Ghiph - Granam



ROSE REMOVALS AND STORAGE OF DEVON DOMESTIC · OVERSEAS · BUSINESS · STORAGE



STATION BUSINESS PARK · LAPFORD · CREDITON · DEVON EX17 6AE · Telephone 01363 83700 · Fax 01363 83747 www.roseremovals.co.uk • E-mail: info@roseremovals.co.uk

This questionnaire is the best way Rose Removals has of continuously monitoring the service we provide.
If you could find time to complete the few questions below and return it to us in the reply paid
envelope we would be most grateful.
CLIENT'S NAME FA AL BATTEN REMOVAL DATE 05/69/22

DESTINATION TOWN/CITY/VILLAGE	CRED	MOTI	••••			
Please rate your service satisfaction as	s follows:				<u>, </u>	
Very Dissatisfied Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 (Satisfied			
Was your 1st contact friendly, helpful and prof	essional	1	2	3	4	1
How satisfied were you with the Office staff an	d overall communication	1	2	3	4	5
Was the Estimator punctual, polite and informa	ative	1	2	3	4	:5/
Did the crew arrive punctually on the day of yo	ur move	1	2	3	4	5
Were the crew presentable and polite		1	2	3	4	-5/
Did the crew handle your goods with care and attention		1	2	3	4	.5/
How satisfied were you with the overall service	you received	1	2	3	4	.6/
					····	
How likely are you to use our service agair)	Very Unlik	ely			
and / or recommend us to others		Somewhat	Unlikely			
		Likely				
		Very Likely	1			
		Extremely	Likely			
	40	Extremely	Likely			
Please provide any additional comments b		se may be us	ed as rev		our web	site
Please provide any additional comments be Thanks for any apprecianted.		se may be us	ed as rev		n our web	<u>site</u>



ROSE REMOVALS AND STORAGE OF DEVON



Membership No 8040 DOMESTIC · OVERSEAS · (BUSINESS) · (STORAGE)

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QUALITY QUESTIONNAIRE

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CLIENT'S NAME H.J. MYSON	REMOVAL DATE	2-5 9 2020	. ,
DESTINATION TOWN/CITY/VILLAGE	M.K.,	DUFFIELD (Doubyohue)
Please rate your service satisfaction a	is follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and pro	fessional	1 2 3	4 5
How satisfied were you with the Office staff a	nd overall communication	1 2 3	4 5
Was the Estimator punctual, polite and inform	native	1 2 3	4 5
Did the crew arrive punctually on the day of y	our move	1 2 3	4 (5)
Were the crew presentable and polite		1 2 3	4 (5)
Did the crew handle your goods with care and	d attention	1 2 3	4 (5)
How satisfied were you with the overall service	ce you received	1 2 3	4 6
How likely are you to use our service aga and or recommend us to others. Being over 80 untikely but would certainly your fun. Itaffle excellent all w	in to move again recommend ay through.	Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely	
Please provide any additional comments		se may be used as reviews	on our website



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QU	ALITY QUESTION	NAIRE	
This questionnaire is the best way Rose Rem If you could find time to complete the few quenvelope we would be most grateful. CLIENT'S NAME ANVAO DESTINATION TOWN/CITY/VILLAGI	nestions below and return it to us i	n the reply paid	D2Z
Please rate your service satisfaction	as follows: 2 Somewhat Dissatisfied	3 Satisfied	
1 Very Dissatisfied 4 Very Satisfied	5 Extremely Satisfied	5 Satisfied	
Was your 1st contact friendly, helpful and pro		1 2	3 4 5
How satisfied were you with the Office staff a		1 2	3 4 5
Was the Estimator punctual, polite and inforr	native	1 2	3 4 5
Did the crew arrive punctually on the day of your move		1 2	3 4 5
Were the crew presentable and polite		1 2	3 4 5
Did the crew handle your goods with care an	d attention	1 2	3 4 5
How satisfied were you with the overall servi	ice you received	1 2	3 4 5
How likely are you to use our service aga and / or recommend us to others	ain	Very Unlikely Somewhat Unlikely Likely Very Likely	
		Extremely Likely	

Please provide any additional comments below. Please note that these may be used as reviews on our website

The whole experience was very	Impressive.
The also will simply fautastic,	easy, neeppy, cue
The CIEW WERE SIMPLY fautastic, Coudn't have been work helpful.	I leavy country
believe the stevice they gave -	excellent. Thank
	you!
	V .





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If you could find time to complete the few questions below and return it t	to us in the reply paid	
envelope we would be most grateful.	122/20/2	

CLIENT'S NAME TAME M!	MGAN REMOVAL DAT	DE 02/09/22	
DESTINATION TOWN/CITY/VI	Da 1		
Please rate your service satisfa	iction as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful	and professional	1 2 3	4 6
How satisfied were you with the Office	staff and overall communication	1 2 3	4 1.0
Was the Estimator punctual, polite and	d informative	1 2 3	4 5
Did the crew arrive punctually on the		1 2 3	4 5
Were the crew presentable and polite		1 2 3	4 5
Did the crew handle your goods with o	care and attention	1 2 3	1 4 5
How satisfied were you with the overa	ıll service you received	1 2 3	4 5
How likely are you to use our servi	ce again	Very Unlikely	
and / or recommend us to others		Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	
Please provide any additional com	ments below. Please note that t	nese may be used as reviews	on our website
Very profession	nal and inc	redibly helps	Sul
Thank	you 0	, , , ,	





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If you could find time to complete the envelope we would be most grateful. CLIENT'S NAME MATSON	/\	in the repty pare	
DESTINATION TOWN / CITY / VIL Please rate your service satisfact 1 Very Dissatisfied 4 Very Satisfied	stion as follows: 2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	4 5
Was your 1st contact friendly, helpful a How satisfied were you with the Office Was the Estimator punctual, polite and Did the crew arrive punctually on the d Were the crew presentable and polite Did the crew handle your goods with c How satisfied were you with the overal	staff and overall communication informative ay of your move are and attention	1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3	4 5 4 5 4 5 4 5 4 5 4 5
How likely are you to use our servi and I or recommend us to others	ce again	Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely	
Please provide any additional com	ments below. Please note that th	iese may be used as reviews o	on our website





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If you could find time to complete the few questions below and return it to us in the reply paid
envelope we would be most grateful.

CLIENT'S NAME SM AL	E REMOVAL DATE	3 29 22	
DESTINATION TOWN/CITY/		JETHOLM (NR. K	(EZ50)
Please rate your service satis	faction as follows:		
Very Dissatisfied Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpfu	il and professional	1 2 3	(4) 5
How satisfied were you with the Offic	ce staff and overall communication	1 2 3	4 5
Was the Estimator punctual, polite a	nd informative	1 2 3	4 5
Did the crew arrive punctually on the	e day of your move	1 2 3	4 5
Were the crew presentable and polit	e	1 2 3	4 (5)
Did the crew handle your goods with	n care and attention	1 2 3	4 (5)
How satisfied were you with the ove	rall service you received	1 2 3	4 (5)
How likely are you to use our ser	vice again	Very Unlikely	
and / or recommend us to others		Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	
Please provide any additional co	mments below. Please note that the	ese may be used as reviews	on our website
Tigado provido arij da			10 1
Andy + sere e	xeellent, guick, helpful	& Bhoging . Rilun	tung
good humoured despite	xeckent, guick, helpful huy stans! Very prom	pt in day two it work	l sate here
dropped.			

Flash + Taff + Paul + San + Luke Janie E ANT



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This questionnaire is the best way Rose I If you could find time to complete the ferenvelope we would be most grateful. CLIENT'S NAME Sarah Sarah DESTINATION TOWN/CITY/VILL	unders Removal date.	t me reply pass	
Please rate your service satisfaction 1 Very Dissatisfied 4 Very Satisfied Was your 1st contact friendly, helpful and How satisfied were you with the Office st Was the Estimator punctual, polite and in Did the crew arrive punctually on the day Were the crew presentable and polite Did the crew handle your goods with car How satisfied were you with the overall states.	on as follows: 2 Somewhat Dissatisfied 5 Extremely Satisfied d professional aff and overall communication formative of your move	3 Satisfied 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3	4 5 4 5 4 5 4 5 4 5 4 5 4 5 4 5
How likely are you to use our service and <i>I</i> or recommend us to others	again	Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely	
Please provide any additional comm	were Please note that the	ese may be used as reviews	Thonh You



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envelope we would be most grateful.

If you could find time to complete the envelope we would be most grateful.		in the reply paid	
CLIENT'S NAME BLACK	REMOVAL DATE	5/9/22 0 9/9/	22
DESTINATION TOWN/CITY/VI	LLAGE WINITER	SOLENE WHITE	CHURLIA
Please rate your service satisfa	iction as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful	and professional	1 2 3	4 5
How satisfied were you with the Office	staff and overall communication	1 2 3	4) 5
Was the Estimator punctual, polite and	d informative	1 2 3	4 (5)
Did the crew arrive punctually on the day of your move		1 2 3	4 (5)
Were the crew presentable and polite		1 2 3	4 (5)
Did the crew handle your goods with care and attention		1 2 3	4 (5)
How satisfied were you with the overa	all service you received	1 2 3	4 (5)
How likely are you to use our serv	ice again	Very Unlikely	
and / or recommend us to others		Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	
Please provide any additional con	nments below. Please note that the	ese may be used as reviews	on our website
I			



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envelope we would be most grateral.		000 - 000	40
CLIENT'S NAME SEOFGE PLPA	CC REMOVAL DATE	23-24-HU9 -	^_
DESTINATION TOWN/CITY/VILLAGE	WITHER	109E	
Please rate your service satisfaction as	s follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied SExtremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and prof	essional	1 2 3	4 5
How satisfied were you with the Office staff and overall communication		1 2 3	4 (5)
Was the Estimator punctual, polite and informative Did the crew arrive punctually on the day of your move Were the crew presentable and polite		1 2 3	4 5
		1 2 3	4 5
		1 2 3	4 5
Did the crew handle your goods with care and	attention	1 2 3	4 5
How satisfied were you with the overall service	e you received	1 2 3	4 5
How likely are you to use our service again and / or recommend us to others		Very Unlikely	
		Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	
Please provide any additional comments i	<u>selow. Please note that the</u>	se may be used as reviews	on our website
THE BEST TEAM.			





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QUALITY QUESTIONNAIRE

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CLIENT'S NAME Shavon Wal	114 CEREMOVAL DATE	2318122	
DESTINATION TOWN/CITY/VIL	Cullan		
Please rate your service satisfac	ction as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied (5 Extremely Satisfied)	3 Satisfied	
Was your 1st contact friendly, helpful a	nd professional	1 2 3	5
How satisfied were you with the Office s	staff and overall communication	1 2 3	1 (5)
Was the Estimator punctual, polite and	informative	1 2 3	4 (5)
Did the crew arrive punctually on the da	ay of your move	1 2 3	4 5
Were the crew presentable and polite		1 2 3	4 5
Did the crew handle your goods with ca	are and attention	1 2 3	4 5
How satisfied were you with the overall	service you received	1 2 3	4 5
How likely are you to use our servic	e again	Very Unlikely	
How likely are you to use our servic and / or recommend us to others	e again	Very Unlikely Somewhat Unlikely	
How likely are you to use our servic and / or recommend us to others	e again		
How likely are you to use our servic and / or recommend us to others	e again	Somewhat Unlikely	
How likely are you to use our servic and / or recommend us to others	e again	Somewhat Unlikely	
and / or recommend us to others		Somewhat Unlikely Likely Very Likely Extremely Likely	website
and / or recommend us to others Please provide any additional comm	nents below. Please note that the	Somewhat Unlikely Likely Very Likely Extremely Likely se may be used as reviews on our	
and / or recommend us to others Please provide any additional comm	nents below. Please note that the	Somewhat Unlikely Likely Very Likely Extremely Likely se may be used as reviews on our	
and / or recommend us to others Please provide any additional comm	nents below. Please note that the	Somewhat Unlikely Likely Very Likely Extremely Likely	



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envelone we would be most grateful.

DESTINATION TOWN/CITY/V		<u> </u>		
Very Dissatisfied Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied		
Was your 1st contact friendly, helpful	and professional	1 2 3	4	5
How satisfied were you with the Office	e staff and overall communication	1 2 3	4	(5)
Was the Estimator punctual, polite an	d informative	1 2 3	1 4	(5)
Did the crew arrive punctually on the	day of your move	1 2 3	4	(3)
Were the crew presentable and polite		1 2 3	4	(5)
Did the crew handle your goods with	care and attention	1 2 3	3 4	(5)
How satisfied were you with the over	all service you received	1 2 3	3 4	1 (5)
How likely are you to use our serv	ice again	Very Unlikely		
and / or recommend us to others		Somewhat Unlikely		
		Likely		コ
		Very Likely		
		Extremely Likely	X	Į

AS A. COMPANY YOU MAGE WHAT WAS A VERY STRESSEUR TIME MUCH
EASIER FOR US, full STAFF FROM TOPE VORY STATE TRAFF US WITH
EASICA AND U.S. 1 CONT IN THE CONTRACT OF HUHOUS
THE CIMOST LOSPET WITH JUST THE RIGHT TOUCH OF HUHOUR.
YOU MOING CAN WARE EXCEPTIONAL.
US WITH COLOAT CALE, INON WORE HEL WELL TURNEY OUT AS WORE
YOUL SELECULE ANTHONY, JAMIE & JAMOS ALL HAS A GLOAT SPORSE
16 Harrion & Arel 1/1- 15 ANTON WAS ROVERY
16ANC YCU"

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CLIENT'S NAME Amie Lynn REMOVAL DATE 5 . 7 . 2022

DESTINATION TOWN/CITY/VI	LLAGE Exeter	ź	
Please rate your service satisfa	ction as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and professional		1 2 3	4 5
How satisfied were you with the Office staff and overall communication Was the Estimator punctual, polite and informative Did the crew arrive punctually on the day of your move Were the crew presentable and polite Did the crew handle your goods with care and attention How satisfied were you with the overall service you received		1 2 3	4 5
		1 2 3	4 5
		1 2 3	4 5
		1 2 3	4 5
		1 2 3	1 4 1 5
		1 2 3	4 5
How likely are you to use our service	ce again	Very Unlikely	
and / or recommend us to others		Somewhat Unlikely	
		Likely	
		Very Likely	
·		Extremely Likely	

Please provide any additional comments below. Please note that these may be used as reviews on our website

We used Rose Removals 3 years ago and so was so impressed that we called them again to help us move into our new home. Again they were pantastic and made what moving house easy and stress free. Thoule you.