

Guidelines for Guests with Dogs, Including Assistance Dogs

At Hotel Hesselet, we are committed to providing a welcoming experience for all our guests while ensuring the highest standards of comfort, safety, and food hygiene for both our guests and employees.

In accordance with the recommendations of the Danish Veterinary and Food Administration regarding dogs and assistance dogs, we kindly ask guests to observe the following guidelines:

General

- Dogs and assistance dogs are welcome in the hotel's public areas.
- Dogs and assistance dogs must remain under their owner's or handler's control at all times and stay calmly by their side throughout their stay.
- Dogs and assistance dogs are not permitted on furniture or in areas where food is prepared or served.

Restaurant

We strive to provide a pleasant dining experience for all our guests. Therefore, as a general policy, dogs and assistance dogs are not permitted in our main restaurant.

Where possible, and subject to prior reservation, we are pleased to offer seating in an adjoining dining room. Guests are welcome to dine there together with their dog or assistance dog and will receive the same menu and the same attentive service as in the main restaurant.

Breakfast

As breakfast is served as an open buffet, and in the interest of food safety and hygiene, we kindly ask that dogs and assistance dogs do not enter the buffet area.

Our team will be happy to assist by serving any items guests wish to enjoy from the buffet directly to their table, allowing them to enjoy breakfast comfortably together with their dog or assistance dog.

Our Commitment

We are committed to finding respectful and practical solutions so that guests travelling with dogs or assistance dogs, as well as our other guests, can all enjoy the best possible experience.

If you have any questions or specific requirements before or during your stay, please do not hesitate to contact our reception team. We will be delighted to assist you.