

May 23, 2024

To whom it may concern

Ryan Risten is a true professional.

After Hurricane Ian, our insurance company offered us \$4000 to cover all damages. I called and wrote several letters documenting additional damages. I was ignored. After six months with no action from our carrier, I contacted Ryan Risten at Phoenix consulting.

Ryan immediately became involved and found an additional \$200,000 plus in damages . He initiated the arbitration process and walked the entire process through to the final mediation. Because of his knowledge, we were able to recover \$140,000 of claims. He is a true professional who I will hire immediately if another storm damages our home.

Dave McFarlane
Fort Myers, Florida