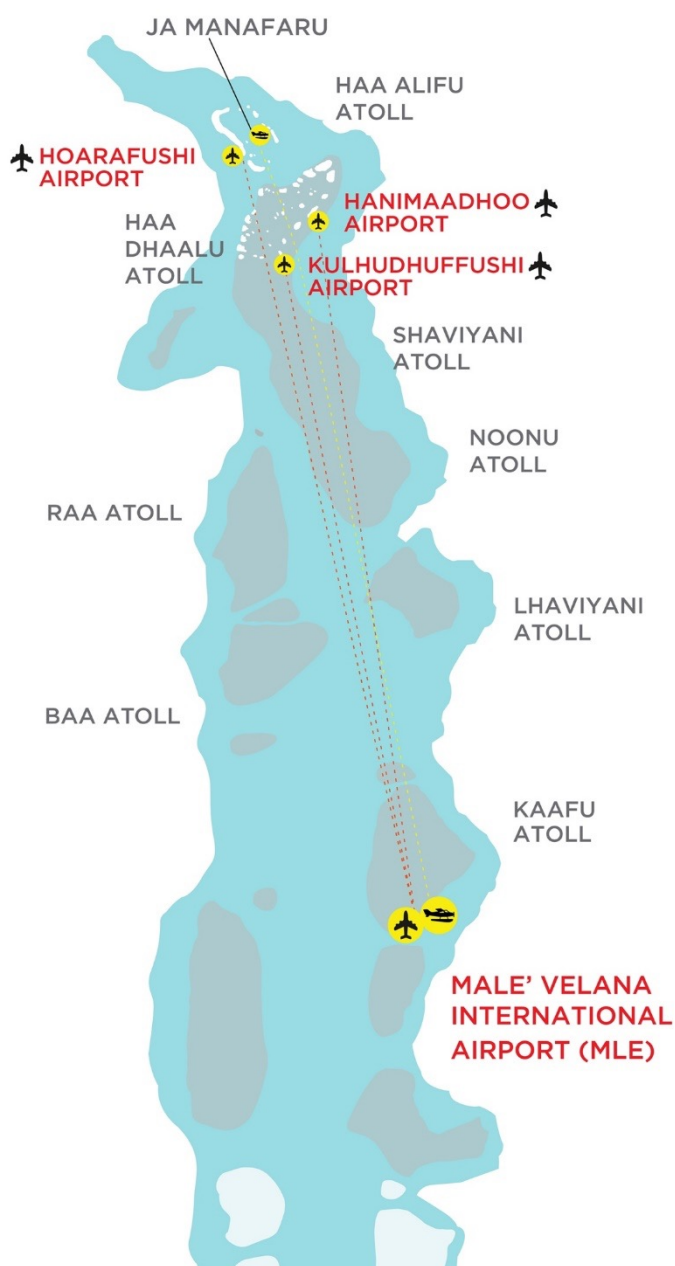


## TRANSFERS FACT SHEET

Updated. 10<sup>th</sup> May 2024

Upon arriving at Velana International Airport in Male' and clearing immigration and customs, guests are greeted by JA Manafaru's Airport Team with a signboard and assist in the smooth check-in for transfer flights to the resort. If a member of staff is not clearly visible, please go to counter number E-17 in the international arrivals area for assistance. There are different transfer options to best suit your international flight timing.



## ARRIVALS TO JA MANAFARU

| Seaplane Male' to JA Manafaru<br>Approx. 70 minutes. |       |       |       |       |       |       |
|--|-------|-------|-------|-------|-------|-------|
| MON  | TUE   | WED   | THU   | FRI   | SAT   | SUN   |
| 11:00  | 11:00 | 11:00 | 11:00 | 11:00 | 11:00 | 11:00 |
| 15:00  | 15:00 | 15:00 | 15:00 | 15:00 | 15:00 | 15:00 |

\*\*Departure time varies depending on airline schedule and other guest's international flights. A limited number of flights are shared with Hideaway Island Resort within the same Atoll.

| Domestic Flight Male' Velana Airport to Hoarafushi Airport from 1 <sup>st</sup> April 2024<br>Approx. 50 minutes, followed by 10 minutes speed boat |       |     |       |     |       |       |
|---|-------|-----|-------|-----|-------|-------|
| MON   | TUE   | WED | THU   | FRI | SAT   | SUN   |
|   | 08:05 |     | 10:10 |     | 10:10 | 08:05 |

| Domestic Flight Male' Velana Airport to Hanimaadhoo Airport<br>Approx. 50 minutes, followed by 40-minutes speedboat |        |        |        |        |        |        |
|---|--------|--------|--------|--------|--------|--------|
| MON   | TUE    | WED    | THU    | FRI    | SAT    | SUN    |
| 11:40*  | 11:40* | 11:40* | 11:40* | 11:40* | 11:40* | 11:40* |
| 15:20   | 15:20  | 15:20  | 15:20  | 15:20  | 15:20  | 15:20  |
| 18:55   | 18:55  | 18:55  | 18:55  | 18:55  | 18:55  | 18:55  |

\* stopover at Ifuru airport which is approximately 30 minutes.

### OTHER OPTIONS

Private Seaplane Charter, Shared Seaplane Charter and other domestic flight times are available. Please contact our Reservations Team for more details.

## DEPARTURES FROM JA MANAFARU

Seaplane JA Manafaru to Male'  
Approx. 70 minutes. Approx times.

| MON      | TUE      | WED      | THU      | FRI      | SAT      | SUN      |
|----------|----------|----------|----------|----------|----------|----------|
| 06:00 ** | 06:00 ** | 06:00 ** | 06:00 ** | 06:00 ** | 06:00 ** | 06:00 ** |
| 15:00    | 15:00    | 15:00    | 15:00    | 15:00    | 15:00    | 15:00    |

\*\*Departure time varies depending on airline schedule and the time of the sunrise and other guest's international flights. A limited number of flights are shared with Hideaway island Resort within the same Atoll.

Domestic Flight Hoarafushi Airport to Male' Velana Airport – from 1<sup>st</sup> April 2024  
10-minute speedboat to Hoarafushi followed by a 50-minute flight.

| MON | TUE   | WED | THU   | FRI | SAT   | SUN   |
|-----|-------|-----|-------|-----|-------|-------|
|     | 09:55 |     | 12:00 |     | 12:00 | 09:55 |

Domestic Flight Hanimaadhoo Airport to Male' Velana Airport  
40-minute speedboat to Hanimaadhoo followed by a 50-minute flight.

| MON   | TUE   | WED   | THU   | FRI   | SAT   | SUN   |
|-------|-------|-------|-------|-------|-------|-------|
| 09:00 | 09:00 | 09:00 | 09:00 | 09:00 | 09:00 | 09:00 |
| 13:50 | 13:50 | 13:50 | 13:50 | 13:50 | 13:50 | 13:50 |
| 16:55 | 16:55 | 16:55 | 16:55 | 16:55 | 16:55 | 16:55 |

### OTHER OPTIONS

Private Seaplane Charter, Shared Seaplane Charter and other domestic flight times are available. please contact our Reservations Team for more details.

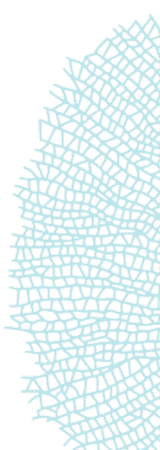


## AIRFARES

Our airline partners offer the following fares each way from 1<sup>st</sup> March 2024 to 11th January 2025

| Per Person       | Seaplane | Hoarafushi | Hanimaadhoo |
|------------------|----------|------------|-------------|
| Adults           | 300+     | 200+       | 200+        |
| Children 2-11.99 | 274+     | 135+       | 135+        |

The above fares are per person, per way, include a check-in luggage allowance of **20kg** and hand luggage allowance of **5kg**, airport lounge access for arrival and departures, vehicle transfers from international airport to the seaplane terminal and boat transfers where required. The speedboat transfer to the resort is also included in case of Domestic flights, based on a minimum of 2 guests. Prices are in USD and subject to 16% government taxes. Infants under the age of 2 years fly complimentary. Seaplane transfers include vehicle travel from Velana International Airport at Male' to the seaplane terminal and lounge access for arrival and departure. \* Prices are subject to change.



## FREQUENTLY ASKED QUESTIONS

### When do I notify the resort of my flight booking?

We request you do this at the time of booking. This allows the team to organise flights in advance to make for an improved arrival and departure experience.

### How will I know if I will be on a seaplane or a domestic flight?

This will depend on your international flight timing and seaplane seat availability. There could be an instance where the domestic flight option will offer a better connection which will reduce waiting time to get you to the resort earlier or closer to your international departure time on return. Flights may be consolidated to provide a single option.

### Are seaplanes direct?

The resort books charters with TMA and in most cases, is a direct flight to JA Manafaru. If there is limited bookings, there are times where we will work with Hideaway Island Resort which is within the same Atoll to still be able to operate the Seaplane. This is a 20-minute speedboat trip to Hideaway Island Resort.

### How many people can fit on a seaplane?

Due to the distance from Male', seaplanes can accommodate up to 12 passengers and luggage depending on total weights. Please confirm your international flight as soon as possible so we can secure your transfer.

### What is the difference between a scheduled transfer, a private charter and shared charter?

Scheduled transfers are as per the airline's prepared flight schedule and you will travel with other passengers. Private transfers are pre-arranged at the time window closest to your International flight and since they're only for your party there is a limited waiting period. As above a shared charter will be set as per your preferred time frame, but other passengers will also be seated on the same aircraft.

### Do I have to book my own domestic transfers?

JA Manafaru will take care of all your bookings as there is no way to book these flights yourself.

### Are domestic transfers faster than seaplanes?

This depends on your international flight timing and the scheduled transfer time. However, seaplanes are generally door to door.

### Do seaplanes and domestic airlines operators on time?

There are many reasons for the departure delay which may occur such as busy airport congestion, fuelling, air traffic and international airline schedule. JA Manafaru cannot be held responsible for any delay caused by local carrier.

### Is there a public transport option?

No. There are no public transportation options between JA Manafaru and other destinations due to the vast distances between islands and atolls in the archipelago.

### Can I make my own transfer arrangements?

Yes, you can make your own transfer arrangements with a third-party vendor. However, we strongly advise against this as we cannot guarantee the reliability of such services. These third-party arrangements will not include additional vehicle or boat transfers or lounge access. External boat transfers are subject to landing fees.

### How will the airport team find me?

Our Airport Team will be waiting in the international arrival hall, bearing a sign saying 'JA Manafaru'. Your name will not be on the board, but our team will have your name on a discreet guestlist. If you cannot find our team, please go to counter number E-17 for assistance.

### What happens if I can't see your airport representative?

In the event of you not being able to locate our airport representative, please contact our team on +960 766 0195 or +960 766 0204

### Is travel insurance mandatory for the Maldives?

No. However, international travel can be unpredictable, so travel insurance is highly recommended.

### What happens if there's a delay to the flight schedule?

In rare instances, due to circumstances beyond the control of the operator and/or JA Manafaru (such as unfavourable weather conditions), the flight may depart later than scheduled, resulting in missed international flight. Neither the operator nor JA Manafaru will assume liability for any resulting expenses. We recommend guests reclaim any expenses through their travel insurance.

### What happens if my International flight is delayed?

Our team will follow your flight arrival and departure time and we will endeavour to find the next available domestic flight time for you with the airline.

### What should I do if my international flight lands after the last flight is scheduled?

Our reservations team can advise you of suitable accommodation options nearby to Velana International Airport. You would be booked on the first available flight the following day.



## PRIVATE TRANSFER JOURNEY

Travel in style with a charter flight. Our Reservations Team can assist booking private aircraft with airline partners as well as arrange speedboat transfers to JA Manafaru.

A private seaplane flight for up to 12 guests takes approximately 70-minutes and prices start from USD \$6,000+ per way.

Another option is to book a shared charter seaplane. This can be scheduled to suit international flights and is offered at USD \$4,000+ with the proviso that other guests will be seated on the same charter flight. This is operated by local airline carrier TMA and is subject to availability - other terms and conditions apply, please enquire for details.

Larger aircraft are available for private transfers to Hoarafushi or Hanimaadhoo airports, which are a 10-minute and 45-minute speedboat journey, respectively.

Please contact the Reservations Team at [reservations.manafaru@jaresorts.com](mailto:reservations.manafaru@jaresorts.com) who will advise on the best option and secure a charter flight booking with at least 14-days' notice.

NOTE: Flights are operated by commercial airlines and are subject to availability and scheduling.

Private jet arrivals may land at Maafaru International Airport in Noonu Atoll. The Reservations Team can assist in booking an onward seaplane charter from Maafaru directly to JA Manafaru - journey time approximately 40-minutes.

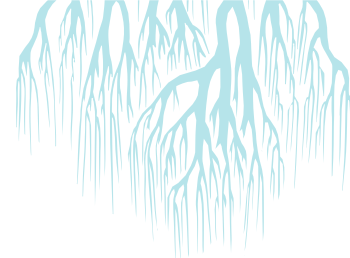
## EASE YOUR JOURNEY | CIP SERVICE

For a smooth landing and take-off our Reservations Team can assist you to book your VIP arrival and departure service with CIP. You will be greeted at the stairs of the plane and taken to the CIP lounge via private vehicle. Customs and Immigration formalities are taken care of while you enjoy refreshments. The lounge staff will collect your luggage and the JA Manafaru Airport Team will assist you in checking in for your onward journey.

This costs USD \$250+ per way for lounge access for up to three hours and can only be booked once our Airport Team are in receipt of your passport. This service is subject to availability.



## TERMS AND CONDITIONS



As these are commercial airlines, please note the following guidelines:

- Check-in counters open 90-minutes prior and close 30-minutes before the scheduled departure time
- The airlines reserves the right to change the aircraft, timing or route
- Please note the above departure & arrival times are subject to change depending on international flights and Trans Maldivian Airlines (TMA) and Maldivian Airlines operations.
- Seaplanes can only fly during daylight hours and weather can affect timing and transfers
- Domestic airports require you to check in 60 minutes prior to departure.
- For a seamless connection to your onward route to & from the resort, it is important to provide the resort's Reservations Team with the international arrival and departure flight details, as well as full passport details (including name in passport, passport number, date of birth, nationality, and gender) for all travellers at the time of confirmation. This will enable us to make necessary arrangements and ensure a smooth travel experience for you and your fellow travellers.
- Seaplane seat confirmation will be advised at the time of booking and is subject to availability.
- Due to operational requirements or overweight loads, there may be instances where alternative transfers or luggage transfers maybe required.
- Fares include the luggage allowance mentioned and any excess luggage will be charged at \$3 per kilogram
- Prices and schedules are subject to change by the airlines
- Hand luggage must not exceed 20" x 12" x 7"
- Full Terms and Conditions of carriage are available on the airline's website
- Prices are in USD and subject to 16% Government taxes

### IMPORTANT NOTE:

JA Manafaru reserves the right to enter into new agreements with other airline partners, therefore current agreements with partners mentioned on this factsheet may be changed or terminated without prior notice.

## BOOKINGS AND INQUIRIES

The Reservations Team will assist with booking internal flight transfers. To help secure the best possible option, please send your international flight and passport details to [reservations.manafaru@jaresorts.com](mailto:reservations.manafaru@jaresorts.com) at least 14-days prior to your arrival. If the details are received within 14-days, the team will aim to secure the best available alternative service.



JA MANAFARU PRIVATE ISLAND:

**Reservations:** +960 650 0456 or +971 4814 5500

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