

South Eastern Melbourne - PHN Pilots and Targeted Programs 2023/24 - 2027/28 Activity Summary View



PP&TP-GP - 1 - PP&TP-GP-1 2025 Strengthening Medicare – General Practice Grants



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-GP

Activity Number *

1

Activity Title *

PP&TP-GP-1 2025 Strengthening Medicare – General Practice Grants

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

Support General Practices to expand patient access and provide better, safe and accessible quality primary care.

Description of Activity *

Manage the distribution of one-off grants between \$25,000 to \$50,000 (based on General Practice size) in order to support investment in innovation, training, equipment and minor capital works in one or more of the following three investment streams:

1. Enhance digital health capability – to fast-track the benefits of a more connected healthcare system in readiness to meet future standards;
2. Upgrade infection prevention and control arrangements – to ensure infectious respiratory disease (e.g. COVID, influenza)

patients can be safely seen face to face; and/or

3. Maintain and/or achieve accreditation against the Royal Australian College of General Practitioners Standards for General Practice under the General Practice Accreditation Scheme – to promote quality and safety in General Practice.

SEMPHN teams across PACSI's Provider Support, Contracts, Finance and Strategic Relations planned and are delivering a robust efficient grants process.

A dedicated staff member was recruited to ensure no delays were faced through grant application processing, in turn ensuring funding hit the ground sooner to realise positive impacts.

Clear communication to General Practices regarding grant funding and eligibility criteria occurred to provide clarity and manage expectations throughout the process.

Grant Financial Acquittal Reporting and Auditing was promoted, processed and administered utilising SEMPHN's contract, invoice, risk, compliance and audit software Folio and CRM.

SEMPHN Strategy 2023-2028: Path to Impact
Pillar 3 : Vibrant Primary Health Services

Needs Assessment Priorities *

Needs Assessment

South Eastern Melbourne PHN Needs Assessment 2025-2028

Priorities

Priority	Page reference
Increase digital health capabilities of service providers in the region	202



Activity Demographics

Target Population Cohort

General Practice

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

27/02/2023

Activity End Date

29/12/2024

Service Delivery Start Date

1 April 2023

Service Delivery End Date

31 December 2024

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



PP&TP-EPP - 4 - Endometriosis and Pelvic Pain Clinics



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-EPP

Activity Number *

4

Activity Title *

Endometriosis and Pelvic Pain Clinics

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

Improve patient access to Endometriosis and Pelvic Pain diagnostic, treatment, and referral services by enhancing in clinic services, capacity building and streamlining referral pathways to specialist care.

Description of Activity *

Establish and support an Endometriosis and Pelvic Pain Clinic (EPPC) located in Dandenong within the SEMPHN region. The EPPC will provide multi-disciplinary care, improve access to diagnosis and promote early treatment for endometriosis and pelvic pain, and management of perimenopause and menopause symptoms.

The EPPC will:

- Improve care for priority populations through culturally competent practices, use of bilingual health workers and promotion of bulk billing services
- Expand services for endometriosis, perimenopause and menopause management through additional training for the GPs and practice nurses within the EPPC, ensuring evidence-based care for symptom management, and establishing referral networks with allied health and specialist treatment providers
- Enhance workforce capability by supporting primary care staff within the EPPC to access advanced training and professional development
- Develop patient education resources and self-management tools improving provider and community awareness of available care

and support services.

Funding will scale capacity to meet the increase in patients seen in the EPPC. Data will also be used to support program evaluation and continuous quality improvement. The data will be further used to identify areas for improvement as well as how the program might be refined, improved or expanded.

The broad priority of improving access to primary care for communities with high rates of potentially preventable hospitalisations has been identified from the current Needs Assessment with the EPPC activity specifically supporting and prioritising women's health

Needs Assessment Priorities *

Needs Assessment

South Eastern Melbourne PHN Needs Assessment 2025-2028

Priorities

Priority	Page reference
Identify opportunities to improve access to primary care for communities with high rates of potentially preventable hospitalisations (PPHs)	192



Activity Demographics

Target Population Cohort

This activity supports and prioritises women's health. While not Indigenous specific, an aim of the activity will focus on increasing access for First Nations and culturally and linguistic diverse patients, as well as patients residing in low socioeconomic areas.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Dandenong	21204



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

30/09/2025

Activity End Date

29/06/2028

Service Delivery Start Date

15/12/2025

Service Delivery End Date

30/06/2028

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



PP&TP-GCPC - 1 - PP&TP-GCPC1 2025 PHN Palliative Care – Greater Choice for at Home Palliative Care Program



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-GCPC

Activity Number *

1

Activity Title *

PP&TP-GCPC1 2025 PHN Palliative Care – Greater Choice for at Home Palliative Care Program

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

Facilitate, coordinate and implement strategies to improve access to palliative care services at home, improving outcomes for palliative care patients.

Description of Activity *

The 1.0 FTE Program Lead utilises the current needs assessment and literature review to inform the final planning, development and delivery of activities to coordinate improved access to palliative care services at home.

SEMPHN is focussed on:

- improving communication between General Practice and community palliative care services by embedding referrals into the most frequently used PalCare software platform.
- increasing knowledge and use of Advance Care Planning (ACP) through education, online information, and a pilot ACP model of care in general practice in collaboration with local hospital ACP services
- improving access to palliative care medications for people in the community by implementing a Core Medicines List across General Practice and pharmacy that includes an online resource map
- increasing knowledge and awareness of palliative care in General Practice through partnership with Southern Melbourne Region Palliative Care Consortium (SMRPCC) to facilitate palliative care education/information sessions to general practice staff.

Testing of an integrated secure eReferral form is currently underway with General Practitioners (GPs) and Palliative Care service providers. The eReferral form is intended to increase the referral speed, reduce the number of errors from manual entry of patient information, and increase efficiency for both GPs and Palliative Care service providers. This solution arose out of SEMPHN's 2022-23 Needs Assessment, which identified the issues experienced by GPs when referring patients to and interacting with Palliative Care providers.

SEMPHN will shortly submit its final Greater Choice for at Home Palliative Care report to the Department of Health and Aged Care via Scyne Advisory. Scyne Advisory has been conducting an Australia-wide evaluation that will include quantitative and qualitative data collection and outcome measurements, including baseline data where available.

SEMPHN Strategy 2023-2028: Path to Impact
 Pillar 3: Vibrant Primary Health Services
 Pillar 4: Innovation and System Reform

Needs Assessment Priorities *

Needs Assessment

South Eastern Melbourne PHN Needs Assessment 2025-2028

Priorities

Priority	Page reference
Increase cultural appropriateness of primary healthcare services for priority populations	204
Increase integration of primary care services such as GPs and MH services with home and residential aged care services	205
Increase cultural appropriateness of primary healthcare services for people receiving home or residential aged care services	205
Identify opportunities to improve access to primary care for communities with high rates of potentially preventable hospitalisations (PPHs)	192



Activity Demographics

Target Population Cohort

Aged Care/Cancer Care

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

SEMPHN will continue to consult regularly with the Southern Metropolitan Region Palliative Care Consortium and its members in the planning and implementation of this program. This consortium covers all Palliative Care services in the SEMPHN Catchment.

Collaboration

SEMPHN will continue working with:

- General Practices
- Healthlink
- Palcare Software
- Pharmaceutical Society of Australia
- Monash Health ACP clinic
- Alfred Health ACP Service
- Peninsula Health ACP Service
- Southern Metropolitan Region Palliative Care Consortium
 - o Palliative Care South East
 - o Peninsula Home Hospice
 - o Calvary Bethlehem
 - o Cabrini Health
 - o Monash Health
 - o Alfred Health
 - o Peninsula Health



Activity Milestone Details/Duration

Activity Start Date

08/11/2021

Activity End Date

29/06/2029

Service Delivery Start Date

10 November 2021

Service Delivery End Date

30 June 2026

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Working with the Southern Metropolitan Region Palliative Care Consortium and its members, including Palliative Care South Eastern Melbourne. SEMPHN is part of the Victorian GCFHPC community of practice. We collaborate with the two Melbourne PHNs on the Access to the Palliative Care Medications project .