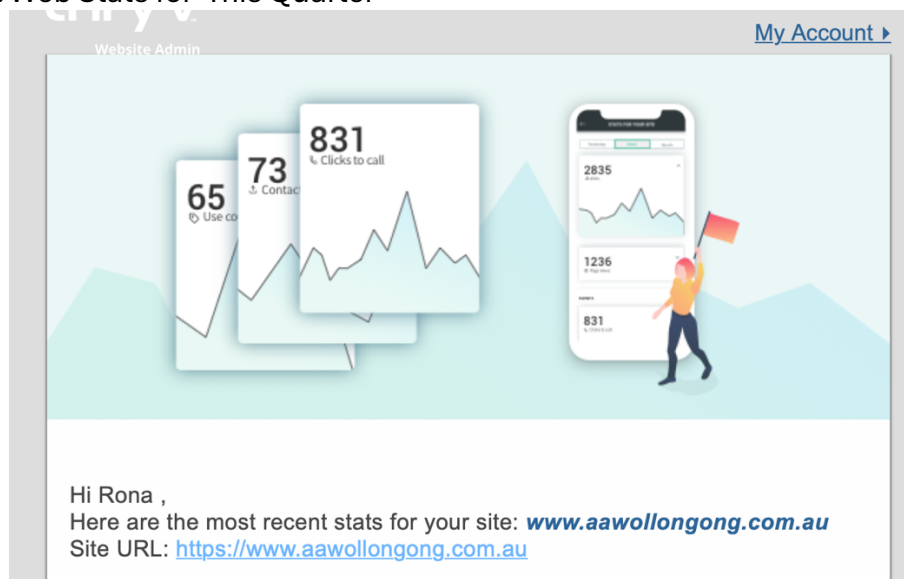**Secretary Report for AGM 18th August 2025**

Web Technology Report

Our current web person looks after our Illawarra and South Coast CSO website and is currently a member of the Technology & Social Media Working Group of the AA General Service Board in the role of Members Website Coordinator.

Illawarra CSO Website:
1. This is a Telstra based website.
2. It has been expanded considerably by trying to steam-line processes for our new legal status
3. We have finalised *Membership Application* Form.
   https://www.aawollongong.com.au/application-for-membership
4. Created a *News* Section:
   https://www.aawollongong.com.au/news
5. Created a passworded *Committee Records* section to be our CSO record system.
   https://www.aawollongong.com.au/committee-records
   It has lots of files - the Rally Minutes; Quarterly Meeting Minutes; Executive/committee Meeting minutes; All SCAASC ACNC reports (in case); Old and new lease documents, Membership Register Annual Forms as required by our Constitution and more.
6. Created a *Subscription for our Mailing List* Form
   https://www.aawollongong.com.au/aa-members-mailing-list
7. Created a *Interested in Volunteering* Form
   https://www.aawollongong.com.au/aa-members-mailing-list
8. Created a passworded *Meeting Papers* Form for members attending our CSO quarterly meetings
   https://www.aawollongong.com.au/meeting-papers
9. The Meeting lists are updated when changes are notified and the 2 page summary list for groups to print has been moved to the bottom of Meetings page – and highlighted in red.
   https://www.aawollongong.com.au/meetings
10. Any queries about our website contact Ro via our contact us page.
    https://www.aawollongong.com.au/contact

11. Web Stats for This Quarter

Hi Rona ,
Here are the most recent stats for your site: **www.aawollongong.com.au**
Site URL: https://www.aawollongong.com.au

Last Month and this Month

			July 1 - July 31
Engagement	**This Month**	**Last Month**	**Trend**
Visits	218	212	2.83%
Page Views	437	398	9.8%
Emails Sent	0	1	-100.0%
Form Submissions	8	1	700.0%
Call Clicks	2	6	-66.67%

On the Go Site Stats. Track your sites any time, anywhere.

National Website

1. Still working on the TSM Working Group for the national web assets redevelopment – specifically Members section
   https://members.aa.org.au/
2. And managing the current members section as Members Coordinator
3. Lots of AA service documents can be downloaded from:
   https://members.aa.org.au/tools/
4. Members only AA posts and articles can be found here in the Members Hub
   https://members.aa.org.au/shares/
   But one needs to register first to access those
5. AA events are open to all members see
   https://members.aa.org.au/events/
6. It is hoped that the new loon aa.org.au will go live by the end of August.
   Any questions about the National members website, email
   members.admin@aa.org.au