



4 Fern Circle
Ansonia, CT 06401
(203) 494-7461

adamowskiheatingandcooling@yahoo.com
www.adamowskiheatingandcooling.com

HOT WATER HEATER ANNUAL SERVICE CONTRACT

Cost: \$129^{+tax} (\$137.19 total)

Includes:

8am-8pm same-day emergency service

(Exception: Call the office immediately anytime for significant water leaks.)

Our complete Annual Hot Water Heater Maintenance Appointment

Gas Hot Water Heater Maintenance Appointment: Oil Hot Water Heater Maintenance Appointment:

- | | |
|----------------------------|---------------------------------------|
| ❖ Check Dust Screen | ❖ Replace nozzle, filter and strainer |
| ❖ Flush System | ❖ Check burner coupling |
| ❖ Test all safety features | ❖ Perform combustion test |
| ❖ Perform combustion test | ❖ Perform smoke test |
| ❖ Perform smoke test | ❖ Check pump pressure |
| ❖ Check exhaust | ❖ Check venting |
| ❖ Check wiring connections | ❖ Check all safety features |
| ❖ Inspect Gas line | ❖ Check wiring connections |

*The customer is responsible for scheduling yearly maintenance appointment. Failure to schedule an appointment within your contract year may forfeit the free tune up.

*8am-8pm same day emergency service means, we will come out and check your unit and repair it at that appointment if possible. Hot Water Heater parts are very specific to each unit and may not be on service van at time of appointment. However, when a part does need to be ordered from parts house from a same-day emergency service appointment, we will place the order first thing the next business day often resulting in the part being picked up that same day for parts house in stock items.

Name: _____

Address: _____

Phone: _____

Email Address: _____

Make/Model of Equipment: _____ Serial # of Equipment: _____

This agreement is made between Adamowski Heating and Cooling LLC and _____.
for the property located at _____. This agreement is in
effect on the day the customer signature is obtained.

Customer Signature: _____ Date: _____

Accepted: Adamowski Heating and Cooling LLC By: _____ Date: _____

General Terms and Conditions

1. Conditions and Contract Terms:

This agreement is a special service plan available to residential customers who use Adamowski Heating and Cooling LLC exclusively for their home heating requirements.

- a. Acceptance of this agreement may be subject to an inspection by our service department. If one is required, it may take place at any scheduled time up to and including the first service call.
- b. Included parts are listed on the attached parts list and apply only to existing equipment listed on this contract. New installs and non-listed equipment are excluded.
- c. Payment for all plans is due net 5 days from invoice date.
- d. Contracts can be terminated or suspended for nonpayment of any products or services provided by Adamowski Heating and Cooling LLC.
- e. No pro-rated refunds will be issued after 30 days. Any service work provided will be billed at the prevailing retail rate and deducted from refund.
- f. Any un-authorized work performed on system voids service plan.

2. Limits of Liability:

To the fullest extent permitted by law, Adamowski Heating and Cooling LLC is not responsible for indirect or consequential damage and their clean up, nor is Adamowski Heating and Cooling LLC responsible for loss or damaged due to or resulting from, but not limited to, changes in gas consumption or damages caused by acts of God, strikes, materials or labor shortages, gas and water leakage, power failure, fire, flood, accidents, abuse or misuse of equipment, spontaneous part failure, or other conditions not within Adamowski Heating and Cooling LLC's control. To the fullest extent permitted by law, Adamowski Heating and Cooling LLC makes no warranties, expressed or implied, including but not limited to any warranty of merchantability or fitness for a particular purpose. Liability will be limited to the repair or replacement of defective parts or service provided under this agreement.

3. Termination of Agreement:

The customer may terminate this agreement at any time by providing Adamowski Heating and Cooling LLC with 15 days' notice. There is no reimbursement for partial year termination. Adamowski Heating and Cooling LLC reserves the right to terminate this agreement without reimbursement to the customer if the customer:

- a. Fails to make payments due to Adamowski Heating and Cooling LLC for service in accordance with agreed upon terms.
- b. Fails to remedy conditions identified by Adamowski Heating and Cooling LLC as a hazard to life or property.
- c. Permits any person other than Adamowski Heating and Cooling LLC's authorized representative to service Customer's equipment.

4. Renewal/Assignment:

Renewal of this agreement is subject to annual review by Adamowski Heating and Cooling LLC. Adamowski Heating and Cooling LLC does not automatically renew Service Contract Agreements each year: the Customer will have to notify Adamowski Heating and Cooling LLC for renewal. Customer may assign this agreement to the new owner of Customer's property provided they receive an approval from Adamowski Heating and Cooling LLC and providing new owner agrees to terms of this contract.

5. Emergency Service:

For this contract, Emergency Service is defined as no heat during a time in which heat is required for safe occupancy of the home (September – May). Also defined as an emergency is a failure of any of the listed covered parts that cause the heating unit to be shut down for safety purposes. Non-emergency calls will be billed on a time & materials basis.

6. Service Scheduling:

Adamowski Heating and Cooling LLC Products will attempt to contact customers to schedule their service visit, however, it is ultimately the customer's responsibility to see that the service is scheduled as there are no carry-overs or rebates.

7. Inspection & Pre-existing Conditions:



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All heating equipment is subject to a pre-inspection by an Adamowski Heating and Cooling LLC technician prior to the initiation, or during the term of any contract. If the system is not acceptable for contract coverage, the contract will be terminated, and service provided will be billed on a time and materials basis. Initiation of new contracts requires that there be no pre-existing conditions hindering the proper operation of the heating unit. Any pre-existing problematic conditions must be remedied (chargeable) prior to the initiation of the new contract.

8. Parts:

Adamowski Heating and Cooling LLC reserves the right to use new or remanufactured parts at its discretion. Generic parts may also be used in place of OEM parts on any repair or replacement. Component conversions may be done (to improve reliability) at the discretion of Adamowski Heating and Cooling LLC.

9. Contract Exclusions: (Chargeable For Both Parts and Labor)

- o Non-emergency service calls after working hours
- o Damages caused by fire, flood, or acts of nature
- o Parts not listed on the covered parts list
- o Blown fuses, tripped circuit breakers, or emergency switches in the OFF position
- o Service and/or damages caused by draft-reversing systems, such as attic exhaust fans or clothes dryers
- o Thermostats turned up above the room temperature
- o Incidental damage caused by failure to provide service due to conditions beyond our control
- o Programming or replacement of set-back thermostats
- o Cost of service provided by another company
- o Service requirements beyond CT State occupational licensing laws
- o Any high voltage electrical wiring or any wiring not attached to the heating unit
- o Upgrades of operable equipment
- o All parts and labor related to any plumbing or movement of water
- o Obsolete equipment (units over 20 years old or no longer manufactured, such as rotary burners, G.E. burners, etc.)
- o Powered exhaust fans, draft inducers, automatic flue dampers, and powered combustion air systems
- o Special purpose media air filters such as Air Bear® or Space Guard® air filters. Labor to replace such filters will be covered under the plan
- o Proprietary (non-standard) components (IE, Tekmar, Buderus, Energy Kinetics, Lennox, Viessman, etc.)

CONTRACT INCLUDED PARTS LIST

- For Gas Plans – parts below are 50% off when gotten with the contract.
- This list is a comprehensive list of all the parts normally needed to repair a heating system.
- Any part not on this list, that is still available to purchase, would be sold at our normal prices.
- Hot water heaters are install parts not repair parts and therefore excluded.

Anode Rods (Should be changed every 2 years)

Blower/Fan Assembly (Power Vent)

Burner Coupling

Burner Motor

Carlin EZ temp control

Dip Tube

Domestic Expansion Tank

Draft Hood

Draft Diverter (Standard Atmospheric)

Drain Valve

Fire Valve

Flammable Vapor Sensor (FV Sensor)

Flue Baffle

Full Burner Assembly (Burner, Jacket Door, Pilot)

Gas Burner

Gas Valve

Hot Water Outlet

Ignitor

Oil Pump

Overflow/Discharge Pipe

Pilot Assembly

Recirculating Pump

T&P Relief Valve

Thermocouple