

Strengthening Our Community Alliance (SOC Alliance)

SMS Terms & Conditions

Last Updated: August 21, 2026

These SMS Terms & Conditions govern text messages sent by Strengthening Our Community Alliance (“SOC Alliance,” “we,” “us,” or “our”). By opting in to receive SMS messages from SOC Alliance, you agree to these terms.

1. SMS Program Description

SOC Alliance may use SMS/text messaging to communicate with individuals who have provided consent. Messages may include, but are not limited to:

- Program enrollment and participation information;
- Mentoring and life-coaching information;
- Community events and outreach activities;
- Violence-prevention and community-safety information;
- Case management, participant follow-up, and appointment reminders;
- Employment, education, training, and community-resource opportunities;
- Volunteer, scholarship, fundraising, and organizational updates; and
- Other information related to SOC Alliance programs, services, and community activities.

2. Message Frequency

Message frequency varies based on your relationship with SOC Alliance, the programs or services you have requested, and upcoming events or opportunities. You may receive recurring messages. Typical frequency may be approximately 2–4 messages per month, although additional messages may be sent when necessary for event reminders, requested information, service coordination, or time-sensitive program communications.

3. Message and Data Rates

Message and data rates may apply. Your mobile carrier may charge you for sending or receiving text messages in accordance with your wireless service plan. SOC Alliance is not responsible for charges

imposed by your mobile carrier.

4. Consent to Receive Messages

By providing your mobile number and opting in, you consent to receive SMS/text messages from SOC Alliance at the number provided. Consent to receive text messages is not a condition of purchasing goods or services, making a donation, or participating in programs unless texting is necessary to provide a service you specifically request.

SMS Disclosure: By opting in, you agree to receive recurring text messages from SOC Alliance concerning programs, services, community events, participant support, resources, reminders, and organizational updates. Message frequency varies. Message and data rates may apply. Reply **HELP** for help. Reply **STOP** to opt out.

5. Opt-Out Instructions

You may cancel SMS messages at any time by replying **STOP** to a SOC Alliance text message. After you send STOP, you may receive one final confirmation message indicating that you have been unsubscribed. You will no longer receive recurring SMS messages from that messaging program unless you opt in again.

6. HELP Information

For assistance, reply **HELP** to any SOC Alliance SMS message. You may also contact SOC Alliance at:

- Email: info@socalliance.org
- Phone: [773-693-2222](tel:773-693-2222)
- Website: <https://www.socalliance.org/>

7. Supported Carriers and Delivery

Message delivery is subject to the availability and operation of your wireless carrier's network. Carriers are not liable for delayed or undelivered messages. SMS services may not be available on all devices, carriers, or in all geographic areas.

8. Privacy

Your privacy is important to SOC Alliance. Information collected through our SMS program will be used to provide requested communications, services, program information, and related organizational activities. We do not sell or rent mobile phone numbers or SMS opt-in consent information to third parties for their independent marketing purposes.

For additional information, see the [SOC Alliance SMS Privacy Policy](#) below.

SOC Alliance SMS Privacy Policy

SOC Alliance may collect your name, mobile telephone number, communication preferences, opt-in and opt-out records, and information you voluntarily provide through SMS communications. This information may be used to communicate with you, coordinate programs or services, provide requested resources, maintain consent records, improve our communications, and comply with applicable legal or regulatory requirements.

SOC Alliance may use service providers to facilitate text-message delivery and related technology. Such providers may process information only as necessary to provide services to SOC Alliance and subject to applicable contractual and legal requirements. Mobile information, including SMS opt-in data and consent, will not be shared with third parties or affiliates for their own marketing or promotional purposes.

We may disclose information when required by law, regulation, subpoena, court order, or other lawful process, or when reasonably necessary to protect the rights, safety, or security of SOC Alliance, program participants, or others.

You may request information about your SMS preferences or ask questions about this policy by emailing info@socalliance.org or calling [773-693-2222](tel:773-693-2222).

9. Changes to These Terms

SOC Alliance may update these SMS Terms & Conditions from time to time. Updates will be reflected by the “Last Updated” date shown at the top of this page. Continued participation in the SMS program after an update constitutes acceptance of the revised terms, to the extent permitted by law.

10. Contact Information

Strengthening Our Community Alliance (SOC Alliance)

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Chicago, IL 60637

Phone: 773-693-2222

Email: info@socalliance.org

Website: <https://www.socalliance.org/>