



Competitive Refund Policy

All registration fees paid to Rush Wisconsin West are **non-refundable** except under the conditions outlined in this policy.

Eligible Refunds

Refunds may be granted only in the following circumstances:

- **Team Placement** – If a player cannot be placed on a Rush Wisconsin West team, a **full refund** will be issued.
- **Relocation** – If a player moves more than 90 miles from their primary residence registration fees will be refunded. If the season has started, refunds will be prorated for the remainder of the season.
- **Medical** – If a season-ending injury or illness prevents participation:
 - A physician's note is required.
 - The request must be submitted within **two weeks** of the injury/illness.
 - The refund will be prorated based on the remaining season.
 - A **25% administrative withholding** will be applied.



Ineligible Refunds

Refunds will **not** be granted for:

- Scheduling conflicts with practices or games
- Game cancellations due to weather, acts of God, or forfeits
- Players who withdraw after team registration is complete
- Any other reason not specifically listed under "Eligible Refunds"

Request Process

All refund requests must be submitted by email to the **Club Administrator** and must include the player's name, team, reason for the request, and required documentation (if applicable).

This policy applies to Academy (U8–U10) and Competitive (U11–U19) programs