

# TERMS AND CONDITIONS



These Terms and Conditions apply to all work and services provided by Master Metals Fabrication (“**the Fabricator**”) to its customers (“**the Client**”). By accepting a quote or engaging our services, you agree to the following:

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## 1. Warranty:

- All workmanship and materials supplied by the Fabricator are covered by a 12 month warranty from the build date.
- The warranty applies only to defects in workmanship and materials supplied by the Fabricator.
- The warranty does not cover:
  - Damage caused by misuse, neglect, impact, accident, or normal wear and tear.
  - Damage due to exposure to harsh marine conditions beyond normal use.
  - Modifications, alterations, or repairs carried out by others.
- Any cash jobs that are not invoiced will not be covered under warranty.

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## 2. Payment:

- A deposit of 50% of the quoted amount must be paid before any work commences.
- Once the job is completed, the Client will receive an invoice for the remaining balance.
- Payment of the remaining balance must be made within 7 days from the date the invoice is issued.
- Late payments may incur additional charges.

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## 3. Quotes & Variations:

- All quotes are valid for 30 days unless stated otherwise.
- Any changes, variations, or additional work requested after commencement will incur extra costs.

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## 4. Risk & Liability

- Items provided by the Client for fabrication or repair are held at the Client's own risk.
- The Fabricator accepts no responsibility for loss, theft, or damage beyond its reasonable control.
- The Client is responsible for ensuring all designs, drawings, specifications, and measurements supplied are correct and suitable.

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## 5. Collection & Storage

- All completed jobs must be collected within 2 days of notification unless prior arrangements are made.
- If a vessel or item is not collected within this timeframe, storage fees of \$50 per day will apply until collection. (depending on size)

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By paying a deposit or proceeding with work, the Client acknowledges and agrees to these Terms and Conditions.

## Thank you for your business

Customer full name: \_\_\_\_\_ Signature: \_\_\_\_\_

Date: \_\_\_\_\_

### How did you hear about us? (Tick what applies to you)

**Instagram**

**Referral**

**Facebook**

**Other (Please specify)**

**Word of mouth**