

South Eastern Melbourne - Drug and Alcohol Treatment Services

2025/26 - 2027/28

Activity Summary View



AOD - 3 - AOD-3 2026 Alcohol and Other Drug Liaison Outreach Workers (ADLOW)



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

3

Activity Title *

AOD-3 2026 Alcohol and Other Drug Liaison Outreach Workers (ADLOW)

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description

Aim of Activity *

Provide access to Alcohol and Other Drugs (AOD) treatment options after an acute presentation to a hospital setting or General Practitioner (GP) referral by aiding access to short to medium term bridging support and brief intervention.

Description of Activity *

AOD Liaison Outreach Workers (ADLOW) provide the following supports and interventions to people experiencing addiction:

- outreach for comorbid clients, youth, culturally and linguistically diverse (CALD) and LGBTIQ+ communities
- short to medium term bridging support
- brief interventions prior to gaining access to mainstream/primary health services
- motivational interviewing treatment techniques to enhance treatment readiness

- provide a single-entry point, operating a 'no wrong door' approach for people seeking mental health support and guidance.

An integrated approach is utilised by working closely with Emergency Departments to identify individuals with AOD concerns that can be assisted with AOD treatment via discharge plans and referrals.

SEMPHN Strategy 2023-2038: Path to Impact

Pillar 2: Consumer-focused Healthcare

Pillar 3: Vibrant Primary Health Services

Needs Assessment Priorities *

Needs Assessment

South Eastern Melbourne PHN Needs Assessment 2025-2028

Priorities

Priority	Page reference
Deliver better integration of MH and AOD services and providers	199
Enhance early detection of problematic AOD issues through primary healthcare	200
Develop stigma reduction strategies	202
Present education on problematic substance use, treatment and recovery	202
Commission AOD Continuum of Care Treatment Model	201
Develop effective service models for LGBTIQ+ community	201
Develop integrated models of care for consumers experiencing comorbidity across a continuum of care	201



Activity Demographics

Target Population Cohort

Adolescent and adults who have an identified substance of concern/addiction issues.

In Scope AOD Treatment Type *

The ADLOW activity delivers the following treatment types:

- Early intervention (including Brief Intervention)
- Counselling
- Workforce Development and Capacity Building, including supporting the workforce through activities which promote joint assessment and referral pathways, quality improvement, evidence based treatment, and service integration

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Port Phillip	20605
Frankston	21401
Dandenong	21204



Activity Consultation and Collaboration

Consultation

Stakeholders were consulted via forums that included key AOD treatment service providers, Local Hospital Networks (LHNs), Department of Health and Aged Care (DOHAC) and Department of Health, Victoria (DOH) representatives.

Ongoing regular meetings continued with AOD treatment services and DOH. Ongoing partnerships continued to ensure models of care and identified priorities are coordinated and informed by the sector.

The consultation process continued into 2022 and prioritised the involvement of people with a lived experience of AOD in the codesign process.

Collaboration

A coordinated approach between SEMPHN and the AOD providers delivered a codesign consultation in 2022. This included AOD Specialist Treatment Services, LHNs, Area 4 Pharmacotherapy, Victorian Alcohol and Drug Association (VAADA) and local government to promote a coordinated approach in delivering services, the identification of gaps and duplication of services.

SEMPHN will continue to work with identified AOD services as well as coordinate efforts with Commonwealth and State Departments.



Activity Milestone Details/Duration

Activity Start Date

31/01/2017

Activity End Date

30/06/2026

Service Delivery Start Date

01/02/2017

Service Delivery End Date

30/06/2026

Other Relevant Milestones

Depending on outcomes, SEMPHN will explore opportunities to refine services. This will be undertaken via ongoing program review, reporting, submitted data and evaluation outcomes from existing commissioned providers which will inform future decisions and directions.

This program will be modified to align with the updated identified needs, priorities and populations within the SEMPHN catchment to streamline referral pathways into AOD treatment. This may include utilising the ASSIST tool and linkages into ResetLife.



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

There will be no decommissioning required in this Activity with all of our programs are subject to ongoing evaluation and review.

Co-design or co-commissioning comments

Stakeholders have been consulted via forums that included key AOD treatment service providers, LHNs, DOHA and DOH representatives.

Ongoing regular meetings have been established with AOD treatment services and DOH. A coordinated approach between DOH, DOHA and SEMPHN delivered a codesign consultative process in 2021 and ongoing partnerships have been established to ensure models of care and identified priorities are coordinated and informed by the sector.

Key stakeholders will be engaged in the planning of the new models of care to ensure a collaborative and coordinated approach.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 6 - AOD-6 2026 AOD ResetLife



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

6

Activity Title *

AOD-6 2026 AOD ResetLife

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

Provide an Intensive Outpatient Alcohol and Other Drugs (AOD) treatment for people experiencing problematic use of AOD. Support primary health professionals and specialists through education and training.

Description of Activity *

The ResetLife Intensive Outpatient AOD Rehabilitation Treatment (ResetLife) is based on the Matrix Model, which is an evidence based, highly structured, integrated and time-limited intensive outpatient rehabilitation. The treatment approach incorporates elements of early intervention, treatment and post-treatment support. The activity is the only abstinence based program that includes more intensive and integrative intervention that is available in Victoria.

ResetLife provides interventions that are more intensive and integrated than previously available in Victoria for people experiencing problematic use of alcohol and other drugs requiring comprehensive care management. The model emphasises comprehensive care management by targeting participant's cognitive, behavioural, emotional and relationship issues which may be contributing factors to substance dependence.

The program is consumer focused, incorporating a holistic treatment approach with the aim of achieving:

- early recovery skills and relapse prevention
- family education

- harm minimisation
- ongoing screening and assessment
- capacity building and workforce support.

SEMPHN has commissioned ResetLife supports in the Local Government Areas (LGAs) of Port Phillip, Frankston and Casey and providers services across the SEMPHN region.

SEMPHN Strategy 2023-2038: Path to Impact

Pillar 2: Consumer-focused healthcare

Pillar 3: Vibrant primary health services

Needs Assessment Priorities *

Needs Assessment

South Eastern Melbourne PHN Needs Assessment 2025-2028

Priorities

Priority	Page reference
Deliver better integration of MH and AOD services and providers	199
Enhance early detection of problematic AOD issues through primary healthcare	200
Improve accessibility to AOD treatment services	200
Develop stigma reduction strategies	202
Present education on problematic substance use, treatment and recovery	202
Commission AOD Continuum of Care Treatment Model	201
Develop effective service models for LGBTIQ+ community	201
Develop integrated models of care for consumers experiencing comorbidity across a continuum of care	201



Activity Demographics

Target Population Cohort

People aged 18 and older who have a mild to severe problematic use of AOD.

In Scope AOD Treatment Type *

ResetLife delivers the following treatment types:

- Early Intervention
- Counselling
- Outpatient Rehabilitation
- Aftercare/Relapse Prevention
- Case Management, Care Planning, and Coordination
- Information and Education
- Workforce Development and Capacity Building, including supporting the workforce through activities which promote joint

assessment and referral pathways, quality improvement, evidence based treatment, and service integration.

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Port Phillip	20605
Frankston	21401
Casey - North	21202
Casey - South	21203



Activity Consultation and Collaboration

Consultation

Stakeholders have been consulted via forums that included key AOD treatment service providers, Local Hospital Networks (LHNs), Department of Health and Aged Care (DOHAC) and Department of Health, Victoria (DOH) representatives.

Ongoing regular meetings have been established with AOD treatment services and DOH and a coordinated approach between DOH and DOHAC. SEMPHN delivered a codesign consultation in 2022 and ongoing partnerships have been established to ensure models of care and identified priorities are coordinated and informed by the sector.

Consumer and carer information sessions have also been delivered as the program has been implemented in the identified areas to raise awareness.

Collaboration

A coordinated approach between providers and SEMPHN delivered a codesign consultation in 2022. This included AOD Specialist Treatment Services, LHNs, Area 4 Pharmacotherapy, Victorian Alcohol and Drug Association (VAADA), Local Government, and lived experience to promote a coordinated approach in delivering services, the identification of gaps and duplication of services.

SEMPHN continues to work with these services including consumers and families as the program rolls out. Communities of Practice have been established to create a structure that allows ResetLife provider organisations to collaborate and promote best practice while developing common capabilities in the establishment, implementation, and delivery of the ResetLife program across the SEMPHN region.



Activity Milestone Details/Duration

Activity Start Date

31/05/2018

Activity End Date

30/06/2026

Service Delivery Start Date

01/08/2018

Service Delivery End Date

30/06/2026

Other Relevant Milestones

Depending on outcomes, SEMPHN will explore opportunities to refine services. This will be undertaken via ongoing program review, reporting, submitted data and evaluation outcomes from existing commissioned providers which will inform future decisions and directions.



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: Yes

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

There will be no decommissioning for this Activity with all of our programs are subject to ongoing evaluation and review.

Co-design or co-commissioning comments

Stakeholders have been engaged via a codesign consultation that included key AOD treatment service providers and LHNs.

Ongoing regular meetings with AOD treatment services and DOH. have been established to ensure models of care and identified priorities are coordinated and informed by the sector.

Consumer and carer information sessions have also been delivered as the program has been implemented in the identified areas

to raise awareness.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 7 - AOD-7 2026 AOD ResetLife Youth



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

7

Activity Title *

AOD-7 2026 AOD ResetLife Youth

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

Address the demand from young people seeking non-residential Alcohol and Other Drug (AOD) treatment across the SEMPHN region by providing an evidence-based outpatient rehabilitation treatment service for young people experiencing problematic use of AOD.

Description of Activity *

The Intensive Outpatient AOD Rehabilitation Youth Treatment Service (ResetLife for Youth) is based on the Matrix Model for Teens and Young Adults, which is an evidence based, highly structured, integrated and time-limited intensive outpatient rehabilitation treatment approach. The approach incorporates elements of early intervention, treatment, and post-treatment support.

ResetLife for Youth provides a more intensive and integrative intervention than is currently available in Victoria for youth experiencing problematic AOD use who require comprehensive care management.

The service emphasises targeting participant's cognitive, behavioural, emotional, social and relationship issues, which may be contributing factors to substance dependence and aims to achieve the following outcomes:

- Early recovery skills
- Relapse prevention
- Family/parent substance use education

- Youth substance use education
- Continuing care social support.

This is done through various components of service delivery including but not limited to the following:

- Ongoing screening and assessment
- Random mandatory drug testing
- Individual therapy sessions
- Conjoint family therapy sessions
- Structured group counselling sessions.

Ongoing education and support is also provided to health professionals and specialists.

SEMPHN Strategy 2023-2038: Path to Impact

Pillar 2: Consumer-focused healthcare

Pillar 3: Vibrant primary health services

Needs Assessment Priorities *

Needs Assessment

South Eastern Melbourne PHN Needs Assessment 2025-2028

Priorities

Priority	Page reference
Deliver better integration of MH and AOD services and providers	199
Enhance early detection of problematic AOD issues through primary healthcare	200
Improve accessibility to AOD treatment services	200
Develop stigma reduction strategies	202
Present education on problematic substance use, treatment and recovery	202
Commission AOD Continuum of Care Treatment Model	201
Develop effective service models for LGBTIQ+ community	201
Develop integrated models of care for consumers experiencing comorbidity across a continuum of care	201



Activity Demographics

Target Population Cohort

Young people aged 11-25 who are experimenting with alcohol and other drugs as well as those with a mild to severe problematic use of AOD.

In Scope AOD Treatment Type *

ResetLife for Youth program includes, but isn't limited to, the following treatment types:

- Early Intervention

- Counselling
- Outpatient Rehabilitation
- Aftercare/Relapse Prevention
- Case Management, Care Planning, and Coordination
- Information and Education
- Workforce Development and Capacity Building, including supporting the workforce through activities which promote joint up assessment and referral pathways, quality improvement, evidence based treatment, and service integration.

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Glen Eira	20802
Frankston	21401



Activity Consultation and Collaboration

Consultation

Stakeholders have been consulted via forums that included key AOD treatment service providers, Local Hospital Networks (LHNs), Department of Health and Aged Care (DOHAC) and Department of Health, Victoria (DOH) representatives.

Ongoing regular meetings have been established with AOD treatment services and DOH and a coordinated approach between DOHAC and DOHA. SEMPHN delivered a codesign consultation in 2022 and ongoing partnerships have been established to ensure models of care and identified priorities are coordinated and informed by the sector.

Consumer and carer information sessions have also been delivered as the program has been implemented in the identified areas to raise awareness.

Collaboration

A coordinated approach between DOH and SEMPHN delivered a co-design consultation. This included AOD specialist treatment services, LHNs, Area 4 Pharmacotherapy, Victorian Alcohol and Drug Association (VAADA), local government and lived experience to promote a coordinated approach to delivering services, the identification of gaps and duplication of services, while working on highlighted issues such as workforce and reporting.

SEMPHN will continue to work with these services as the program rolls out. Communities of Practice (COP) will be established to create a structure that allows ResetLife provider organisations to collaborate and promote best practice while developing common capabilities in the establishment, implementation, and delivery of the ResetLife program across the SEMPHN region.



Activity Milestone Details/Duration

Activity Start Date

02/06/2019

Activity End Date

30/06/2026

Service Delivery Start Date

01/08/2019

Service Delivery End Date

30/06/2026

Other Relevant Milestones

Depending on outcomes, SEMPHN will continue to explore opportunities to refine services. This will be undertaken via ongoing program review, reporting, submitted data and evaluation outcomes from existing commissioned providers, which will inform future decisions and directions.

**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: Yes

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

There will be no decommissioning in this Activity with all of our programs are subject to ongoing evaluation and review.

Co-design or co-commissioning comments

Stakeholders have been engaged via a co-design consultation that included key AOD treatment service providers and LHNs.

Ongoing regular meetings with AOD treatment services and DOH have been established to ensure models of care and identified

priorities are coordinated and informed by the sector.

Consumer and carer information sessions have also been delivered as the program has been implemented in the identified areas to raise awareness.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 8 - AOD-8 2026 AOD Services for Aboriginal and Torres Strait Islander people



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

8

Activity Title *

AOD-8 2026 AOD Services for Aboriginal and Torres Strait Islander people

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

Support Alcohol and Other Drug (AOD) services for Aboriginal and Torres Strait Islander people, families and communities receiving AOD treatment. The Activity also builds capacity to appropriately identify and treat people living with a mental health condition or experiencing problematic use of AOD.

Description of Activity *

AOD Services for the Aboriginal and Torres Strait Islander People Activity aims to:

- address the increased demand for access to drug and alcohol treatment through needs based targeted planning in response to the changing needs of the community
- deliver culturally appropriate drug and alcohol treatment services for Aboriginal and Torres Strait Islander people are linked to broader Indigenous Health Services
- increase capacity to respond to the needs
- improve outcomes for Aboriginal and Torres Strait Islander people experiencing problematic use of AOD.

This is achieved through client engagement and commitment to residential rehabilitation treatment and building capacity to appropriately identify and treat coinciding mental illness and substance misuse through various methods together with:

- Counselling for adult people referred to residential rehabilitation centres
- Brief intervention for adult people referred to residential rehabilitation centres

- Coordination and case management
- Liaison with AOD mental health mainstream services
- Cultural capacity building training and professional development
- Community development activities to the Aboriginal and Torres Strait Islander community

SEMPHN Strategy 2023-2038: Path to Impact

Pillar 1: Population health and service demand

Pillar 2: Consumer-focused healthcare

Pillar 3: Vibrant primary health services

Needs Assessment Priorities *

Needs Assessment

South Eastern Melbourne PHN Needs Assessment 2025-2028

Priorities

Priority	Page reference
Deliver better integration of MH and AOD services and providers	199
Enhance early detection of problematic AOD issues through primary healthcare	200
Improve accessibility to AOD treatment services	200
Develop stigma reduction strategies	202
Present education on problematic substance use, treatment and recovery	202
Commission AOD Continuum of Care Treatment Model	201
Develop effective service models for LGBTIQ+ community	201
Deliver appropriate services in response to the needs of First Nations community	201
Develop integrated models of care for consumers experiencing comorbidity across a continuum of care	201



Activity Demographics

Target Population Cohort

Aboriginal and Torres Strait Islander People requiring assistance with substance misuse.

In Scope AOD Treatment Type *

AOD Services for Aboriginal and Torres Strait Islander People delivers the following treatment types:

- Early Intervention (including Brief Intervention)
- Counselling
- Case Management, Care Planning, and Coordination
- Information and Education
- Workforce Development and Capacity Building, including supporting the workforce through activities which promote joint

assessment and referral pathways, quality improvement, evidence based treatment, and service integration.

Indigenous Specific *

Yes

Indigenous Specific Comments

This activity will engage with Aboriginal and Torres Strait Islander people by:

- providing access to culturally appropriate AOD and mental health services with a focus to empower Aboriginal and Torres Strait Islander people to feel supported to take control of their alcohol and drug use and mental health
- linking with broader Indigenous health services that assist with this cohort to recognise the impacts and interactions between life events, biological risks and social determinants of health
- increasing service capacity to respond to these needs and improve health outcomes.

Coverage

Whole Region

No

SA3 Name	SA3 Code
Bayside	20801
Kingston	20803
Frankston	21401
Casey - North	21202
Mornington Peninsula	21402
Casey - South	21203



Activity Consultation and Collaboration

Consultation

A review of agency specific data and consultations with the Aboriginal Community Controlled Health Organisation Dandenong and District Aboriginal Cooperative Ltd (DDACL) has identified the need for increased capacity to respond to AOD issues.

The service was designed with a commissioned provider to ensure it was tailored to meet local needs. The commissioned provider has strong links with DDACL and other providers that support the establishment of strong links within the community across the SEMPHN region. Ongoing regular meetings are scheduled to support the commissioned provider to meet emerging needs, workforce issues and concerns and ensure success of the activity.

Stakeholders have been consulted via forums that included key AOD treatment service providers, Local Hospital Networks (LHNs), DOHAC and Department of Health, Victoria (DOH) representatives.

Ongoing regular meetings have been established with AOD treatment services to ensure models of care and identified priorities are coordinated and informed by the sector.

Collaboration

A coordinated approach between providers and SEMPHN delivered a codesign consultation in 2022. This included AOD Specialist Treatment Services, LHNs, Area 4 Pharmacotherapy, Victorian Alcohol and Drug Association (VAADA), local government and people with a lived experience to promote a coordinated approach in delivering services, the identification of gaps and duplication of services.

SEMPHN will continue to work with these services including consumers and families as the program rolls out.



Activity Milestone Details/Duration

Activity Start Date

05/06/2021

Activity End Date

30/06/2026

Service Delivery Start Date

June 2021

Service Delivery End Date

30/06/2026

Other Relevant Milestones

Depending on outcomes, SEMPHN will explore opportunities to refine services. This will be undertaken via ongoing program review, reporting, submitted data and evaluation outcomes from existing commissioned providers, which will inform future decisions and directions.



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: Yes

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

There will be no decommissioning in this Activity with all of our programs are subject to ongoing evaluation and review.

Co-design or co-commissioning comments

A review of agency specific data and consultations with an Aboriginal Community Controlled Health Organisation (Dandenong & District Aboriginal Cooperative Ltd; DDACL) has identified the need for increased capacity to respond to AOD issues.

Stakeholders have been consulted via forums that included key AOD treatment service providers, LHNs, DOHA and DOH representatives.

Ongoing regular meetings have been established with AOD treatment services and DOH to ensure models of care and identified priorities are coordinated and informed by the sector.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 13 - AOD-13 2026 Rainbow Recovery Program



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

13

Activity Title *

AOD-13 2026 Rainbow Recovery Program

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

Support people in the LGBTIQ+ community to address substance use within a framework that includes service elements and strategies specifically designed to reduce the negative impact of factors which impede on successful recovery.

Description of Activity *

The program offers a comprehensive, innovative, evidence-driven LGBTIQ+-specific alcohol and other drugs (AOD) treatment service to eligible people aged 18 years and older within the SEMPHN region including:

- Co-morbid mental and physical health conditions
- Homophobia/transphobia
- Stigma
- Family problems
- Social isolation
- Domestic violence
- Sexual health.

The LGBTIQ+ specific program is delivered by an experienced and cross-functional AOD workforce including intensive case manager, counsellors and nurse practitioners and offers a combination of clinical and psychoeducational evidence-based therapeutic interventions, with a specific emphasis on service linkages, harm minimisation and supporting long-term behavioural

change. People connected with the program can access step-up/step-down care and move into intensive case management, care and recovery coordination, dual diagnosis outreach and AOD counselling where applicable.

SEMPHN Strategy 2023-2038: Path to Impact

Pillar 2: Consumer-focused healthcare

Pillar 3: Vibrant primary health services

Needs Assessment Priorities *

Needs Assessment

South Eastern Melbourne PHN Needs Assessment 2025-2028

Priorities

Priority	Page reference
Enhance early detection of problematic AOD issues through primary healthcare	200
Improve accessibility to AOD treatment services	200
Present education on problematic substance use, treatment and recovery	202
Develop effective service models for LGBTIQ+ community	201
Develop integrated models of care for consumers experiencing comorbidity across a continuum of care	201



Activity Demographics

Target Population Cohort

LGBTQI+ people requiring assistance with substance use

In Scope AOD Treatment Type *

- Dual Diagnosis integrated care
- Non-residential Withdrawal
- AOD Counselling
- Care Coordination and case management

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

The consultation process, which informed the program, prioritised the involvement of people with a lived experience of AOD in the design stages.

Collaboration

A coordinated approach between SEMPHN and AOD providers delivered a co-design consultation in 2022. This included AOD Specialist Treatment Services, Local Hospital Networks (LHNs), Area 4 Pharmacotherapy, Victorian Alcohol and Drug Association (VAADA) and local government to promote a coordinated approach in delivering services, the identification of gaps and duplication of services.

SEMPHN will continue to work with identified AOD services as well as coordinate efforts with Commonwealth and State Departments.



Activity Milestone Details/Duration

Activity Start Date

31/12/2022

Activity End Date

30/06/2026

Service Delivery Start Date

01/03/2023

Service Delivery End Date

30/06/2026

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

There will be no decommissioning in this Activity with all of our programs are subject to ongoing evaluation and review.

Co-design or co-commissioning comments

Stakeholders have been consulted via forums that included key AOD treatment service providers, LHNs, DOHA and DOH representatives.

Ongoing regular meetings have been established with AOD treatment services and DOH. A coordinated approach between DOH, DOHA and SEMPHN delivered a co-design consultative process in 2021 and ongoing partnerships have been established to ensure models of care and identified priorities are coordinated and informed by the sector.

Key stakeholders will be engaged in the planning of the new models of care in 2023-2024 to ensure a collaborative and coordinated approach.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 15 - AOD-15 2026 Integrated Care Program



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

15

Activity Title *

AOD-15 2026 Integrated Care Program

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

Support people living with co-occurring substance use disorders and serious mental health conditions to access combined treatment from the same practitioner or treatment team.

Description of Activity *

Integrated Care Program services are delivered by a multi-disciplinary team including dual diagnosis clinicians, addiction medicine specialist and lived experience peer worker through care coordination, client driven goal setting and therapeutic/psychosocial interventions over an extended period.

Clients are provided with ongoing peer-focused support, community engagement and support and transition planning outside of the counselling process.

Other key components of service delivery include:

- integrated mental health/alcohol and other drugs treatment planning
- secondary consultation with other care teams
- therapeutic interventions
- care coordination
- group-based peer support (as required)

- social prescription and community-based service navigation
- family counselling and support
- addiction medicine and other specialist consultations.

This enables consumers to receive a consistent message about treatment and recovery and facilitates referral pathways to clinical and non-clinical services.

SEMPHN Strategy 2023-2038: Path to Impact
Pillar 1: Population health and service demand
Pillar 3: Vibrant primary health services

Needs Assessment Priorities *

Needs Assessment

South Eastern Melbourne PHN Needs Assessment 2025-2028

Priorities

Priority	Page reference
Enhance early detection of problematic AOD issues through primary healthcare	200
Improve accessibility to AOD treatment services	200
Commission AOD Continuum of Care Treatment Model	201
Develop integrated models of care for consumers experiencing comorbidity across a continuum of care	201



Activity Demographics

Target Population Cohort

People who live, work, or study in the SEMPHN region, in particular the Casey and Cardinia Local Government Areas (LGAs), and have been diagnosed with a co-occurring substance use disorder and moderate-to-severe mental health condition. The program will additionally target people who may not otherwise be able to access treatment and have one or more of the following factors or intersectionalities:

- Homelessness or housing instability
- Unemployment
- Culturally and Linguistically Diverse (CALD) populations
- LGBTIQ+
- Aboriginal or Torres Strait Islander people
- Chronic Health Condition
- Social Isolation

In Scope AOD Treatment Type *

The Integrated Care Program includes, but isn't limited to, the following treatment types:

- Early Intervention
- Dual Diagnosis Counselling
- Addiction Medicine and psychiatric consultation
- Group based lived experience peer support interventions
- Social prescription and service navigation

- Case Management, Integrated Mental Health & AOD Treatment Planning, and Coordination
- Assertive outreach
- Information and Education
- Workforce Development and Capacity Building, including referral pathways, quality improvement, evidence-based treatment, and service integration.

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Cardinia	21201
Casey - North	21202
Casey - South	21203



Activity Consultation and Collaboration

Consultation

Stakeholders have been consulted via forums that included key AOD treatment service providers, Local Hospital Networks (LHNs), Department of Health and Aged Care (DOHAC) and Department of Health (DOH), Victoria representatives.

Ongoing regular meetings continued with AOD treatment services and DOH. Ongoing partnerships continued to ensure models of care and identified priorities are coordinated and informed by the sector.

The consultation process continued into 2022 and prioritised the involvement of people with a lived experience of AOD in the co-design process.

Collaboration

A coordinated approach between SEMPHN and the AOD providers delivered a co-design consultation in 2022. This included AOD Specialist Treatment Services, LHNs, Area 4 Pharmacotherapy, Victorian Alcohol and Drug Association (VAADA) and local government to promote a coordinated approach in delivering services, the identification of gaps and duplication of services.

SEMPHN will continue to work with identified AOD services as well as coordinate efforts with Commonwealth and State Departments.



Activity Milestone Details/Duration

Activity Start Date

31/12/2022

Activity End Date

30/06/2026

Service Delivery Start Date

01/03/2023

Service Delivery End Date

30/06/2026

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

There will be no decommissioning for this Activity with all our programs subject to ongoing evaluation and review.

Co-design or co-commissioning comments

Stakeholders have been consulted via forums that included key AOD treatment service providers, LHNs, DOHA and DOH representatives.

Ongoing regular meetings have been established with AOD treatment services and DOH. A coordinated approach between DOH, DOHAC and SEMPHN delivered a co-design consultative process in 2021 and ongoing partnerships have been established to ensure models of care and identified priorities are coordinated and informed by the sector.

Key stakeholders will be engaged in the planning of the new models of care in 2023-2024 to ensure a collaborative and

coordinated approach.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes