

2026

# Welcome to BLP ACCOMODATION

Immerse Yourself In Swan Hill

COMFORT INN  
Lady Augusta

BUDGET CHAIN  
Paruna Motel

GOLDEN CHAIN  
Australian Settlers

Jacaranda Holiday Units



# BLP ACCOM. GROUP

359-361 Campbell St  
Swan Hill Victoria 3585  
admin@blpag.com.au  
03 5032 9677

## Welcome to the BLP AG family!

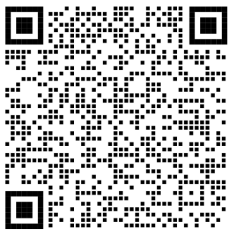
We manage four distinct properties in Swan Hill, giving us the unique ability to tailor your stay to your exact needs. We pride ourselves on never having to say "no" to an enquiry.

Whether you're looking for a luxury upgrade, a large group booking, or an extended stay, we have a variety of options across our network.

If this property is full, let us find you a room at one of our other local sites. Next time you're planning a trip, just ask what the BLP Accommodation Group can do for you!

## Let's Stay Connected!

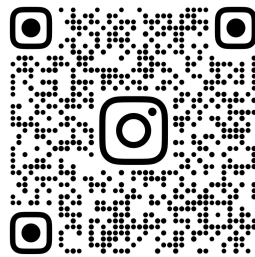
Did you know we're on social media? Follow us on Facebook and Instagram to stay in the loop with the latest news from BLP Accommodation and discover what's happening around Swan Hill. We love seeing our guests' photos, so feel free to tag us during your stay!



Aust. Settlers



Lady Augusta



BLP\_SWANHILL



Jacaranda



Paruna Motel



*We Bed To Differ*



# TABLE



# CONTENTS

## Welcome

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Discover our new seasonal menu, frequently asked questions, and stay information.

## Discover Comfort Inn Lady Augusta

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A complete guide to the Lady Augusta experience.

## Discover Australian Settlers

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Essential guest information and property details.

## Discover Paruna

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Your go-to guide for a seamless stay.

## Discover Jacaranda Holiday Units & Naretha St.

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Everything you need to know for your stay.

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# RELAX *and* UNWIND

We are delighted to have you with us. Our reception team is on-site and ready to assist you during the following hours:

- Weekdays: 9:00 am – 6:00 pm
- Weekends: 9:00 am – 1:00 pm

## 24-Hour Support

For **emergencies** or **urgent inquiries** outside of these hours, please call 5032 9277. Our staff are available around the clock to assist you over the phone or attend the site if necessary.





## **Our Seamless Reception Process**

To offer you more flexibility, we operate a company-wide reception located at The Lady Augusta (375 Campbell Street). This means you can arrive and depart at your convenience without needing to see us in person.

## **Quick Start Guide**

*The Australian Settlers, Paruna, Jacaranda Holiday Units, or Naretha Street.*

- **Check-in:** Skip the front desk! Head straight to your booked location—whether you are staying at The Australian Settlers, Paruna, Jacaranda Holiday Units, or Naretha Street.
- **Your Key:** Your key is waiting in the on-site lockbox located in the carport. You should have received a text message with your unique access code.
- **Check-out:** Simply return your key to the lockbox when you depart.
- **Need Help?** We are here for you! Call us 24/7 on 5032 9277.

## **Comfort Inn, Lady Augusta**

- **Check-in:** Standard check-in is from 2:00 pm.
- **Collecting Your Keys:** During reception hours, your key cards will be waiting for you in the key safe located right beside the reception door.
- **After-Hours Arrivals:** If you are arriving late, you may be provided with a digital key code for seamless access.
- **Stay Connected:** Please ensure your contact details and booking information are up to date so we can send your access codes.
- **Need Help?** We are here for you! Call us 24/7 on 5032 9277.

## **Fancy Breakfast?**

Wake up to something delicious at Aggie's! Our new menu released in 2026 is live!

If you're staying with us, make your morning effortless by placing your breakfast order the night before. We'll have it fresh and ready for you to enjoy right here.

See you at the breakfast table!



## **Chargeback Restaurants - Dinner Service**

BLP Accommodation Group is proud to offer Restaurant Chargeback options for our guests.

All chargebacks: delivery, dine in, or take away, will incur an admin fee.

Restaurants that offer delivery may add their own delivery charges too.

All are walking distance from BLP Accommodation Group's Properties.

## **Love Your Stay?**

Your feedback makes our day! We'd love to hear about your experience—feel free to review us on Google, TripAdvisor, or reach out via email at [admin@blpag.com.au](mailto:admin@blpag.com.au).

We know it is a long journey from almost anywhere, and we are truly delighted that you've arrived. Now that you're here, it's time to sit back, relax, and make yourself at home.



**WIFI**

WIFI is offered at each property. Please refer to below to connect to the WIFI available for your stay.

*Comfort Inn - Lady Augusta:* **abcde12345**

*Australian Settlers:* **daylight**

*Paruna:* **386campbell**

*Jacaranda Holiday Units:* **jaca#swanhill**

*Naretha Street Units:* **23Naretha23**

**Check-Out**

Rooms must be vacated by 10:00 AM on the day of departure. Late check-outs must be arranged with Reception the day prior and will incur additional fees.

**Cancellations**

Free modifications or cancellations are available if requested more than 48 hours before arrival.

**Quiet Hours**

To ensure all guests enjoy their stay, our quiet policy begins at 9:30 PM (10:00 PM for visitors).

**Smoking**

All rooms are strictly non-smoking, including vaping and incense. Evidence of smoking in rooms will result in a minimum \$200 cleaning fee. Please use designated areas.

**Pets**

No animals are permitted in any BLP AG rooms, with the exception of registered Service Animals. Unauthorized pets will incur a \$200 cleaning fee.

**Climate Control**

Rooms feature reverse-cycle heating and cooling. Please do not set the temperature below 18°C to prevent equipment damage.

**Laundry**

While on-site facilities vary by property, BLP AG provides communal guest laundries at several locations.

**Housekeeping:** Rooms are serviced regularly (typically weekdays or weekly for units). Extra blankets and pillows are located in the wardrobe. **Luggage:** Assistance with heavy bags and short/long-term luggage storage can be arranged through Reception.

**Emergencies**

In the event of an immediate life-threatening emergency, dial 000. The emergency evacuation assembly point is located in the parking area. **Damages:** Please report any faulty equipment to Reception immediately so it can be rectified. Fees apply for rooms left in abnormally dirty or damaged conditions.

**Visitors & Parking**

We ask that your visitors park their vehicles outside the property grounds. All guests are respectfully requested to ensure visitors depart quietly by 10:00 PM to avoid disturbing others.

**Television**

Each unit is equipped with a Smart TV. You are welcome to use your personal streaming services; please remember to log out before you check out.

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### **Payment & Credit Card Policy**

We accept all major credit cards, including Visa, MasterCard, and American Express. Please note the following regarding your booking and payment-

### **Payment Timing**

Your credit card is charged on the day of arrival unless an alternative payment method was arranged prior to the end of the 48-hour free cancellation period.

### **Third-Party Bookings**

If you booked through a third-party website, we may not have your payment details on file. Reception may contact you for card information to settle any incidental or additional charges.

### **Booking Security**

To ensure your reservation remains active, please provide valid card details. We reserve the right to cancel any booking if a card is found to be faulty, fraudulent, or incorrect and the issue cannot be resolved before check-in.

### **Keys & Security**

Please return your keys to the key safe upon departure. Fees apply for any lost or damaged keys.

### **Conference Facilities**

BLP Accommodation Group offers two professional conference rooms suitable for small groups or larger gatherings of up to 40 people. For bookings and information, contact Reception at (03) 5032 3077 or email [admin@blpag.com.au](mailto:admin@blpag.com.au).

### **Swimming Pool**

Our unheated, salt-water pool is located at the rear of the property and is open during summer months from 9:00 AM to 9:00 PM.

- **Safety:** There is no lifeguard on duty; children under 12 must be supervised by an adult at all times.
- **Towels:** Pool towels are provided in your room at all properties except Lady Augusta, where they are available in the pool area.
- **Area Rules:** For safety and comfort, glass is strictly prohibited in the pool area, and we ask that you refrain from smoking near children.

*Management*

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# Join us for breakfast



Room Service is only available at Lady Augusta.

Buffet Breakfast can be enjoyed by all guests between **Monday - Friday** 6am - 9am. Please book the night prior.

Please order breakfast by 6pm where possible or dial 9 to phone through.

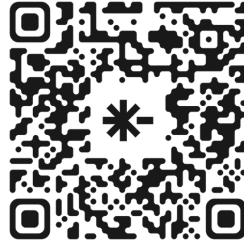
## QR CODE

Scan the QR to link to our online order form at any time

## PHONE RECEPTION

(03) 5032 9677

Available until 6pm for next day service



**ACCOMMODATION GROUP**

*'We Bed To Differ'*

### EGGS ON TOAST (DF)

14

Two Eggs your way served on toast of your choice. Poached / Scrambled / Fried White or Gluten Free Bread (\$3.00)

### G'DAY BREAKFAST BOX

14

Prepacked selection of a fruit cup, cereal, milk, snack bar, tub of fruit and a fruit juice.

### TRAD. EGGS BENNY

22

Poached eggs served on white toast with hollandaise sauce and bacon. Gluten Free - \$3.00

### CONTINENTAL BREAKFAST

16

Cereal, toast, juice, fruit cup, yoghurt and milk

### RAISIN TOAST

8

Two slices of freshly toasted raisin bread with butter or a side of various spreads

### KIDS BREAKFAST BOX

7

Prepacked selection of a fruit cup, cereal, milk and a fruit juice.

### WHITE TOAST

8

Two slices of freshly toasted white bread with butter or a side of various spreads

### BREAKFAST BUFFET

30

Enjoy a hot and cold buffet at Aggies Breakfast room from 6am - 8:30am, Monday to Friday

### GLUTEN FREE TOAST

8

Two slices of freshly toasted gluten free bread with butter or a side of various spreads

### BACON & EGGS

18

Two eggs cooked your way, served with two rashers of bacon. Poached / Scrambled / Fried White or Gluten Free Bread (\$3.00)

### SIDES

4

Tomato / Mushroom / Hashbrown / Egg / Hollandaise

### BIG BREAKFAST

25

Two eggs cooked your way, served with two rashers of bacon, hash brown, sausage and tomato. Poached / Scrambled / Fried White or Gluten Free Bread (\$3.00)

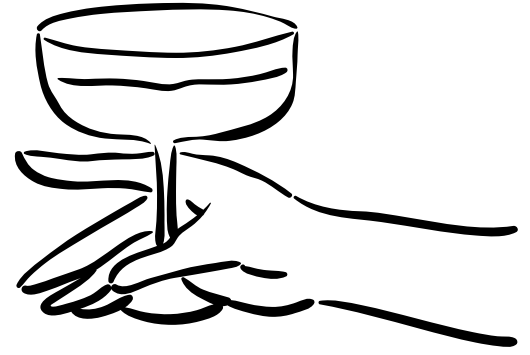
### JUICE

6

Orange / Apple and Blackcurrant / Pineapple / Apple



# CHARGE BACK RESTAURANTS



All chargebacks: delivery, dine in, or take away, will incur an admin fee\*.

Restaurants that offer delivery may add their own delivery charges too.

## Quo Vadis

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01

Experience the soul of Italy right here in Swan Hill. From authentic house-made pizzas to rich, velvety pastas and perfectly chilled beverages, Quo Vadis offers a culinary escape you won't want to miss.



255-259 Campbell St, Swan Hill

## The Mira

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02

**Vietnamese Fine Dining Redefined**  
Transport your senses to Asia with the authentic flavors of The Mira. Specializing in Vietnamese fine dining, this is where cultural heritage meets modern culinary excellence. A must-visit for lovers of fresh, vibrant Southeast Asian cuisine.



223-225 Campbell St, Swan Hill

# Swan Hill Club

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03

Where community spirit meets a modern bistro menu. From classic pub favorites to seasonal dishes and live music, "The Club" is Swan Hill's premier spot to unwind. Enjoy a drink in the beer garden or a meal in the heart of town.



5-17 McCallum St, Swan Hill

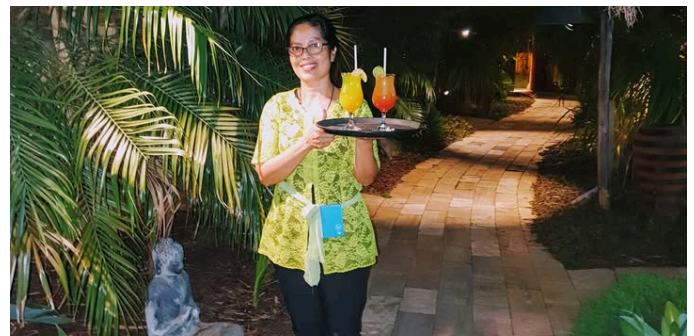
# Java Spice

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04

Step into Southeast Asia at Java Spice. Whether you dine in the atmospheric outdoor huts or the elegant interior, prepare for a life-changing meal that balances fine dining energy with exotic flair. It's a true hospitality journey in every bite.



17-21 Beveridge St, Swan Hill

# Swan Hill RSL

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05

Perfectly positioned in the heart of town—right across from the iconic Big Murray Cod—the Swan Hill RSL is your go-to destination for a relaxed evening. Whether you're gathering the family for a delicious, crowd-pleasing meal or looking to unwind with a drink and a game of pool, our welcoming atmosphere has you covered.



Admin Fee

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#### Restaurant Account Settlements

To facilitate restaurant charge-backs to your room, the following administration fees will be added to your final account: Under \$50: \$5.00, Over \$50: \$10.00  
Please speak to us if you are unsure of this process or you want to check your inclusions on your corporate booking.

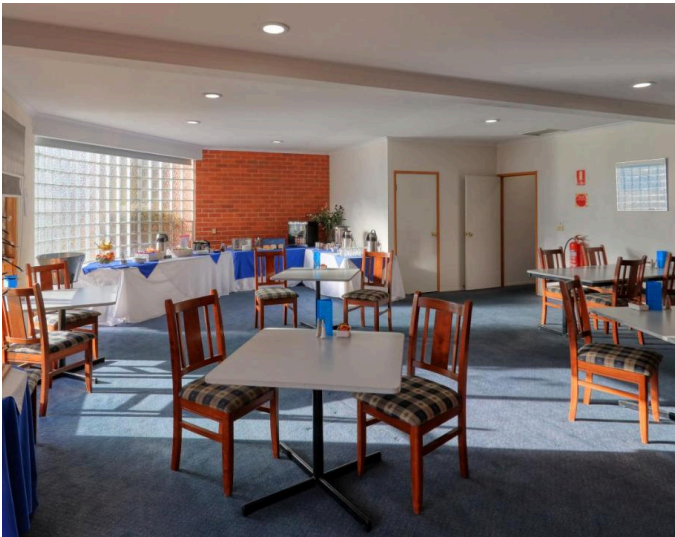


# COMFORT INN LADY AUGUSTA

375 Campbell St,  
Swan Hill Victoria 3585  
03 5032 9677







- Ideally situated within walking distance of the Railway Station, Information Centre, and town centre.
- Enjoy our seasonal outdoor pool and shaded patio area.
- Start your day at Aggie's Place, our on-site restaurant serving breakfast daily. Room service is also available for your convenience.
- Business & Events: Two sunlit conference rooms catering for up to 40 delegates, with tailored in-house catering.
- Guest Services: 24-hour reception, free parking, and high-speed WiFi throughout the property.

Nestled in a quiet, tree-lined setting, our hotel serves as the perfect base to explore everything the region has to offer. Whether you are here for the rich heritage of the Pioneer Settlement, the excitement of the Swan Hill Raceway, or a relaxing stroll along the river, you are perfectly positioned just minutes from the town's best shopping, dining, and cultural precincts.

Our 24 well-appointed rooms are designed for comfort and functionality, featuring air conditioning, minibars, and flat-screen televisions.

We offer a diverse range of configurations to suit every traveler, from our Standard and Deluxe rooms—featuring Queen or Queen and Single bedding—to our expansive Family Rooms, which comfortably accommodate groups with a Queen and three Single beds. For those seeking an elevated experience, our Executive Rooms include a dedicated work desk, while our Spa Suites feature a private in-room spa for a truly relaxing stay.



**A**ggie's Place is the perfect setting to begin your day. We take pride in serving a delicious cooked breakfast, available to all our guests. You can choose to enjoy your meal in the inviting atmosphere of our breakfast room or soak up the fresh air on the outdoor terrace.

For guests staying at Lady Augusta, we also offer the added convenience of room service, allowing you to enjoy a high-quality breakfast in the privacy of your own room.

Breakfast can be ordered via the QR Code in your room or directly with reception.



1. Aggies Terrace
2. QR Code for Breakfast





# BUDGET CHAIN PARUNA MOTEL

386 Campbell St,  
Swan Hill Victoria 3585  
03 5032 9677







Central convenience at your doorstep. Paruna Motel: Just a short stroll from the heart of Swan Hill's Town Square.

Ideally positioned for the modern traveller, Paruna Motel combines central convenience with effortless relaxation. Located just a short stroll from local boutiques and a two-minute drive from the iconic Pioneer Settlement and Murray River cruises, it serves as the perfect launchpad for your Swan Hill adventure.

Guests can unwind by the outdoor swimming pool, enjoy a relaxed BBQ, or retreat to smoke-free rooms equipped with Smart TVs, high-speed Wi-Fi, and kitchen essentials.

For an added touch of luxury, select suites feature private spa baths. Morning dining is a delight, with options ranging from a curated continental breakfast available at Lady Augusta or a continental to your door.







**ACCOMMODATION GROUP**

*'We Bed To Differ'*



# GOLDEN CHAIN AUSTRALIAN SETTLERS

354 Campbell St,  
Swan Hill Victoria 3585  
03 5032 9677







## Australian Settlers Motor Inn

Your Quiet CBD Escape

Recently updated and perfectly positioned, the Australian Settlers Motor Inn offers 3.5-star quality in a peaceful, off-highway setting. Walk to the shops, hospital, and local dining, or relax on-site with free WiFi and a dip in the pool.



Our ground-floor units feature queen beds and air conditioning, with luxury spa suites also available. Take advantage of our convenient breakfast options and explore what the region has to offer.





**BLP ACCOMMODATION GROUP** *'We Bed To Differ'*



# JACARANDA HOLIDAY UNITS

*and Naretha St. Units*

375 Campbell St,  
Swan Hill Victoria 3585  
03 5032 9677







Tucked away from the hustle and bustle of the main road, Jacaranda offers a unique boutique stay designed for both quick getaways and extended residencies. Known for its peaceful atmosphere and generous floor plans, this specialty hotel prioritizes space and privacy, making it a standout choice for the discerning traveler.

The property features a variety of unique layouts, with a focus on self-contained one and two-bedroom units. These rooms are designed to feel like a true "home away from home," boasting full kitchenettes—complete with dishwashers—and access to on-site laundry facilities. After a day of exploring Swan Hill, guests can retreat to the quiet of their suite or take a refreshing dip in the private on-site pool.

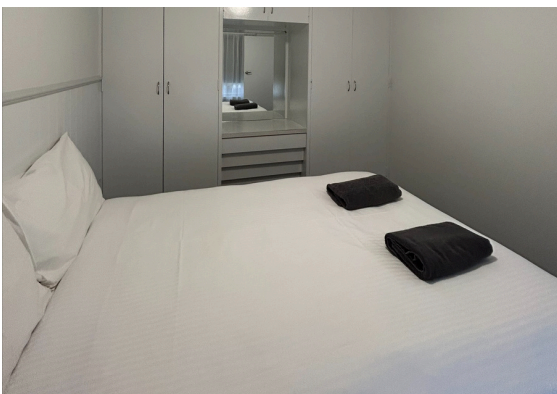
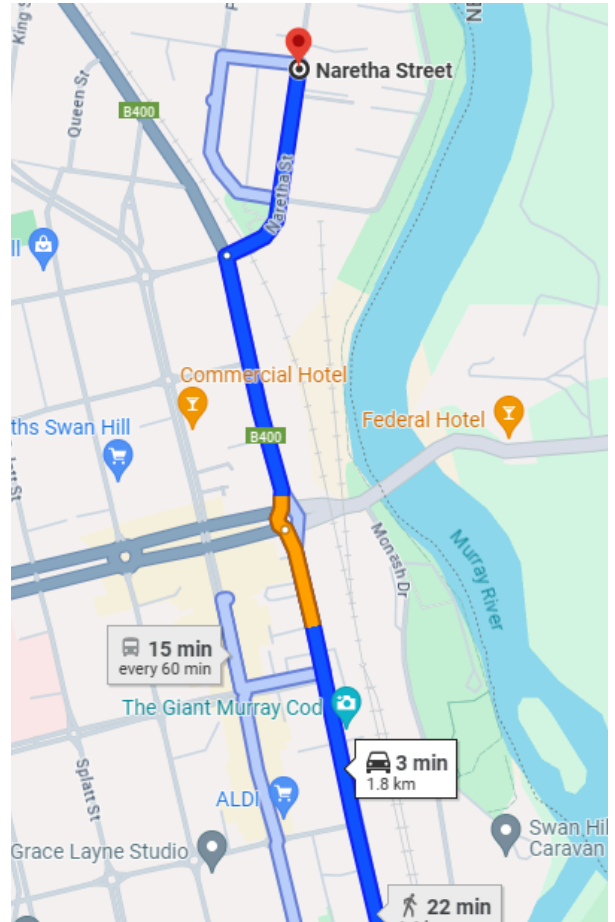
Jacaranda is a property in motion; while most rooms have already undergone stylish renovations, there are even more exciting updates planned for the future. Families are well-catered for with sofa bed options and port-a-cots available upon request (please bring your own linen for cot bookings). Whether you are staying for a night or a month, Jacaranda provides the comfort, convenience, and quiet you deserve.





**N**aretha St Units are charming one-bedroom, one-bathroom self-contained units. Tucked away in a quiet location, it offers a cozy and comfortable living space for individuals or couples seeking a private retreat or alternate space for working

professionals to meet their accommodation needs. The units feature a well-designed floor plan that maximizes the use of space, ensuring functionality and convenience. The bedroom comprises of one queen bed, while the bathroom boasts modern fixtures and finishes.



1. Naretha Street Units are located in “Fed Square” just out of the town centre
2. Single Bedroom unit with all general household appliances.

# UNTIL NEXT TIME



Thank you for choosing BLP Accommodation

On behalf of the team at BLP Accommodation, we trust your time with us is everything you hoped for. Whether you are here for business, a quick escape, a special celebration, or simply to unwind, we sincerely appreciate your patronage.

As a locally owned business, we are grateful to the visitors who keep our town vibrant and thriving.

Our staff are delighted to have assisted you, and we invite you to visit the Lady Augusta reception to book your next getaway before you depart.

Safe travels, and we look forward to seeing you again soon.

## **Departure Checklist**

### **Check-Out Time**

Please vacate your room by 10:00 AM (unless a late check-out has been previously arranged with Reception).

### **Double Check**

Before leaving, please check all wardrobes, drawers, and under the beds for personal items, chargers, and luggage.

### **Appliances**

Kindly ensure the television, air conditioner, and all lights are switched off.

### **Minibar**

Please notify Reception of any minibar items consumed during your stay so we can finalize your account.

### **Windows & Doors**

Ensure all windows are closed and your room door is securely locked behind you.

### **Key Return**

Please return your room keys to the Lady Augusta Reception or key return box located at the property reception.

### **Rebook Your Stay**

Don't forget to chat with our team about rebooking your next visit to receive our best available rates!