



# HENDERSONS

HEALTH & SAFETY SOLUTIONS

Keeping People & Events Safe since 1999

Event Planning

Crowd Safety

SAG Expertise

Command  
& Control

CDM



Crowd safety, CDM, logistics, command frameworks and consequence management, backed by three decades of frontline experience. From the Olympics to NATO Summits, Champions

League finals to Green Fields and packed stadiums, Hendersons brings proven operational leadership to event production, keeping crews, crowds and clients safe when it matters most.

## WHY US?

30 years safeguarding major events, critical operations and high-stake environments.

### Real Operational Pedigree

Hendersons is led by a former Silver Public Order Commander with decades of operational leadership in policing, civil contingencies and major event planning. That background brings disciplined decision-making, genuine command competence and a deep understanding of how live environments behave under pressure. It means we see risk early, manage escalation instinctively, and bring a level of structure and clarity that most consultancies simply can't match.

### CDM Expertise End-to-End

As the Managing Director of a specialist compliance consultancy, we deliver CDM assurance across complex infrastructure, major utility clients and high-risk contractor environments, including blue-chip organisations such as Welsh Water. That experience transfers directly into the events sector: clear design risk management, competent Principal Designer/Contractor support, robust RAMS critique and supply-chain assurance you can rely on from concept to de-rig.

### Production-Friendly, Regulator-Ready

We understand both sides of the industry: the pressures of production teams and the expectations of regulators, SAG chairs and local authorities. Our approach is practical, collaborative and built for crews who need simple, workable instructions – not dense paperwork. At the same time, everything we produce stands up to scrutiny, anticipates the questions regulators will ask, and aligns naturally with best-practice guidance.

## HOW WE WORK

We take the complexity out of event builds by applying a structured, operational approach. Every plan, workflow and safety control is shaped by real command experience and grounded in CDM principles. Our aim is always the same: clarity, competence and confidence for crews, contractors and stakeholders.

## OUR APPROACH

- Straightforward documentation crews can execute
- Clear spans of control and communication paths
- CDM woven through design, build and de-rig
- SAG, licensing and stakeholder alignment made simpler
- Proportionate on-site assurance that keeps things moving
- Meaningful debriefs feeding improvement back into the next show

## THE OUTCOME

Safer builds, smoother operations and governance you can trust – delivered by practitioners who understand how events behave in the real world.



Operational  
Assurance  
Guaranteed

## ABOUT HENDERSONS

Hendersons is led by Joe Henderson, a BA (Hons) Events & Risk graduate, NVQ Level 6 Health & Safety practitioner, IOSH Certified professional and Chartered Management Institute member whose entire career has been built around planning, risk assessment and the safe delivery of major operations.



Before founding Hendersons, Joe spent more than two decades working within policing across civil contingencies and major event planning, developing operational plans, conducting high level risk assessments and preparing multi-agency exercises, as part of his role in the national leadership of JESIP for testing and exercising. Alongside this strategic planning work, Joe is time served as both a Bronze and Silver Commander, taking direct responsibility for live operational risks.

This blend of planning expertise and operational command has placed Joe in the rooms and roles behind some of the UK's most demanding environments, from NATO and Olympic planning cycles to elite sporting fixtures, major concerts and complex green-field productions. It's this real-world grounding that Hendersons brings to event organisers – disciplined planning, confident risk ownership and a level of operational assurance that strengthens every stage of an event, from concept to de-rig.



# HENDERSONS

SAFE • COMPLIANT • OPERATIONAL

## PROTECT DUTY & SAFE PRACTICE

Martyn's Law and modern safeguarding responsibilities are reshaping how events are planned and delivered. Hendersons supports organisers in meeting these duties through proportionate threat awareness, practical protective measures and documentation that stands up to scrutiny. Our approach blends operational realism with regulatory alignment, helping production teams strengthen their response capabilities without adding unnecessary complexity or cost.

## WHAT THIS MEANS FOR YOUR EVENT

- Clear, achievable Protect Duty planning
- Safeguarding principles integrated into safety documents
- Proportionate counter-terrorism considerations
- Multi-agency readiness supported by JESIP-aligned thinking
- Measures that work for crews, venues and contractors
- Assurance that's practical – not performative



[www.hendersonsafety.com](http://www.hendersonsafety.com)



029 0252 5573

## Hendersons Health & Safety Solutions

Safe • Compliant • Operational

### WHAT WE CAN DO FOR YOU

At Hendersons, we support event organisers with the planning, structure and operational assurance needed to deliver safe, resilient and compliant shows. Whether you need support from first concept or a trusted partner to step into a specific part of the lifecycle, we bring legal, safety and operational expertise shaped by decades of real-world experience. Our approach is practical, calm and grounded in the realities of how events are built, delivered and de-rigged – giving organisers confidence that risks are understood, decisions are documented and every element of the operation is aligned to best practice.

### Our Clients include

