

ROSE REMOVALS AND STORAGE OF DEVON DOMESTIC OVERSEAS BUSINESS STORAGE



STATION BUSINESS PARK · LAPFORD · CREDITON · DEVON EX17 6AE · Telephone 01363 83700 · Fax 01363 83747 www.roseremovals.co.uk · E-mail: info@roseremovals.co.uk

QUALITY QUESTIONNAIRE

This questionnaire is the best way Rose Removals has of continuously monitoring the service we provide. If you could find time to complete the few questions below and return it to us in the reply paid envelope we would be most grateful.

CLIENT'S NAME MRS . S. MEAD.	REMOVAL DATE	, 17.21.202	3.
DESTINATION TOWN/CLPY/VILLAGE	South	HEND ON SE	EA.
Please rate your service satisfaction as follow	vs:		
The state of the s	newhat Dissatisfied remely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and professiona	ıl	1 2	3 4 5
How satisfied were you with the Office staff and overa	II communication	1 2	3 4 5
Was the Estimator punctual, polite and informative		1 2	3 4 5
Did the crew arrive punctually on the day of your mov	e	1 2	3 4 5
Were the crew presentable and polite		1 2	3 4 5,
Did the crew handle your goods with care and attention	on	1 2	3 4 5,
How satisfied were you with the overall service you re	ceived	1 2	3 4 5
How likely are you to use our service again and / or recommend us to others		Very Unlikely Somewhat Unlikely Likely	
		Very Likely	
		Extremely Likely	
Please provide any additional comments below.	Please note that the	se may be used as revie	ws on our website
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1 to contract	(

Flash + Oakley







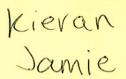
Membership No. R040 DOMESTIC · OVERSEAS · BUSINESS · STORAGE

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CLIENT'S NAME DAVIO BAL	REMOVAL DATE	12-1.23		
DESTINATION TOWN/CITY/VILLAGE	BARRO	STAPLE		
Please rate your service satisfaction as	follows:			
	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied		
Was your 1st contact friendly, helpful and profes	ssional	1 2	3 4	6/
How satisfied were you with the Office staff and	overall communication	1 2	3 4	5/
Was the Estimator punctual, polite and informat	ive	1 2	3 4	5/
Did the crew arrive punctually on the day of you	r move	1 2	3 4	5/
Were the crew presentable and polite		1 2	3 4	6/
Did the crew handle your goods with care and a	ttention	1 2	3 4	5
How satisfied were you with the overall service	you received	1 2	3 4	.6
How likely are you to use our service again		Very Unlikely]
and / or recommend us to others		Somewhat Unlikely]
		Likely]
		Very Likely]
		Extremely Likely	V]
Please provide any additional comments be	elow. Please note that the	ese may be used as revi	iews on our we	<u>bsite</u>
EXCELLENT SERVICE				
Total Control of the				







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envelope we would be most grateful.

CLIENT'S NAME 12-1-23

DESTINATION TOWN/CITY/VILLAGE WORCESTER

Please rate your service satisfaction as	s follows:		
1 Very Dissatisfied	2 Somewhat Dissatisfied	3 Satisfied	
4 Very Satisfied	5 Extremely Satisfied		
Was your 1st contact friendly, helpful and profe	essional	1 2 3	4 5
How satisfied were you with the Office staff and	d overall communication	1 2 3	4 5
Was the Estimator punctual, polite and informa	tive	1 2 3	4 5
Did the crew arrive punctually on the day of you	ur move	1 2 3	4 5
Were the crew presentable and polite		1 2 3	4 5
Did the crew handle your goods with care and	attention	1 2 3	4 5
How satisfied were you with the overall service	you received	1 2 3	4 8
How likely are you to use our service again and / or recommend us to others		Very Unlikely	
and 7 of recommend us to outers		Somewhat Unlikely	
I would certainly ter	immed you-	Likely	
,		Very Likely	
		Extremely Likely	
Please provide any additional comments be	elow. Please note that the	se may be used as reviews	on our website



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CLIENT'S NAME MY MIS MI MONTOWER WOVAL DATE 12.1.23

DESTINATION TOWN/CITY/VILLAGE	Kings	TEIGNTON		
Please rate your service satisfaction as	follows:			
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied		
Was your 1st contact friendly, helpful and profe	essional	1 2	3 4	5
How satisfied were you with the Office staff and	d overall communication	1 2	3 4	5
Was the Estimator punctual, polite and information	tive	1 2	3 4	5
Did the crew arrive punctually on the day of you	ur move	1 2	3 4	5
Were the crew presentable and polite		1 2	3 4	5
Did the crew handle your goods with care and a	attention	1 2	3 4	5
How satisfied were you with the overall service	you received	1 2	3 4	(5)
How likely are you to use our service again and / or recommend us to others		Very Unlikely]
		Somewhat Unlikely]
		Likely]
		Very Likely]
		Extremely Likely		1
Please provide any additional comments be	elow. Please note that thes	se may be used as revie	ws on our wel	osite
Your staff were expand friendly. The	collont prob	ressional	, poli	ro,









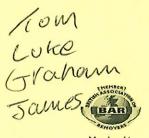
(DOMESTIC) · (OVERSEAS) · (BUSINESS) · (STORAGE)

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If you could find time to complete the few questions be envelope we would be most grateful.	elow and return it to us in t	the reply paid	
CLIENT'S NAME MRONGS. D. WOOLGO	CL REMOVAL DATE	11-01-202	23
DESTINATION TOWN/CITY/VILLAGE	GRETER	······	
Please rate your service satisfaction as follow	rs:		
	ewhat Dissatisfied remely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and professiona	ı	1 2 3	4 5
How satisfied were you with the Office staff and overa	I communication	1 2 3	4 5
Was the Estimator punctual, polite and informative		1 2 3	4 5
Did the crew arrive punctually on the day of your move		1 2 3	4 5
Were the crew presentable and polite		1 2 3	4 5
Did the crew handle your goods with care and attention	n	1 2 3	4 5
How satisfied were you with the overall service you re	ceived	1 2 3	4 5
How likely are you to use our service again and / or recommend us to others		Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely	
	-4		
Please provide any additional comments below.	Please note that these	may be used as reviews	s on our website
Top e the team cou	ed not he	ave done	Detter.
First Class attention	le detai	l (especially	Tom)
from all the team.	They ha	ve good	oppotites
First Class attention from all the team. Loury Weather but	they ou	errane o	If that
,) 10		0	+







(DOMESTIC) · (OVERSEAS) · (BUSINESS) · (STORAGE)

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If you could find time to complete the few questions b	elow and return it to us in the reply paid
envelope we would be most grateful.	
CLIENT'S NAME Maggia	REMOVAL DATE 04-05/01/23
00	
DESTINATION TOWN/CITY/VILLAGE	F xeter

Please rate your service satisfac	tion as follows:			
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied		
Was your 1st contact friendly, helpful ar	nd professional	1 2	3 4 5	
How satisfied were you with the Office s	staff and overall communication	1 2	3 4 (5)	
Was the Estimator punctual, polite and	informative	1 2	3 4 5	
Did the crew arrive punctually on the da	y of your move	1 2	3 4 5	
Were the crew presentable and polite		1 2	3 4 5	
Did the crew handle your goods with care and attention		1 2	3 4 5	
How satisfied were you with the overall service you received		1 2	3 4 (5)	
How likely are you to use our service and / or recommend us to others	e again	Very Unlikely		
		Somewhat Unlikely		
		Likely		
		Very Likely		
		Extremely Likely		

Please provide any additional comments below. Please note that these may be used as reviews on our website

Very helpful! Easily	carried	things	two	of us	couldn't
memege!					

Tom James







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envelope we would be most grateful.

CLIENT'S NAME Mes A Imbert REMOVAL DATE 215 Dec 2022

DESTINATION TOWN/CITY/VILLAGE	Austell, Cornwall.
Please rate your service satisfaction as follows:	·
1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	3 Satisfied
Was your 1st contact friendly, helpful and professional	1 2 3 4 5
How satisfied were you with the Office staff and overall communication	1 2 3 4 5
Was the Estimator punctual, polite and informative	1 2 3 4 5
Did the crew arrive punctually on the day of your move	1 2 3 4 5
Were the crew presentable and polite	1 2 3 4 5
Did the crew handle your goods with care and attention	1 2 3 4 5
How satisfied were you with the overall service you received	1 2 3 4 5
How likely are you to use our service again and / or recommend us to others	Very Unlikely Somewhat Unlikely Likely
	Very Likely
	Extremely Likely
Please provide any additional comments below. Please note that t	hese may be used as reviews on our website