

## Care Coordination Activity Code Ready Reckoner (CC7)

Refer to the ***Care Coordination Activity Code List*** resource for detailed instructions on the codes.

Code	Description
<b>Patient Groups</b>	
CC7CD	Patient with two or more chronic conditions
CC7PG	Patient from a priority group with a minimum of one chronic condition
CC7CDRH	A refugee with a minimum of one chronic condition
<b>Patient Activity Codes</b>	
CCPT1	Prior to completing a Refugee Health Assessment, identify if one has already been completed and obtain a copy for your records
CCPT2	After hours arrangements discussed, and patient understands them
CCPT3	Complete action plan and discuss with patient
CCPT4	Patient survey offered to patient
CCPT5	Patient linked to Nellie
CCPT6	Complete clinical referrals
CCPT7	Clinical education provided to patient
CCPT8	Information/discussion about practice protocols, appointments, services provided, general health system navigation
CCPT9	Care navigation (liaison with family/health care providers) such as scheduling recalls and referral appointments, and follow up of attendance and receipt of provider reports
CCPT10	Referral/assistance to non-clinical related services e.g. council
CCPT11	Transport – Arrange/link patient to public/private transport options
CCPT12	Develop an Advance Care Plan with patient/family/carer
CCPT13	Assistance with written documents e.g. completing/explaining forms
CCPT14	Interpreter service arranged and provided
CCPT15	Source and/or arrange medication, digital monitoring devices or mobility aid
CCPT16	Appointment missed
CCPT17	Obtain discharge summary
CCPT18	Exit the program
CCPT19	Contact with patient - non care plan scheduled interaction

## Care Coordination Activity Code Ready Reckoner

Code	Description
CC7A	Dummy record for CC7 practice with \$125,000 contract
CC7B	Dummy record for CC7 practice with \$250,000 contract
<b>Project Implementation</b>	
CCPR1	Develop care coordination project implementation plan
CCPR2	Establish care coordination project working group
CCPR3	Develop/update position descriptions to reflect care coordination activities
CCPR4	Care Coordinator recruitment activities
CCPR5	Care Coordinator recruited
CCPR6	Develop/update all care plan templates to include after hours arrangements
CCPR7	Clinical governance meeting
CCPR8	Project working group meeting
CCPR9	Care coordination project update given at whole of practice meeting
<b>Capacity Building</b>	
CCPR10	Attend SEMPHN care coordination shared learning events*
CCPR11	Attend Care Coordination Shared Learning Event - Refugee Health specific*
CCPR12	Any other shared learning or community of practice session/event*
CCPR13	Complete SEMPHN Practice Coaching online modules**
CCPR14	Attend care coordination related session/event**
CCPR15	Complete care coordination related online training**
CCPR16	Develop or identify resources as appropriate

\*Code for each person attending

\*\*Code for each module completed by each person