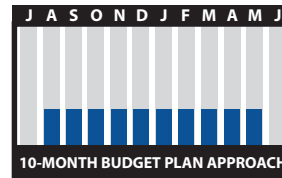
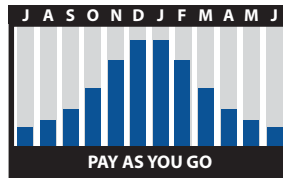


## BUDGET PLANS AVAILABLE:

RA Bair & Son's 10-month budget plan is highly recommended to anyone who is trying to manage their oil delivery costs as efficiently as possible. Your budget payment is determined by your winter season consumption multiplied by the average price of the oil. Your cost is then divided into simple, low monthly payments.



## AUTOMATIC DELIVERY

Instead of worrying about when you'll need that next delivery of oil, let us do that for you! Our computerized system tracks the weather and generates your delivery automatically. That's one less complication in your life. Call us at (717) 235-2766.

## HEATING SYSTEM INSTALLATION

Modern oil heat systems can save consumers an average of 30% per year on fuel usage. This can be an entire tank-full of oil saved each and every year! Our estimates are always FREE, and our goal is to help educate and inform our customers about new technologies and efficiency.

This Service Agreement is available to customers only who exclusively purchase their fuel oil and all heating systems from RA Bair & Son during the term of the Agreement. Non-fuel oil customers that have either a propane or natural gas heating system are available to enroll into this Service Plan as a stand alone HVAC service customer. To be eligible for a Service Agreement, all customers must be in accordance with our payment and credit terms. The Service Agreement becomes effective after our inspection and approval of your heating system.

1. The term of the Agreement is for a one (1) year period and will renew automatically every year unless terminated by either the customer or RA Bair & Son Oil. The Agreement automatically terminates if the customer no longer purchases all of their heating oil from RA Bair & Son Oil. No credit will be issued if the Agreement is cancelled before the expiration date.
2. Repairs or services not covered by the Agreement will be performed and charged to the customer at prevailing rates.
3. For fuel oil customers only, this Service Agreement includes the TankSure Program which provides a tank testing service and the TankSure Program Limited Warranty. An ultrasonic tank test will be performed by our technician before your tank can be accepted for enrollment in the TankSure Program. While we cannot guarantee the prevention of a leak or other failure of your tank, we are providing these new services with the hope that by testing and monitoring, we are offering a long-term proactive tank replacement program for our customers. We recommend that an annual test of your fuel tank be performed. If a tank leak occurs due to corrosion after a qualifying inspection, RA Bair & Son Oil will pay up to \$1,000 towards the replacement of your tank in accordance with the terms of the TankSure Program Limited Warranty. A Warranty Certificate will be provided to you upon request.
4. The Service Agreement does not cover labor or materials to repair damage to the heating system or residence caused by the customer's neglect such as failure to have sufficient fuel oil in the tank (unless oil is being delivered under our automatic delivery program), insufficient water for boiler, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having heating switches in the "OFF" position, debris build up in the air or venting systems, and other causes related to the improper operation or maintenance of the heating system by the customer. Damage, repairs, or replacement of parts or components caused by acts of God, fire, flood, freezing, storm or other weather conditions, power loss or surges, water damage, and fuel flow problems due to outside fuel storage are not covered by the Agreement.
5. RA Bair & Son Oil will provide service as soon as practical and during regular business hours under normal conditions. RA Bair & Son Oil will not be liable for any delay or failure to provide service due to conditions beyond its control such as acts of God, labor disturbances or strikes, unavailability of mechanics or parts, failure or interruption of customer's electricity, inaccessibility of the heating system, storms, floods or other severe weather conditions, or government laws or regulations.
6. The Service Plan only covers heating system parts and components specified in the Agreement. Examples of components not covered by the Agreement include boiler and furnace and related piping, underground oil storage tanks, aboveground storage tanks (unless enrolled in TankSure Program), tanks with preexisting leaks, patches, or unstable conditions, air conditioning systems, humidifiers, heat pumps, heat exchangers, hot water heating systems, and air and venting systems. The Agreement does not cover environmental cleanup, property damage, waste disposal services, or other damages or losses caused by a tank leak or system failure, even if the tank has been tested ultrasonically and is enrolled in the TankSure Program.
7. The customer agrees to release and hold RA Bair & Son Oil harmless from all claims related to losses, costs, or damage to personal or real property caused by fire, explosion, flood, freezing, power loss or surges, oil leakage, and premises left unattended. The customer agrees that RA Bair & Son Oil shall not be liable for any incidental, special, or consequential damages incurred by customer or by third parties.
8. In the event that the residence is sold, the Service Agreement may remain in effect until the renewal date.
9. Diagnostic Fee includes travel time for the Service Technician to get to the job and diagnosing the reason for the call. Labor and parts to remedy the issue will be billed at prevailing rates as in accord with the Service Plan chosen.
10. Normal business hours are recognized as 8:00am-4:00pm, Monday-Friday and do not include holidays.

# RA Bair & Son Oil Service Inc.



- ✓ **Equipment Service, Maintenance, and Installation**
- ✓ **24-Hour Emergency Service**

**RA Bair & Son Oil Service Inc.**  
**2011 Larue Rd.**  
**Seven Valleys, PA 17360**  
**(717) 235-2766**  
**PA HIC #PA011736**

**RA Bair & Son Oil Service Inc.**  
**2011 Larue Rd.**  
**Seven Valleys, PA 17360**



OIL HEATING  
**COMFORT PLAN**

**\$190/year**

Our Comfort Plan includes the following:

**ANNUAL SYSTEM TUNE-UP** (\$189+parts as stand-alone)

Just like changing the oil in your car, your furnace should be tuned annually. This is good for you and the environment as **it helps reduce the amount of fuel you use, which will reduce your energy bills.**

- ✓ **Save up to 10% on heating costs**
- ✓ **Diagnose problems before they become expensive, inconvenient repairs**
- ✓ **Recommended planned professional maintenance**

1. Test and regulate all burner and safety controls
2. Clean or replace fuel oil strainers
3. Replace nozzle
4. Check and adjust ignition system
5. Vacuum furnace/boiler and smoke pipe to chimney
6. Check and lubricate motors
7. Replace oil filter cartridge
8. Inspect combustion chamber
9. Adjust heating unit to maximum efficiency
10. Perform an efficiency combustion test
11. Ultrasonic inspection of your oil tank

**THE TANKSURE® PROGRAM**

- Qualifying tanks receive a \$1,000 proactive tank replacement payment.
- EPA-approved testing technology. Ultrasonic equipment detects the level of corrosion inside your oil tank.
- For aboveground non-qualifying tanks, we will give you a \$200 replacement credit to upgrade your oil tank.

**PARTS AND LABOR COVERAGE**

- ✓ 15% discount on all service work performed during normal business hours (Mon-Fri, 8am-4pm) excluding installation work.
- 15% discount applies to prevailing rates.

**EMERGENCY SERVICE**

- ✓ 24-hour emergency service available.\*

\*Standard labor rates apply for work performed Monday through Friday, between 8am and 4pm. Parts will be billed at prevailing rates. Parts are guaranteed to manufacturer specifications. All work performed outside of normal business hours (Monday - Friday, 8am - 4pm) will be billed at overtime rates and incur a \$100 diagnostic fee.

OIL HEATING  
**PREMIER PLAN**

**\$260/year**

Our Premier Plan offers all of the benefits of the Comfort Plan!

**ANNUAL SYSTEM TUNE-UP**

**THE TANKSURE® PROGRAM**

**PLUS:**

**24-HOUR NO-CHARGE PARTS COVERAGE**

- |                     |                    |                   |
|---------------------|--------------------|-------------------|
| • Nozzle Line       | • Igniter          | • Burner Motor    |
| • Burner Head       | • Burner Fuel Pump | • Electrodes      |
| • Burner Coupling   | • Nozzle Assembly  | • Primary Control |
| • Cad Cell Assembly | • Burner Fan       |                   |

**24-HOUR PARTS & LABOR COVERAGE DISCOUNTS**

- ✓ 50% discount on all labor charges related to repair work of your system (excludes installations). 50% discount applies to prevailing rates.
- ✓ 25% discount on all parts charges related to repair work of your system on items not listed above (excludes installations).

**BEST VALUE!**



Simply choose the plan that's right for you. Whichever you choose you will get:

- ✓ **The level of coverage you want to prevent problems**
- ✓ **Protection against costly repairs**
- ✓ **The savings and peace of mind you deserve**

**RA Bair & Son Oil Service Inc.**

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2011 Larue Rd. • Seven Valleys, PA 17360  
(717) 235-2766 • PA HIC #PA011736

GAS HEATING  
**SAFETY PLUS PLAN**

**\$130/year**

Our Gas Safety Plus Plan is available for both propane and natural gas heating systems. It is built to give you piece of mind that your gas heating system is working safely and efficiently, along with emergency service.

**ANNUAL EFFICIENCY TUNE-UP**

- ↑ **Improve Efficiency**
- ★ **Maintain Manufacturer Warranty**
- + **Prolong Life of Heating System**

**SAFETY INSPECTION**

- ✓ Our certified technicians will perform a GAS Check™ and other industry best practices.

**EMERGENCY SERVICE**

- ✓ 24-hour emergency service available.\*

\*Standard labor rates apply for work performed Monday through Friday, between 8am and 4pm. Parts will be billed at prevailing rates. Parts are guaranteed to manufacturer specifications. All work performed outside of normal business hours (Monday-Friday, 8am-4pm) will be billed at overtime rates and incur a \$100 diagnostic fee.

**PARTS & LABOR COVERAGE**

- ✓ 15% discount on all service work performed during normal business hours (Mon-Fri, 8am-4pm) excluding installation work.
- 15% discount applies to prevailing rates.

HOT WATER HEATER  
**WATER HEATER COVERAGE PLAN**

**\$110/year**

Our Water Heater Plan is available for both oil and gas systems.

**ANNUAL SYSTEM TUNE-UP**

- ✓ Burner, smoke pipe, and lubrication of all bearings and motors

**PARTS & LABOR COVERAGE**

- ✓ 15% for normal and prevailing hours.

**MULTIPLE POLICY DISCOUNT!!**  
**SIGN UP FOR MORE THAN ONE POLICY AND**  
**RECEIVE A 5% DISCOUNT ON EACH POLICY!!**

**YES! I would like to sign up for the following:**

- COMFORT PLAN \$190/year     GAS SAFETY PLUS PLAN \$130/year     WATER HEATER COVERAGE PLAN \$110/year
- PREMIER PLAN \$260/year

**ANNUAL TUNE-UP IS PERFORMED MONDAY-FRIDAY, 8AM - 4PM. CUSTOMER MUST CALL TO ARRANGE SERVICE.**

- BILL MY ACCOUNT** OR  **AUTOMATIC BILL PAY (PLEASE CALL OUR OFFICE)**    Currently an Automatic Delivery Customer?  Yes  No

Customer Account # \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

City \_\_\_\_\_

Email \_\_\_\_\_

State \_\_\_\_\_

Signature \_\_\_\_\_

Zip \_\_\_\_\_

Date \_\_\_\_\_

Before you schedule maintenance please remove all items from the area surrounding your oil burner and tank. The entire heating system including tank must be accessible for our technicians. Enrollment in the TankSure® Program is contingent upon the customer's tank passing an initial ultrasonic and visual inspection. While we cannot guarantee the prevention of a leak or other failure of your tank, we are providing this new service with the hope that by testing and monitoring, we can offer a long term proactive replacement program for our customers.

CLIP & MAIL