

Chairperson's Report for Annual General Meeting - 17 August 2026

The Illawarra & South Coast Central Service Office has continued to support AA groups across the region throughout 2025–2026.

Office activity increased across the year, with rising phone inquiries, steady visitor numbers, and more 12-Step requests.

Challenges with internet and phone reliability were identified, and steps are underway to improve these services.

Financial procedures were strengthened, TYRO EFTPOS was added, and the prudent reserve was set at \$15,000, ensuring the Office remains stable and able to meet ongoing needs.

This year saw changes in committee roles.

Constitutional amendments were passed unanimously, increasing abstinence requirements for service representatives and affiliate members.

Group reports across the region show strong sobriety and regular newcomer attendance, though some meetings continue to face challenges filling service positions.

Development of the PIPA initiative began, exploring new ways to reach professionals and community organizations.

The local website expanded with new pages, and national AA services such as ChatNow continued to grow.

I thank all volunteers, committee members, and group representatives for their dedication and service.

Together, we continue to carry the AA message across the Illawarra & South Coast.

Russell A.

Chairperson