



Customer Name: _____

Phone Number: _____

Email Address: _____

Preferred updates via : **TEXT** **CALL** **EMAIL**

Year: _____ Make: _____ Model: _____ License Plate: _____

Repair Representative: _____

AUTHORIZATION TO REPAIR VEHICLE

I hereby authorize the repair work to be done along with the necessary material parts to be ordered and hereby grant you/your employees' permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing/inspecting and/or to sublet repairs. In addition, I hereby authorize the extraction of data that is stored in the vehicle, including its event data recorder, prior to conducting any scanning or diagnostic operations. I understand such data will be for the limited purpose of conducting vehicle diagnostics and/or repairs. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the cost of repairs thereto. In the event the repair is canceled I may be held liable for any restocking fees for parts that PAINT BOX, LLC may incur. **PAINT BOX, LLC. Is not responsible for any personal belongings left in the vehicle for any reason.**

CUSTOMER SIGNATURE

ACKNOWLEDGEMENT OF PAYMENT

Full payment of all deductibles, customer-pay balances, supplements, storage fees, and repair charges is due upon delivery of the vehicle. PAINT BOX, LLC will not release the vehicle until all balances have been paid in full. PAINT BOX, LLC accepts cash, cashier's checks, debit cards, and credit cards. Credit/debit card transactions may be subject to a **0.5% processing fee**. Returned checks are subject to a \$30 fee. Customer authorizes PAINT BOX, LLC to charge the payment method provided for all approved repairs, parts, materials, supplements, storage fees, and related services. Customer confirms they are the authorized cardholder or have permission from the cardholder to use the payment method provided.

Customer agrees to contact PAINT BOX, LLC regarding any billing concern before initiating a chargeback or payment dispute. Signed repair authorizations, invoices, text/email approvals, and repair records may be used in response to any payment dispute or chargeback claim.

Certain vehicles may require deductible payment in advance at PAINT BOX, LLC discretion.

CUSTOMER SIGNATURE





REPLACEMENT PARTS DISCLOSURE s AUTHORIZATION FORM

I approve PAINT BOX, LLC to utilize the following listed parts: New Original Equipment Manufacturer (OEM) parts, Aftermarket parts, LKQ parts and Remanufactured Parts. I understand that PAINT BOX, LLC makes the determination of what parts to use on my vehicle based on part availability within the market area, specific insurance company guidelines and parts cost. I also understand that PAINT BOX, LLC gives a lifetime warranty on the repairs to my vehicle and will always keep the Customers best interests in mind when making any decisions relating to the repair. Therefore, I authorize the repair center to install any of the above listed parts. Additionally, and even that the vehicle remains at PAIMNT BOX, LLC for longer than three (3) full business days after completion of the services, storage fee of \$50.00 per day will be assessed until the vehicle is picked up.

CUSTOMER SIGNATURE

POWER OF ATTORNEY s DIRECTION TO PAY

I HEREBY APPOINT PAINT BOX, LLC, 91-080 HANUA ST., KAPOLEI, HI 96707 AS MY ATTORNEY IN FACT TO ENDORSE INSURANCE CHECKS OR DRAFTS COVERING REPAIRS TO THE VEHICLE LISTED ABOVE. CUSTOMER UNDERSTANDS THAT THE RESPONSIBILITY FOR PAYMENT OR REPAIRS ARE THAT OF THE CUSTOMER'S SHOULD THE ABOVE-NAMED INSURANCE COMPANY NOT MAKE PAYMENT IN FULL TO PAINT BOX, LLC. THE CUSTOMERS SIGNATURE BELOW DIRECTS THE RESPONSIBLE INSURANCE COMPANY TO PAY PAINT BOX, LLC DIRECT FOR ALL REPAIRS TO THE INSURED VEHICLE.

CUSTOMER SIGNATURE

AUTHORIZATION OF VIDEO RECORDING

Here at PAINT BOX, LLC we ensure that our customer's vehicle is treated with the utmost care. We know it is important we repair your vehicle to your expectations. In order to help us maintain the highest standard of repair, we video record every vehicle inside and out upon customer drop-off. Your vehicle will be napped with all the repair damage annotated onto the vehicle. Also, we ask our customers to grab all their personal belongings from their vehicle as PAINT BOX, LLC is not responsible for any lost or stolen property.

By signing this form, you are agreeing the video footage taken of your vehicle is for official record. Therefore, the video recording will be used to answer any questions that should arise regarding the condition of your vehicle upon drop-off such as agreed repairs, new damage, and unrelated prior damage caused to your vehicle.

CUSTOMER SIGNATURE

DATE

