



HM Revenue & Customs has begun using GOV.UK One Login for people who are registering for its online services for the first time. This development forms part of a wider government strategy to create a single, consistent way for the public to access digital services across departments.

If you do not already have a Government Gateway account, you will now create your HMRC access using an email address and password, rather than needing to set up and remember a 10–12 digit Government Gateway user ID. The new approach is intended to reduce complexity for users and make it easier to recover access details if they are forgotten. It also brings HMRC into line with other government services that already use GOV.UK One Login.

At present, this change applies only to people who are new to HMRC's online services. Existing users who already have a Government Gateway account do not need to take any action and can continue to log in as usual.

Even if you already use GOV.UK One Login for another government service, such as checking your driving licence or applying for benefits, you must still use your Government Gateway details to access HMRC services for now.

HMRC will introduce GOV.UK One Login gradually across all its digital platforms and will contact existing users directly when it is time for them to move across. This staged approach is intended to minimise disruption and ensure that support is available during the transition.

Over time, GOV.UK One Login is expected to become the single sign-in method for a wide range of services, including filing tax returns, managing PAYE information and renewing passports.

*If you need any help registering for or accessing HMRC services, please contact us – we will be happy to assist.*

