

ANNUAL REPORT

2023-2024



SULZBACHER
HOUSING • HEALTHCARE • HOPE

From the Florida Association of Community Health Centers Annual Report, 2023*

Sulzbacher has operated for 30 years and has three (3) locations in Duval County. These locations provided 23,850 visits to 6,479 unduplicated patients in 2023. Almost all (98%) of the patients reported incomes at or below 200% of the poverty level, and close to 88% are without insurance or enrolled in Medicaid.

Sulzbacher provides a continuum of care approach, addressing all aspects of homelessness including housing, income and health care. Over the more than two decades since the agency opened, the services have grown to include street outreach, primary health, behavioral health and dental care for all ages, permanent housing, job placement and early learning.

** Florida's Community Health Centers (CHCs or FQHCs) have provided high-quality, comprehensive primary care services in medically underserved communities for over 50 years. Florida's 54 FQHCs treat 1.8 million patients at more than 800 locations statewide, including mobile units and school-based locations.*



257
jobs created



23,850
patient visits



6,479
patients served

\$37.4 Million

Economic Impact

(An increase of \$19.8 million since 2017.)



182% ROI



\$11.9 Million
Labor Expenses



98.4% Patients
Below 200%
Poverty Level



87.8% uninsured
or Medicaid
enrolled patients



53 Students in
Residency/Teaching
Programs

**Economic impact data calculated using IMPLAN software

DEAR FRIENDS,

As we reflect on this past year, I am filled with gratitude for the unwavering support of our community, partners, and dedicated staff. Together, we have made significant strides in addressing the pressing issues of homelessness, workforce development, and affordable housing.

This year, we would like to highlight the efforts and achievements of our Health Service programs, as reported by the Florida Association of Community Health Centers on pages 1-2 of this report. As many of you know Sulzbacher is one of only two Federal clinics in Jacksonville and we are also one of the only places that people can access for low cost and Medicaid dental services. Unfortunately, a lack of dental services is one of the biggest service gaps that we see here in this community.

We are so proud of the results from this report, particularly of the economic impact that our clinics have here in this city — \$34.7 million dollars and the return on investment of 182%! If it were not for the Sulzbacher Clinics serving almost 7,000 patients, these patients would be forced to go to emergency rooms — which is the least cost effective way of treating non-emergency conditions.

We have had several exciting things happening in our health clinics this year, first and foremost our continuing expansion of our Mayo partnership and their Learners Clinics. We look forward to expanding this critical partnership to include new sub-specialties in the years to come, which has been such a huge benefit to the people we serve.

Another addition to our expansion is the new Substance Use Program. We now have Licensure and can provide outpatient substance programming with generous funding from the City of Jacksonville.

Lastly, we are so proud to report that we received a National Gold Award from the American Psychiatric Association in New York last June. Our amazing Mental Health Offender Program (MHOP) was chosen as the most innovative program in the country and our own Dr. Colleen Bell and Dr. Ana Turner presented the program to over 10,000 Psychiatrists at the APA conference!

As we move forward into another year, I urge each of you to join us in this mission. Together, we can continue to champion change for those who need it most—your support is paramount and appreciated.



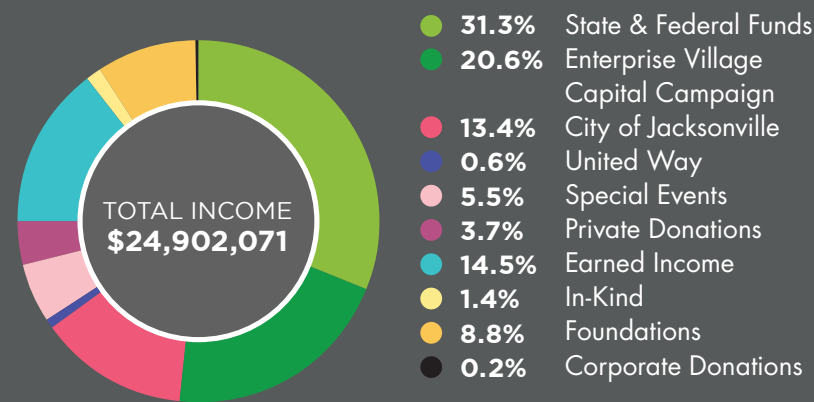
Sincerely,

Cindy Funkhouser

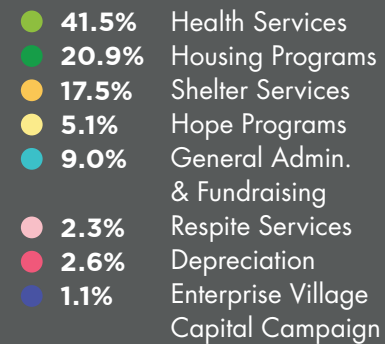
Cindy Funkhouser, MSW
CEO, Sulzbacher



BEHIND THE FUNDS



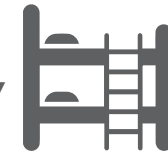
TOTAL INCOME: \$24,902,071



TOTAL EXPENSES: \$21,047,729

BEHIND THE NUMBERS

48,502 NIGHTS SPENT in **EMERGENCY HOUSING**



751 PEOPLE SHELTERED in Emergency Housing

2,396 SERVED BY OUR **OUTREACH TEAMS**



375 **MILITARY VETERANS** SERVED by Sulzbacher



92% MAINTAINED HOUSING AFTER **1 YEAR**



674 PEOPLE PLACED into **PERMANENT HOUSING**



400,300 MEALS SERVED to our COMMUNITY



205 COMPLETED TRAINING & SECURED **EMPLOYMENT**



URBAN REST STOP

12,220 STEAMING SHOWERS



877 LOADS of LAUNDRY



1,327 OUTREACH CONTACTS MADE



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 Dr. Colleen Bell, *President of Health Division*
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*Sponsored by LSF Health Systems LLC, and State of Florida, Department of Children and Families