iCreative

tel: 877-392-8200
www.theicreative.com

THE GRANDPARENT CONNECTION



OBJECTIVES:

1. *MAKE AND RECEIVE A PHONE CALL*
2. *SEND A TEXT AND A PHOTO*
3. *VISIT WITH FACETIME AUDIO AND VIDEO*

The Grandparent Connection

Phone calls texting and FaceTime on your iPhone

A single two hour class for staying close to your grandchildren, whether you live around the corner or across the country. Learn to call, exchange everyday moments, and enjoy a face to face visit from your phone.

Begin with the overview and Demos 1 through 3. These are the essential skills to practice together. Demos 4 through 9 offer additional discoveries when you are ready, or for practice at home. You do not need to complete every optional activity during class.

Overview 1 Choose how to connect

Phone is for a live voice conversation. Messages is for texts, photos, and recordings that family can enjoy later. FaceTime Audio is a live internet voice call; FaceTime Video adds a live picture. FaceTime needs Wi-Fi or cellular data. Carrier calling, messaging, and data charges may apply.

1. Return to the Home Screen by swiping up from the bottom edge, or pressing the Home button if your iPhone has one.

2. Find Phone, Messages, and FaceTime. If an app is hard to find, swipe down from the middle of the Home Screen, type its name, and tap the app.

3. Open each app, then return to the Home Screen. No call or message is sent merely by opening an app.

Before you practice

Have your iPhone charged and your Apple Account available if setup is needed. Agree on a practice partner who is happy to receive calls and messages. Use that partner in the steps instead of interrupting family during school or work. For a young grandchild, arrange contact through a parent or caregiver.

These directions follow current iPhone controls on iOS 27, with notes for older layouts. Check your version in Settings > General > About > iOS Version. A button may look slightly different on your phone.

Overview continued

Keep the right contact information

A contact card is your address book entry for one person. A grandchild with an iPad may use an email address for FaceTime and iMessage instead of a mobile number.

1. Open Contacts. Search for your practice partner. If there is no card, tap the plus button to create one.

2. Tap Edit on an existing card. Enter or check the name and mobile number. Add the email address they use with FaceTime if needed.

3. Tap Done. Confirm the details with your partner before sending anything.

Overview 3 Make the screen and connection comfortable

1. Open Settings > Wi-Fi. Join the classroom network using the password supplied to you.

2. For larger text, open Settings > Display & Brightness > Text Size and move the slider. For still larger text, use Settings > Accessibility > Display & Text Size > Larger Text.

3. Open Settings > Apps > FaceTime. Turn on FaceTime and complete any sign-in requested. On older iOS versions, FaceTime is directly in Settings.

4. Check Settings > Apps > Messages > iMessage. Turn it on if you want Apple messaging features. Your partner must also have iMessage for features marked iMessage only.

Overview 4 Know what your message tells you

Blue bubbles mean iMessage. Green bubbles mean RCS or SMS/MMS; a green message is not automatically a failure. Some Apple features require blue iMessage conversations. Delivered does not mean someone has read your message; Read appears only when read receipts are available and enabled.

1. Open Messages and choose an existing conversation, or use the new-message button and select your practice partner.

2. Look at the text field label and any existing bubble colors. Notice whether the conversation uses iMessage or a green-message service.

3. Before each practice send, check the name at the top. Share family photos only with permission. If an urgent request for money seems unusual, call the family member at a number you already know.

Demo 1 Make and receive a phone call

Enjoy a conversation and become comfortable with the call controls.

Try it step by step

1. Open Phone, then Contacts. Search for and select your practice partner.

2. Tap the call button on their card. If asked, choose their mobile number. This places a regular phone call.

3. Once connected, press the side volume buttons to make the voice comfortable. Tap Speaker, or Audio then Speaker, for hands-free listening.

4. Tap Mute to stop your partner hearing you briefly. Tap it again to resume. Muting does not silence what you hear.

5. Tap the red End button to hang up.

6. Ask your partner to call you. Tap the green answer button, or slide to answer if the phone is locked. Speak, then end the call.

7. To return a missed call, open Phone > Calls or Recents. In a unified layout, tap the entry and then the call button; in a classic layout, tapping the entry may call immediately.

Your practice

Take turns calling and answering. Each person should try Speaker, Mute, and End, then return one agreed practice call.

Helpful to know

If you cannot hear, increase volume during the call and check the Audio destination; sound may be going to Bluetooth earbuds. If your partner cannot hear you, check Mute. A missed call is not the same as a voicemail.

Demo 2 Send a text and a photo

Share a short note and a picture from your day.

Try it step by step

1. Open Messages. Tap the new-message button, usually a square with a pencil.

2. In To, type your partner’s name and choose the correct mobile number or iMessage email address.

3. Tap the text field. Type a friendly message such as “Thinking of you. What was the best part of your day?”

4. Read it once, check the recipient, and tap the upward send arrow.

5. In the same conversation, tap the plus button beside the text field, then Photos. Select one photo you have permission to share. Follow any Add or confirmation prompt.

6. Add a short caption if you wish, then tap the send arrow. Selecting a photo alone does not finish sending it.

7. When your partner replies, open the conversation and type a response. Tap a received photo to see it larger; use the back or close control to return.

Your practice

Send one sentence and one photo, then reply to your partner. Try asking a question about the picture rather than sending a picture alone.

Helpful to know

A red exclamation mark or Not Delivered means the message did not send. Check your connection, then tap the alert for retry options. Green photo messages depend on carrier support and settings. Avoid repeatedly tapping Send while waiting.

Demo 3 Visit with FaceTime audio and video

Use an audio call when you want to talk, and video when you want to see each other.

Try it step by step

1. Open FaceTime. Tap New Call, or New FaceTime on an older version.

2. Enter your partner’s name, then select the number or email address they use for FaceTime.

3. Choose the audio call button, shown as a telephone receiver, for FaceTime Audio. Speak briefly, then tap the red End button.

4. Start again with New Call and the same partner. This time tap FaceTime or the video camera option to start a video call.

5. If the controls disappear, tap the screen. Try the microphone button to mute and unmute. Use the camera button to turn your video off and back on.

6. Tap your own picture if needed to reveal camera controls. Use the flip-camera button to show a nearby object, then switch back to your face.

7. End the call. Take turns receiving a FaceTime call: tap the answer control or slide to answer, depending on the screen.

Your practice

Complete one audio call and one video call. On video, show your partner a book or keepsake, then return to the front camera.

Helpful to know

Sit facing a light source and support the phone at eye level. If the call freezes, check Wi-Fi, try audio only, or use a regular phone call. Direct FaceTime calls require a supported Apple device and activated FaceTime; Demo 9 explains browser invitations.