

Aged Care On-site Pharmacist (ACOP)

Frequently Asked Questions (FAQ)

Participation

1. Do aged care homes have to take part in the ACOP program?

Participation in the ACOP program is completely voluntary. Your facility can choose whether or not to engage an on-site pharmacist.

2. Can an aged care home hire an On-site pharmacist directly?

Before hiring an on-site pharmacist directly, your facility should first try to engage one through a community pharmacy of your choice. This step helps ensure good collaboration and options are considered.

3. How is the amount of ACOP funding determined for our facility?

Funding is based on your aged care home's total bed capacity, reflecting the number of residents you care for. This determines the Full Time Equivalent (FTE) of an on-site pharmacist.

RACH Bed Band	FTE rate	Max on-site days per week	Max days on site days per month	Maximum annual payment amount (funded)
1-50	0.2	1	5	\$ 28,991.69
51-100	0.4	2	10	\$ 57,983.38
101-150	0.6	3	15	\$ 86,975.07
151-200	0.8	4	19	\$ 115,966.76
201-250	1.0	5	23	\$ 145,277.04
251-300	1.2	6	28	\$ 174,268.73
>300	1.4	7	33	\$ 203,260.42

4. Can we continue to receive pharmacist services through the RMMR AND Quality Use of Medicines (QUM) programs if we have an on-site pharmacist?

No. The ACOP program is designed to provide more comprehensive on-site pharmacist services. If you have a government-funded on-site pharmacist, you cannot also receive both government-funded visiting pharmacist services through RMMR or QUM programs.

Payments & Employment

1. *Who receives the salary payments for the on-site pharmacist?*

Salary payments are made directly to the on-site pharmacist's employer, which can be either your aged care home or a partnering community pharmacy.

2. *How does our facility claim payments for the on-site pharmacist's salary?*

Claims are submitted through the PPA portal for the days the pharmacist works on-site at your aged care home.

3. *Can claims be made before our facility is registered and approved in the PPA portal?*

No. Your aged care home must be registered and approved in the PPA portal before you can claim salary payments under the program.

4. *Can we employ an on-site pharmacist as casual, permanent, or contract staff?* Yes.

You can employ an on-site pharmacist as casual, permanent, or contract staff, if the arrangement meets the requirements of the Fair Work Act.

5. *Is it possible to have more than one on-site pharmacist?*

Yes. If your funding entitles you to more than 0.2 full-time equivalent (FTE), you can engage multiple pharmacists.

The ACOP Role

1. *What tasks does an on-site pharmacist perform?*

While specific duties may vary depending on your facility, all on-site pharmacists follow a standard role description. They maintain a weekly timesheet and activity log to document their work, which your aged care home should keep for auditing purposes.

2. *Does travel time to the facility count as working hours?*

No. Only the time the pharmacist spends physically on-site counts toward funded hours. Travel time is not included.

3. *Can the on-site pharmacist provide services via telehealth?*

Most activities must be done on-site. However, the pharmacist may participate in Medication Advisory Committee (MAC) meetings held virtually.

4. *Can the on-site pharmacist administer vaccines?*

Yes trained pharmacists are allowed to vaccinate residents directly in aged care homes

General Practitioners

1. *Can GPs still claim for RMMRs?*

Yes, if criteria are met. The on-site pharmacist will often do reviews which meets the criteria for a GP to claim the relevant Medicare item for a medication review.