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ROSE REMOVALS AND STORAGE OF DEVON DOMESTIC OVERSEAS BUSINESS STORAGE



STATION BUSINESS PARK · LAPFORD · CREDITON · DEVON EX17 6AE · Telephone 01363 83700 · Fax 01363 83747 www.roseremovals.co.uk • E-mail: info@roseremovals.co.uk

This questionnaire is the best way Rose Removals has of continuously monitor If you could find time to complete the few questions below and return it to us in envelope we would be most grateful. CLIENT'S NAME DESTINATION TOWN/CITY/VILLAGE AMKLING HUMAN ARCHITAGE	n the reply paid	
Please rate your service satisfaction as follows:		
1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and professional	1 2 3 4	5
How satisfied were you with the Office staff and overall communication	1 2 3 4	(E)
Was the Estimator punctual, polite and informative	1 2 3 4	5
Did the crew arrive punctually on the day of your move	1 2 3 4	5)
Were the crew presentable and polite	1 2 3 4	5)
Did the crew handle your goods with care and attention	1 2 3 4	5
How satisfied were you with the overall service you received	1 2 3 4	5)
How likely are you to use our service again and / or recommend us to others	Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely	
Please provide any additional comments below. Please note that these	e may be used as reviews on our website	<u> </u>
Our snicere thanks to the whole Skeen & Colin (taf), All showed u cheerful vers, willing ven, belfife	e team experially infariling politener il ven. Thankyon to une	o,



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If you could find time to complete the few questions below and return it to us in the reply paid
envelone we would be most grateful.

CLIENT'S NAME	See See REMOVAL DATE	9/5/22	
DESTINATION TOWN/CITY/VI	T	ST. JOHN, SID HO	STH
Please rate your service satisfa	action as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful	and professional	1 2 3	4 5
How satisfied were you with the Office	staff and overall communication	1 2 3	4 5
Was the Estimator punctual, polite and	d informative	1 2 3	4 (5)
Did the crew arrive punctually on the	day of your move	1 2 3	4 (5)
Were the crew presentable and polite		1 2 3	4 (5)
Did the crew handle your goods with	care and attention	1 2 3	4 (5)
How satisfied were you with the overa	ıll service you received	1 2 3	4 (5)
How likely are you to use our servi	ice again	Very Unlikely	
		Somewhat Unlikely	
		Likely	
		Very Likely Extremely Likely	
Please provide any additional com	nments below. Please note that the	ese may be used as reviews	on our website
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f you could find time to complete the few questions below and return it to us in the reply paid	
nyelone we would be most grateful	
LIENT'S NAME GANGA HAND WE REMOVAL DATE 4/5/22	
LIENT'S NAME SANGAL PARE REMOVAL DATE	

Please rate your service satisf	action as follows:					
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 \$	Satisfied			
Was your 1st contact friendly, helpful	and professional	1 1	2	3	4	
How satisfied were you with the Office	e staff and overall communication	1	2	3	4	کالم
Was the Estimator punctual, polite an	d informative	1	2	3	4	<u>/</u> 5_
Did the crew arrive punctually on the	day of your move	1 1	2	3	4	K
Were the crew presentable and polite		1	2	3	4	/ 5
Did the crew handle your goods with	care and attention	1	2	3	4	<u>K</u>
How satisfied were you with the over	ıll service you received	1	2	3	4	18"
How likely are you to use our serv and / or recommend us to others	ce agaîn	Very Unlik]
		Somewhat Likely	Unlikely			
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QUALITY QUESTIONNAIRE

This questionnaire is the best way Rose Removals has of continuously monitoring the service we provide.

envelope we would be most grateful.	few questions below and return it to us		
CLIENT'S NAME PATALIE	BOLT REMOVAL DATE		
DESTINATION TOWN/CITY/VII	LLAGE TORQ	ua y	
Please rate your service satisfa	ction as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful a	and professional	1 2 3	4 18
How satisfied were you with the Office	staff and overall communication	1 2 3	4 15
Was the Estimator punctual, polite and	informative	1 2 3	4 5
Did the crew arrive punctually on the d	ay of your move	1 2 3	4 5
Were the crew presentable and polite		1 2 3	4 15
Did the crew handle your goods with c	are and attention	1 2 3	4 15
How satisfied were you with the overal	ll service you received	1 2 3	4 V8
How likely are you to use our service	ce again	Very Unlikely	
and / or recommend us to others		Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	
Please provide any additional com	ments below. Please note that th	ese may be used as reviews	on our website
VERY PROPESSION	IAL SERVICE!		
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ROSE REMOVALS AND STORAGE OF DEVON



Membership No. R040 DOMESTIC · OVERSEAS · (BUSINESS) · (STORAGE)

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If you could find time to complete the few questions below and return it to us in the reply	paid paid	
envelope we would be most grateful.		,

envelope we would be most grateful.		1 1	
CLIENT'S NAME O SEAR	KE REMOVAL DATE	19/04/22	
DESTINATION TOWN/CITY/VILLA	AGE EX	ETER	
Please rate your service satisfaction	on as follows:		
Very Dissatisfied Very Satisfied	2 Somewhat Dissatisfied (5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and	professional	1 2 3 4	5
How satisfied were you with the Office sta	aff and overall communication	1 2 3 4	5
Was the Estimator punctual, polite and in	formative	1 2 3 4	5
Did the crew arrive punctually on the day	of your move	1 2 3 4	5
Were the crew presentable and polite		1 2 3 4	(5)
Did the crew handle your goods with care	and attention	1 2 3 4	(5)
How satisfied were you with the overall se	ervice you received	1 2 3 4	(5)
How likely are you to use our service	again	Very Unlikely	
How likely are you to use our service and <i>l</i> or recommend us to others	again	Very Unlikely Somewhat Unlikely	
How likely are you to use our service and / or recommend us to others	again	-	
How likely are you to use our service and / or recommend us to others	again	Somewhat Unlikely	
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and / or recommend us to others Please provide any additional comme	nts below. Please note that the	Somewhat Unlikely Likely Very Likely Extremely Likely se may be used as reviews on our v	
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Please provide any additional comme I had used Ruse with the service. I Anthony and Sam	Removals in the was not disappoure polite, el	Somewhat Unlikely Likely Very Likely Extremely Likely se may be used as reviews on our very past and been ple sinted using them a finish and helpful	ased pair.
and / or recommend us to others Please provide any additional comme	Removals in the was not disappoure polite, el	Somewhat Unlikely Likely Very Likely Extremely Likely se may be used as reviews on our very past and been ple sinted using them a finish and helpful	ased pair.







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QUALITY QUESTIONNAIRE

If you could find time to complete the	se Removals has of continuously monitor few questions below and return it to us in REMOVAL DATE	13/4/22	
Please rate your service satisfa	oction as follows: 2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful How satisfied were you with the Office Was the Estimator punctual, polite an Did the crew arrive punctually on the Were the crew presentable and polite Did the crew handle your goods with How satisfied were you with the over	and professional e staff and overall communication d informative day of your move care and attention	1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3	4 5 4 5 4 5 4 5 4 5 4 5 4 5
How likely are you to use our servand / or recommend us to others	rice again	Very Unlikely Somewhat Unlikely	

Likely Very Likely **Extremely Likely**

Please provide any additional comments below. Please note that these may be used as reviews on our website excellent SCIVICE. accomodating

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ROSE REMOVALS AND STORAGE OF DEVON



Membership No. R040 DOMESTIC · OVERSEAS · (BUSINESS) · (STORAGE)

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envelope we would be most grateful.

CLIENT'S NAME SUSTAL MACI	KL€YREMOVAL DATE	HK T117/	
DESTINATION TOWN/CITY/VILLA	0	IGIUSALTERTON.	
Please rate your service satisfaction	on as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and	professional	1 2 3	4 5
How satisfied were you with the Office sta	ff and overall communication	1 2 3	(4) 5
Was the Estimator punctual, polite and inf	ormative	1 2 3	4 5
Did the crew arrive punctually on the day o	of your move	1 2 3	(4) 5
Were the crew presentable and polite		1 2 3	(4) 5
Did the crew handle your goods with care	and attention	1 2 3	4 5
How satisfied were you with the overall se	ervice you received	1 2 3	4 (5)
How likely are you to use our service a and / or recommend us to others		Very Unlikely Somewhat Unlikely	
and / or recommend us to others			
and / or recommend us to others		Somewhat Unlikely	
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If you could find time to complete the few questions below and return it to us in the re	eply paid	
envelope we would be most grateful.		

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CLIENT'S NAME M2 M A	trol REMOVAL DATE	3/12/21	
	12A1 R50		
DESTINATION TOWN/CITY/VI			
Please rate your service satisfa	action as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful a	and professional	1 2 3 4	5
How satisfied were you with the Office staff and overall communication		1 2 3 4	(5)
Was the Estimator punctual, polite and informative		1 2 3 4	(<u>5</u>)
Did the crew arrive punctually on the day of your move		1 2 3 4	(5)
Were the crew presentable and polite		1 2 3 4	(<u>f</u>)
Did the crew handle your goods with o	care and attention	1 2 3 4	(5)
How satisfied were you with the overa	ıll service you received	1 2 3 4	(5)
How likely are you to use our servi	ce again	Very Unlikely	
How likely are you to use our servi and <i>I</i> or recommend us to others	ce again	Very Unlikely Somewhat Unlikely	
How likely are you to use our servi and <i>i</i> or recommend us to others	ce again		
How likely are you to use our servi and / or recommend us to others	ce again	Somewhat Unlikely	
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How likely are you to use our servi and / or recommend us to others	ce again	Somewhat Unlikely Likely Very Likely	
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