

2025 RESULTS-BASED ACCOUNTABILITY REPORT



United Way of the Piedmont uses the Results-Based Accountability (RBA) framework to ensure the dollars entrusted to us are invested in ways that will result in the greatest measurable impact and lasting change.

We assess all of our investments annually by asking three questions:

1) How much did we do? 2) How well did we do it? 3) Is anyone better off?

In 2025, United Way’s investment in local community programs across Cherokee, Spartanburg, and Union counties resulted in the following impact:

TARGET ISSUE	HOW MUCH DID WE DO?	HOW WELL DID WE DO IT?	IS ANYONE BETTER OFF?
Combat the impact of Adverse Childhood Experiences on children and adults in our community	<ul style="list-style-type: none"> • 952 children served in programs • 116 adults served in programs • 2,887 therapy sessions provided • 7,867 safe housing days provided 	<ul style="list-style-type: none"> • 741 participants served through court advocacy • 54 participants stabilized in safe housing • 88 participants demonstrating improvements in symptoms 	<ul style="list-style-type: none"> • 95.2% of participants achieved their individual goals • 96.2% demonstrate positive behavior change • 100% show increased success in managing symptoms
Increase access to healthcare services and preventative supports that are culturally appropriate.	<ul style="list-style-type: none"> • 29,053 children served in programs • 12,250 adults served in programs • 30,597 participants connected to healthcare services 	<ul style="list-style-type: none"> • 1,402 participants with improved health outcomes • 5,886 participants with decreased barriers to accessing care • 100,469 participants gained access to resources to help manage a health condition 	<ul style="list-style-type: none"> • 79.9% of participants demonstrate positive behavior change • 100% show increased success in managing symptoms
Individuals and families in our community can meet their basic needs and build toward self-sufficiency.	<ul style="list-style-type: none"> • 123,471 received food assistance • 19,147 nights of shelter or emergency housing • 19,068 participants served • 89 rent/mortgage assistance provided • 1,621 utility bills paid 	<ul style="list-style-type: none"> • 10,832 participants able to consistently provide food for their household • 386 participants located transitional or permanent housing • 5,386 participants prevented from becoming homeless 	<ul style="list-style-type: none"> • 89.1% households stabilized • 100% of participants successfully connected to case management

see reverse

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TARGET ISSUE	HOW MUCH DID WE DO?	HOW WELL DID WE DO IT?	IS ANYONE BETTER OFF?
<p>Reach our Bold Goal to decrease the number of individuals living below self-sufficiency by 11,000.</p>	<ul style="list-style-type: none"> • 6,426 participants served • 995 contact hours • 115 participants seeking affordable housing opportunities 	<ul style="list-style-type: none"> • 889 participants engaged in goal setting and action planning • 2,606 completed assessments for assistance • 204 participants engaged in internship, apprenticeship, or job training • 83 participants gained access to affordable housing • 2 opened/maintained a checking and/or savings account • 246 successfully completed career readiness evaluation • 21 connected to employment • 369 participants completed adult education classes 	<ul style="list-style-type: none"> • 51.8% of families improved their self-sufficiency status • 61.2% of participants achieved financial stability • 75.5% gained employment • 5.8% increased wages • 80.8% maintained employment at 6 or 12 month check-in • 71.6% successfully completed their personal goals • 93.8% successfully maintained affordable housing
<p>Set all children up for success throughout their school careers, with the ultimate goal of increasing their economic mobility through educational attainment.</p>	<ul style="list-style-type: none"> • 19,507 children served by programs • 1,333,514 contact hours with children/youth • 4,583 contact hours with parents/caregivers • 83 outreach or engagement activities • 18,979 parents/caregivers served by programs 	<ul style="list-style-type: none"> • 2,849 children engaged in pre-k activities • 1,063 children engaged in summer climb activities • 5,482 children/youth actively working toward achieving personal education goals • 464 children/youth with 70% of higher daily participation rate • 4,367 participants gained new knowledge • 2,469 parents/caregivers engaged in pre-k activities with their children • 797 parent/caregivers who participated in parenting classes 	<ul style="list-style-type: none"> • 69.8% demonstrated academic climb during summer programs • 86.1% children/youth advanced to next grade level • 76.9% of parents/caregivers able to articulate successful parenting strategies • 89.4% of youth maintained satisfactory or improved school attendance • 92.5% of youth successfully completed personal educational goals