

South Bark Agreement

THIS AGREEMENT is entered into by and between South Bark and dog owner

(Owner) _____

Dog(s) name / breed(s) _____

Release of Liability

I represent that I am the legal owner of my dog(s), and I assume all risks, dangers, and responsibility for injuries to my dog(s). I understand and agree that I am solely responsible for any harm while my dog(s) is/are attending daycare & boarding.

I understand that during normal dog play, my dog(s) may sustain injuries. Dog play is monitored by South Bark staff to best avoid injury, but scratches, punctures, torn ligaments, and other injuries may occur despite the best supervision. I further understand and agree that neither South Bark nor any of its employees, staff, or volunteers will be liable for any illness, injury, death, and/or escape of dog(s) provided that reasonable care and precautions are followed. I hereby release South Bark staff or volunteers of liability of any kind whatsoever arising from or because of my dog(s) attending South Bark.

Health & Well-Being

I agree to have my dog(s) in good health while utilizing South Bark's services. In the event that South Bark staff notices my dog(s) appearing sick or in discomfort, I agree to have my dog(s) kept separate from other dogs until I am able to pick up my dog(s). If I am unable to pick up my dog(s), I agree to make arrangements to have someone else pick them up in my absence.

I understand special-needs dogs, young puppies, and senior dogs naturally have a higher risk of injury and stress-related illnesses due to weakened immune systems or any pre-existing condition. As such, by using South Bark's facility for daycare or boarding, I am waiving any claim for injury or illness experienced by my dog(s) while in their care.

In the event that my dog requires immediate care and is unable to be seen by my primary veterinarian (within 15 miles), I give South Bark permission to take my dog(s) to the nearest emergency veterinarian facility. I am aware that any veterinary cost is at my own expense.

I am aware that I may be denied services if South Bark staff is concerned that using their facility could pose a risk to my dog's health and well-being. South Bark may ask for confirmation from my veterinarian if my dog(s) is able to resume coming back to South Bark's facility.

Vaccinations

I understand and agree that my dog(s) is up-to-date on vaccinations for Bordetella (Kennel Cough), Distemper (DHPP, DAPP, DA2PP, DAPPC, DA2PPC), and Rabies.

I further understand that even if my dog(s) is vaccinated for Bordetella, there is a chance that my dog could contract Kennel Cough. The Bordetella vaccination is intended to build immunity against Kennel Cough but does not guarantee it. I agree that South Bark will not be held responsible if my dog(s) contracts Kennel Cough.

It is my responsibility to have vaccinations up-to-date for each visit at South Bark and understand that services will be denied if any of these vaccinations are expired.

External & Intestinal Parasites and Fungal Infections

If my dog(s) has entered the facility with an external parasite (fleas, ticks, or mites), I agree to South Bark giving my dog(s) a treatment bath at my expense. Once the bath is complete, I agree that my dog(s) will be kept separate from other dogs for the remaining duration of their stay at South Bark.

In the event that my dog is observed to have an intestinal parasite (roundworms, hookworms, whipworms, tapeworms, etc.) or a fungal infection (blastomycosis, ringworm, etc), I agree that my dog(s) will be kept separate from other dogs for the remaining duration of their stay at South Bark.

I further understand that I will be unable to resume services with South Bark until my dog(s) is clear of parasites or fungal infections. South Bark may ask for confirmation from my veterinarian if my dog(s) is able to resume coming back to South Bark's facility.

Elderly Dogs

I am aware that in the event my dog passes on while in South Bark's care, their policy is to transport my dog to my veterinarian (within 15 miles) where my dog will be held until I can be reached by the veterinarian clinic for further instructions. If my primary veterinarian clinic is closed or outside of South Bark's transport distance, then my dog will be transported to the nearest 24-hour facility.

Obedience

I am responsible for having my dog(s) leashed and under control while entering and exiting the building and while in the lobby. Excessive jumping, scratching, biting, and/or any threatening behavior towards other dogs, owners, or staff may result in the termination of services.

I take full responsibility for any damage or injury caused by my dog(s) not being under control.

Removal From Facility

I am aware that if my dog(s) harms other dogs, staff members, or customers, my dog(s) will be prohibited from returning to South Bark. This includes a pattern of biting, scratching, or fighting.

I am aware that my dog(s) may also be refused services and a repair fee if my dog(s) persistently damages South Bark property, i.e., kennels, walls, fencing, and cots.

Nail Trim Expense

I agree to pay for the cost of a nail trim if my dog's nails are breaking skin or leaving deep scratches on South Bark staff or other dogs.

Daycare Packages

I understand that daycare packages are nonrefundable and expire six months from the date of last use. Package days are not able to be used for boarding stays and do not cover the cost of boarding.

Payments, Late Fees, and No-Show Charges

I agree to have payment ready at the end of each visit. I understand that payments may be made in American currency, a credit/debit card, or a check (\$25 NSF charge for returned checks).

It is my responsibility to have my dog(s) picked up by South Bark's set closure time. I am aware that I will be charged an additional \$1 per minute if I am past the closure time. In the event that I am unable to reach South Bark's facility within 15 minutes past the closing time, I agree that my dog(s) may be boarded for the evening and I will be responsible for the cost of the overnight stay.

In the event that I do not give South Bark staff notice of canceling daycare, I agree to have my card charged for the cost of daycare or have days taken off of my prepaid package.

I understand that I must have my dog(s) dropped off for boarding by 5:00 PM Monday through Friday, 12:00 PM on Saturday, and 5:00 PM on Sunday. I am responsible for the late fee of \$1 per minute past the drop-off time. I am aware that my reservation may be canceled if I am unable to drop off my dog(s) within 15 minutes of the drop-off time.

I agree to have my card charged for the cost of one night of boarding in the event that I did not give South Bark staff notice of canceling my reservation.

Inactivity

I am aware that a prolonged absence from using South Bark's services exceeding nine months may result in my file being removed from South Bark's system. I understand that reactivation is not guaranteed and may require my dog(s) doing an additional temperament evaluation upon reactivation.

Photo & Video Release

I agree to allow South Bark to use my pet's name and any images or likeness of my pet taken while he/she is at South Bark, in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation.

I release to South Bark all rights that I may possess or claim to such image, likeness, recording, etc.

Winter Weather

I am aware that South Bark may offer limited services, open late, close early, or be closed entirely due to strong winter weather. It is my responsibility to have my dog(s) picked up by the determined closure time or agree to have my dog(s) boarded overnight until South Bark is able to resume business hours. I am aware that I may be denied services if South Bark is unable to operate during business hours due to winter weather.

Full Force and Effect

I further understand and expressly agree that each of the foregoing provisions contained in this contract shall be in force and effect and shall apply to every occasion that my dog(s) stays utilizing South Bark's services. This agreement shall remain in full force and effect between the parties until and unless otherwise canceled or superseded by a written document signed by the parties. I hereby certify that I have read and understand this contract and the release of liability and the regulations set forth. By signing this agreement, I agree to be bound by its terms and conditions.

Owner Signature

Date

Phone Number

Email Address

Emergency Contact Name

Emergency Contact Phone Number